



Scandinavian Airlines

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A STAR ALLIANCE MEMBER 

## Press releases

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### SAS is Europe's most punctual airline for third year in a row

Scandinavian Airlines has officially been named Europe's most punctual airline, for the third year in a row, by the independent source Flightstats. SAS was also the world's third most punctual airline after Japanese airlines ANA and JAL. For 2011, 88.22% of all SAS flights arrived on time.

"We are very pleased to once again be named Europe's most punctual airline and remain Europe's most reliable airline for the third year in a row. All our employees, both on the ground and in the air, do their utmost every day to ensure that every flight meet our customers' expectations and offer them the most value for time and money. To also be the world's third most punctual major airline really confirms that we are a world-class airline," says Rickard Gustafson, CEO, Scandinavian Airlines.

Out of SAS' 239,320 flights in 2011, 208,972 arrived on time. The arrival statistics for 2011 is also an improvement of 2010's punctuality of 86.47%. In 2009, SAS' punctuality record was 89.83% and in 2008 it was 83.92%

All data is provided by the independent source Flightstats. Flightstats track the performance of over 150,000 flights per day, archive the data for analysis and publication, and provide real time flight status to millions of travelers worldwide each day. For more information about Flightstats, please visit [www.flightstats.com](http://www.flightstats.com). SAS is included in the category major airlines.

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