

## **Major European Airlines August 2010 Arrival Performance Report**

Summary of Flight Arrivals by Airline

Report Date: September 3, 2010 Page Count: 3

## **Abstract**

This FlightStats report compares the on-time performance of scheduled passenger flights operated by the top European airlines. The report summarizes the data by carrier and includes a breakdown of on-time, late, very late and excessively late arrivals. Also included is the average delay for flights arriving more than 15 minutes late, the percentage of flights cancelled and diverted.

## **Disclaimer**

Customer acknowledges that all data provided or available through FlightStats is owned either by Conducive Technology or by third-party data providers (the "Owners"), and that Customer shall not acquire any ownership or interest whatsoever in such data. FlightStats data is solely for the benefit and purposes of Customer.

The information contained in FlightStats reports has been compiled from various sources, and the Owners disclaim all responsibility for checking and verifying that the underlying data is 100% accurate. Consequently, the data is provided "as is" and Conducive provides no warranties of any type to Customer. Conducive and its data providers are not liable for any consequential damages or financial loss caused by any person's reliance on the data.

## **Company Information**

FlightStats
Conducive Technology Corp.
317 SW Alder
Suite 500
Portland, Oregon 97204 USA
Tel. +1 (503) 274-0938
Fax: +1 (503) 274-0939

Copyright© 2005-2008 Conducive Technology Corp. Visit the FlightStats website at www.flightstats.com

August 2010 European Carrier Arrival Performance Report – Scheduled Passenger Flights

|                          | Sample<br>Size | Size On Time |                | Late           |               | Very Late      |               | Excessive   |        |           |        |          |       |
|--------------------------|----------------|--------------|----------------|----------------|---------------|----------------|---------------|-------------|--------|-----------|--------|----------|-------|
| Carrier                  | (Flights)      | (< 15 min.)  |                | (15 - 29 min.) |               | (30 - 44 min.) |               | (> 44 min.) |        | Cancelled |        | Diverted |       |
| WF Wideroe's             | 6654           | 6369         | 95.72%         | 131            | 1.97%         | 46             |               | 56          |        | 52        | 0.78%  | 0        | 0.00% |
| VG VLM Airlines          | 526            | 502          | 95.44%         | 13             | 2.47%         | 2              | 0.38%         | 9           | 1.71%  | 0         | 0.00%  | 0        | 0.00% |
| SK SAS                   | 15607          | 14487        | 92.82%         | 584            | 3.74%         | 214            | 1.37%         | 295         | 1.89%  | 24        | 0.15%  | 3        | 0.02% |
| WA KLM Cityhopper        | 4509           | 4135         | 91.71%         | 199            | 4.41%         | 76             | 1.69%         | 92          | 2.04%  | 7         | 0.16%  | 0        | 0.00% |
| XM Alitalia Express      | 748            | 679          | 90.78%         | 31             | 4.14%         | 17             | 2.27%         | 21          | 2.81%  | 0         | 0.00%  | 0        | 0.00% |
| YS Aerienne              | 1514           | 1372         | 90.62%         | 77             | 5.09%         | 36             | 2.38%         | 24          | 1.59%  | 5         | 0.33%  | 0        | 0.00% |
| DY Norwegian Air Shuttl  | 5426           | 4855         | 89.48%         | 265            | 4.88%         | 108            | 1.99%         | 184         | 3.39%  | 14        | 0.26%  | 0        | 0.00% |
| KL KLM                   | 6912           | 6158         | 89.09%         | 403            | 5.83%         | 150            | 2.17%         | 189         | 2.73%  | 12        | 0.17%  | 0        | 0.00% |
| VO Tyrolean Airways      | 5758           | 5130         | 89.09%         | 366            | 6.36%         | 96             | 1.67%         | 116         | 2.01%  | 50        | 0.87%  | 0        | 0.00% |
| AY Finnair               | 4967           | 4420         | 88.99%         | 346            | 6.97%         | 99             | 1.99%         | 76          | 1.53%  | 26        | 0.52%  | 0        | 0.00% |
| EN Air Dolomiti          | 2042           | 1814         | 88.83%         | 147            | 7.20%         | 45             | 2.20%         | 29          | 1.42%  | 7         | 0.34%  | 0        | 0.00% |
| BE Jersey European       | 4868           | 4244         | 87.18%         | 277            | 5.69%         | 109            | 2.24%         | 212         | 4.35%  | 26        | 0.53%  | 0        | 0.00% |
| NT Binter Canarias       | 1487           | 1293         | 86.95%         | 68             | 4.57%         | 34             | 2.29%         | 66          | 4.44%  | 26        | 1.75%  | 0        | 0.00% |
| EW Eurowings             | 2314           | 2005         | 86.65%         | 191            | 8.25%         | 60             | 2.59%         | 52          | 2.25%  | 6         | 0.26%  | 0        | 0.00% |
| QI Cimber Sterling       | 2569           | 2225         | 86.61%         | 169            | 6.58%         | 68             | 2.65%         | 91          | 3.54%  | 16        | 0.62%  | 0        | 0.00% |
| DB Brit Air              | 2533           | 2168         | 85.59%         | 213            | 8.41%         | 48             | 1.89%         | 85          | 3.36%  | 19        | 0.75%  | 0        | 0.00% |
| X3 TUIfly                | 1742           | 1491         | 85.59%         | 132            | 7.58%         | 61             | 3.50%         | 58          |        | 0         | 0.00%  | 0        | 0.00% |
| 4U Germanwings           | 3283           | 2786         | 84.86%         | 300            | 9.14%         | 108            | 3.29%         | 89          |        | 0         | 0.00%  | 0        | 0.00% |
| LO LOT - Polish Airlines | 4441           | 3753         | 84.51%         | 324            | 7.30%         | 125            | 2.81%         | 209         |        | 30        | 0.68%  | 0        | 0.00% |
| LH Lufthansa             | 28842          | 23979        | 83.14%         | 2869           | 9.95%         | 989            | 3.43%         | 888         | -      | 116       | 0.40%  | 1        | 0.00% |
| LX SWISS Int'l           | 5701           | 4727         | 82.92%         | 621            | 10.89%        | 185            | 3.25%         | 161         | 2.82%  | 6         | 0.11%  | 1        | 0.02% |
| SN Brussels Airlines     | 3759           | 3106         | 82.63%         | 304            | 8.09%         | 148            | 3.94%         | 198         |        | 3         | 0.08%  | 0        | 0.00% |
| CL Lufthansa Cityline    | 7842           | 6413         | 81.78%         | 841            | 10.72%        | 280            | 3.57%         | 267         | 3.40%  | 41        | 0.52%  | 0        | 0.00% |
| EI Aer Lingus            | 5226           | 4192         | 80.21%         | 575            | 11.00%        | 220            | 4.21%         | 224         |        | 13        | 0.25%  | 2        | 0.04% |
| SU Aeroflot              | 5533           | 4429         | 80.05%         | 572            | 10.34%        | 197            | 3.56%         | 301         | 5.44%  | 34        | 0.61%  | 0        | 0.00% |
| OA Olympic Air           | 378            | 302          | 79.89%         | 43             | 11.38%        | 12             | 3.17%         | 15          | 3.97%  | 5         | 1.32%  | 1        | 0.26% |
| A3 Aegean Airlines       | 628            | 500          | 79.62%         | 62             | 9.87%         | 33             | 5.25%         | 32          | 5.10%  | 1         | 0.16%  | 0        | 0.00% |
| AP Air One               | 2883           | 2268         | 78.67%         | 311            | 10.79%        | 141            | 4.89%         | 162         |        | 1         | 0.10 % | 0        | 0.00% |
|                          |                | NR           | 78.07 /0<br>NR | NR             | 10.7970<br>NR |                | 4.09 /0<br>NR | NR          |        | NR        |        | NR       |       |
| FR Ryanair†              | NR<br>12520    |              |                |                |               | NR             |               |             | NR     |           | NR     |          | NR    |
| AB Air Berlin            | 13530          | 10514        | 77.71%         | 1669           | 12.34%        | 633            | 4.68%         | 701         | 5.18%  | 160       | 0.06%  | 5        | 0.04% |
| AF Air France            | 26628          | 20609        | 77.40%         | 2938           | 11.03%        | 1294           | 4.86%         | 1624        |        | 160       | 0.60%  | 3        | 0.01% |
| BD British Midland       | 3132           | 2421         | 77.30%         | 387            | 12.36%        | 144            | 4.60%         | 179         |        | 1         | 0.03%  | 0        | 0.00% |
| AZ Alitalia              | 13211          | 10132        | 76.69%         | 1645           | 12.45%        | 738            | 5.59%         | 680         |        | 16        | 0.12%  | 0        | 0.00% |
| BA British Airways       | 18219          | 13873        | 76.15%         | 2268           | 12.45%        | 943            | 5.18%         | 1063        | 5.83%  | 68        | 0.37%  | 4        | 0.02% |
| IG Meridiana             | 2110           | 1585         | 75.12%         | 220            | 10.43%        | 116            | 5.50%         | 187         |        | 2         | 0.09%  | 0        | 0.00% |
| T3 Eastern Airways       | 601            | 444          | 73.88%         | 31             | 5.16%         | 12             | 2.00%         | 46          | 7.65%  | 68        | 11.31% | 0        | 0.00% |
| OK CSA Czech Airlines    | 1164           | 854          | 73.37%         | 160            | 13.75%        | 73             | 6.27%         | 77          | 6.62%  | 0         | 0.00%  | 0        | 0.00% |
| WW bmibaby               | 1543           | 1126         | 72.97%         | 148            | 9.59%         | 67             | 4.34%         |             | 12.96% | 2         | 0.13%  | 0        | 0.00% |
| TP TAP                   | 4998           | 3439         | 68.81%         | 659            | 13.19%        | 390            | 7.80%         |             | 10.20% | 0         | 0.00%  | 0        | 0.00% |
| U2 EasyJet               | 11857          | 7914         | 66.75%         | 1527           | 12.88%        | 811            | 6.84%         |             | 13.34% | 23        | 0.19%  | 0        | 0.00% |
| YW Air Nostrum           | 8552           | 5615         | 65.66%         | 1183           | 13.83%        | 530            | 6.20%         |             | 13.12% | 102       | 1.19%  | 0        | 0.00% |
| VY Vueling Airlines      | 5560           | 3218         | 57.88%         | 1002           | 18.02%        | 529            | 9.51%         | 810         | 14.57% | 1         | 0.02%  | 0        | 0.00% |
| MA Malev                 | 3402           | 1967         | 57.82%         | 680            | 19.99%        | 347            | 10.20%        | 404         | 11.88% | 4         | 0.12%  | 0        | 0.00% |
| TK Turkish Airlines      | 13689          | 7816         | 57.10%         | 2873           | 20.99%        |                | 10.75%        |             | 10.45% | 98        | 0.72%  | 0        | 0.00% |
| IB Iberia                | 12763          | 7060         | 55.32%         | 2546           | 19.95%        | 1401           | 10.98%        | 1736        | 13.60% | 20        | 0.16%  | 0        | 0.00% |
| JK Spanair               | 3802           | 1989         | 52.31%         | 647            | 17.02%        | 406            | 10.68%        | 756         | 19.88% | 4         | 0.11%  | 0        | 0.00% |
| Totals                   | 283,453        | 220,378      | 77.75%         | 31,017         | 10.94%        | 13,612         | 4.80%         | 17,309      | 6.11%  | 1,117     | 0.39%  | 20       | 0.01% |

<sup>†</sup> Not reporting Ryanair this month due to technical issues at the data source