

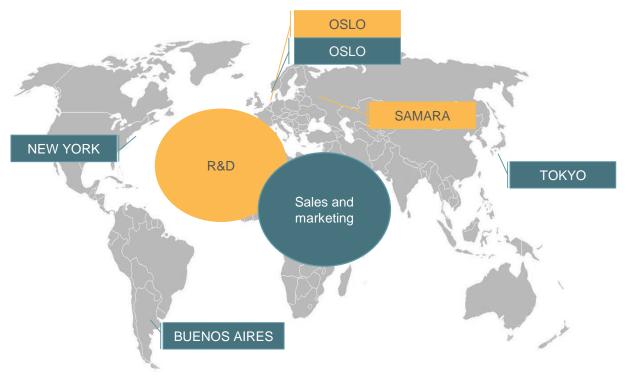
# Sharpening focus on DMP & personalization

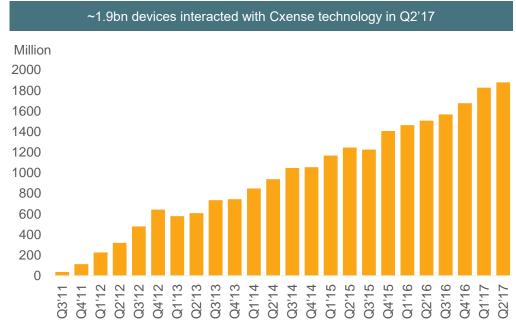
Q2 2017 results presentation | 24 August 2017



# A SaaS company with a leading DMP & intelligent personalization solution

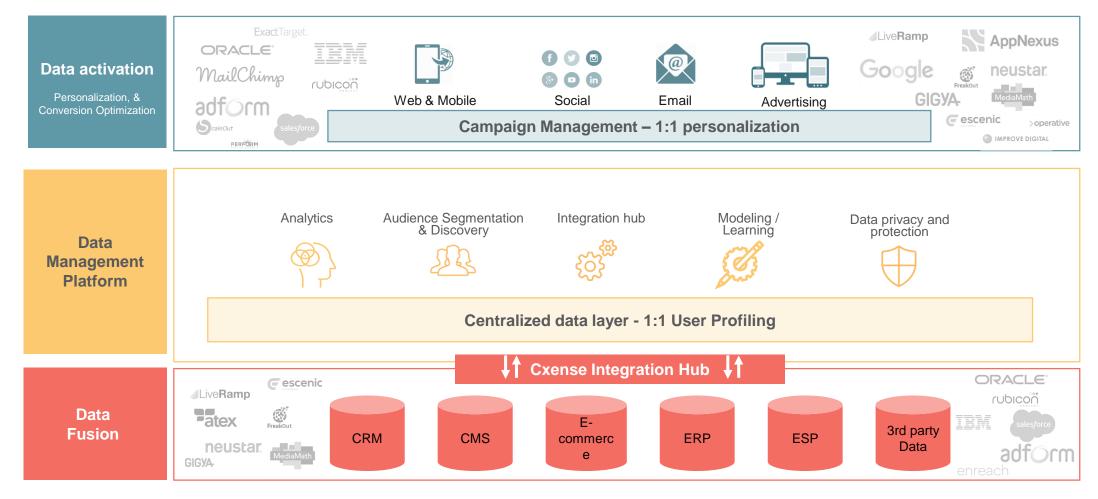
Customers are publishers/media and retail/ecommerce companies with online sites/apps | Serving +350 customers and +7,000 sites today Sales and professional services through offices in Europe, Americas and Asia | R&D in Norway and Russia | Listed on Oslo Stock Exchange







## Trend towards a centralized data management platform



Digital Marketing Market of USD 33.3bn whereof DMP comprise USD 1,2 billion. 15% CAGR\*\*

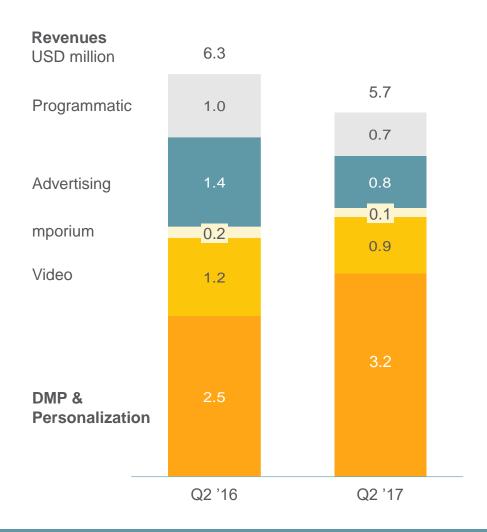
\* 2016 Shea & Company, LLC

\*\* Persistence Market Research 2017

CXENSE 2017



# DMP & Personalization grows 28%, while churn from non-core segments turns overall growth negative



- Data management and intelligent personalization software grows 28% y/y
- Churn from non-core business continues to hamper overall growth
- Strong market and several solid customer wins, but slower than expected growth
- New sales team has yet to show significant effect
- Q2 2017 EBITDA of USD -4.6 million
- Acceleration plan initiated to strengthen growth potential and reduce capital demand

# Sharpening focus on DMP & personalization to accelerate growth

#### Measures to accelerate growth

- Moving "back to our roots" focus on DMP and personalization technology
- Scale down North American operation and run it with fewer sales FTE's and with significant support from HQ in Oslo
- Divest non-core assets

#### Path to profitability

- Target quarterly OPEX reduction of USD 3m
- Target gross margin increase of 5% through ongoing hosting cost reduction initiatives
- Target EBITDA loss of USD 0.5m in Q1 2018
- Cxense to invest in growth going forward, but will aim to fund and support proven Go-To-Market models



# Cxense data management and personalization solutions will continue to capture market share

#### Customer need:

Use data to deliver what people want online

Cxense offering:

Leading data management & intelligent personalization software

- The divestment of non-core activities will enable the Cxense organization to focus on the core offering
- Our SaaS solution is well received by larger customers with a more complex architecture
- Reduce focus on "off-the-shelf" solutions to smaller customers
- 15 experienced sales FTE's, supported by our R&D organization and Professional Services Team, to strengthen its role as discussion- and solution partner with existing- and new clients
- In Q217 50% of new sales is up-sell to the existing client base,
   and thus we are moving in the right direction

### Selected Q2 wins





The biggest online ad network in the Baltics

DMP to drive ad revenue



US Online TV provider

DMP with Personalization to
increase subscription



Free daily Metro Newspaper

DMP with Personalization to
improve user loyalty and ad
revenue



Leading Danish Business media
Segment modelling (DMP) to
increase ad revenue



Leading Japanese magazine publisher

DMP to drive ad revenue



Canadian Marketing & advertising company

DMP to drive ad revenue

# Cxense help leading publishers and marketers across the globe to drive user loyalty and digital revenue





The biggest online ad network in Portugal

DMP to drive ad revenue



digital media solutions
Leading digital sales house in
South Africa

DMP to drive ad revenue



Organization for the media and advertising industry in Romania

Advanced analytics and DMP to drive ad revenue



Leading Norwegian Media company

DMP with Personalization to drive ad
revenue, user loyalty & subscription
revenue



The largest multimedia group in
Latam

DMP with Personalization to
drive ad revenue and user loyalty

#### The Mainichi

Leading Japanese Publisher

DMP with personalization to drive
user loyalty and subscription
revenue

## The new rules of competition



Consumers in control | Infinite array of choice | Relevance is critical

# Cxense offers a leading data management platform (DMP) with intelligent personalization



Unique user tracking

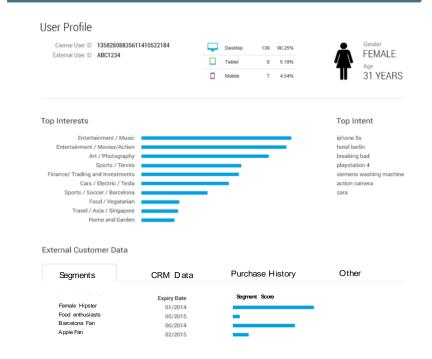
2

Rich user profiles & segmentation



Real-time personalization

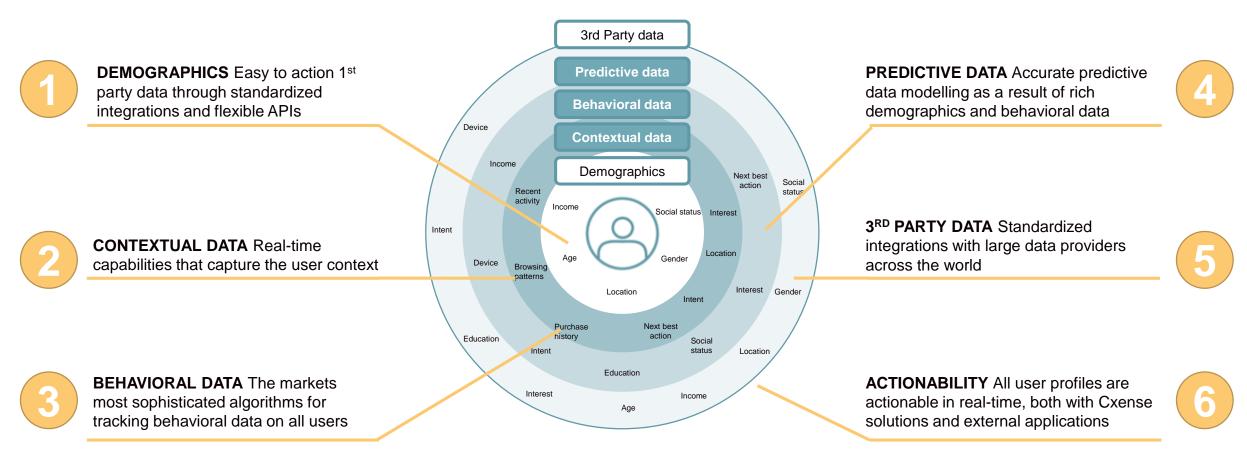






# Rich and actionable user data is critical to deliver a personalized user experience





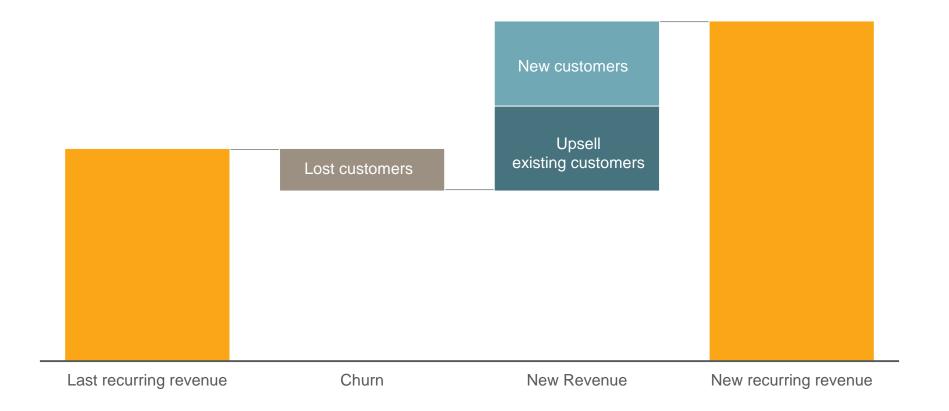
**Cxense differentiators** 



# Growing recurring revenues from existing + new customers

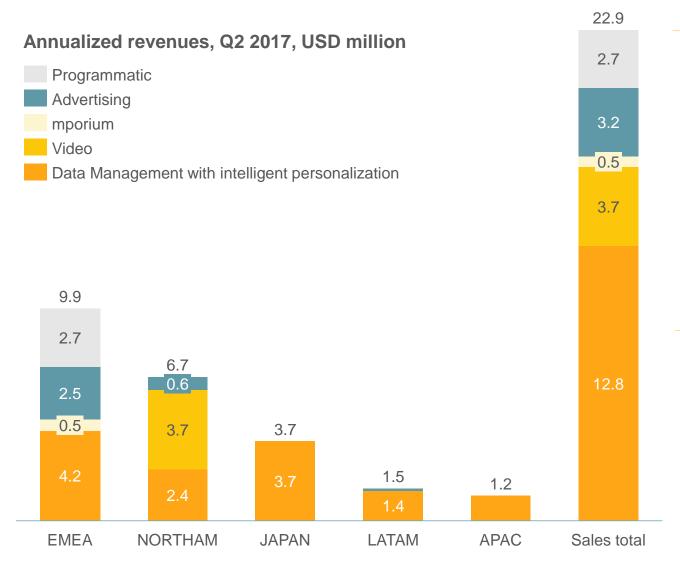
#### SaaS recurring revenue business model

Illustrative



#### USD 13 million annualized revenue base on core business 🔹





#### Non-core business

- Programmatic advertising network with Spanish market position.
   Publicar S.A and management is co owner
- Cost efficient Display adserver (Emediate)
- Display advertising delivery optimization software (Maxifier)
- US Video hosting, transcription and search software portfolio
- Mporium: 21.2% stake in UK based advertising technology company
- Assets and investments with estimated combined market value of USDm 21

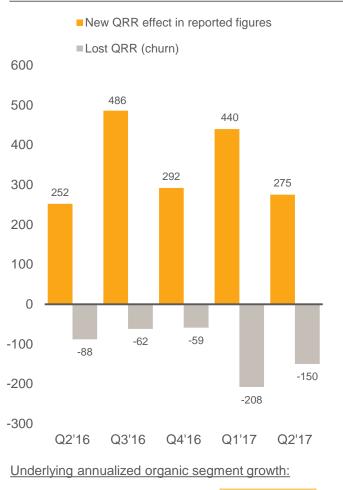
#### **Core business**

- Data Management with intelligent personalization software with solid position in Europe and Japan and some strong customers in the US
- Recurring revenue portfolio
- 80-85% gross margin after hosting costs

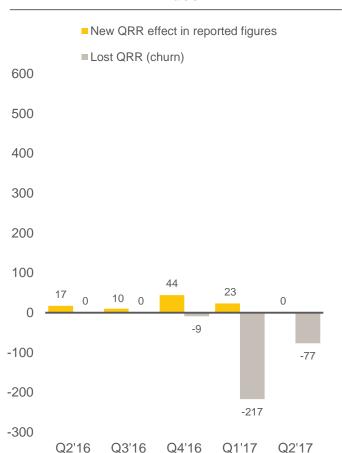
### Solid net growth in core business segment



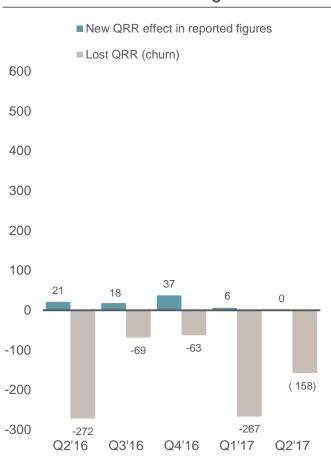
#### **DMP** with Intelligent Personalization



#### Video



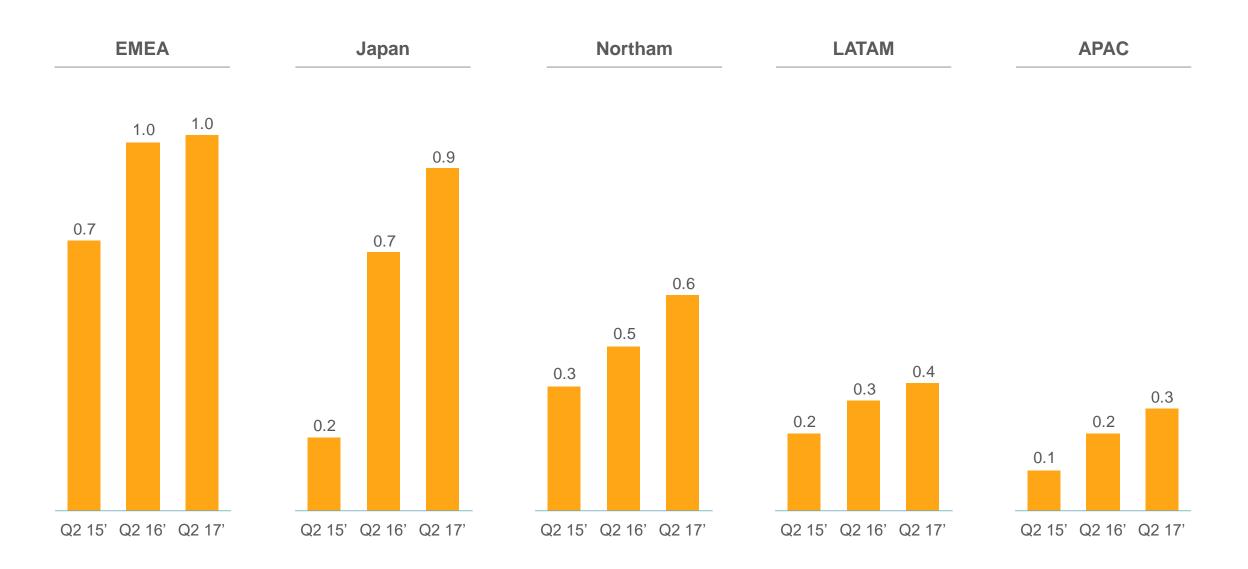
#### Advertising



37% 23%

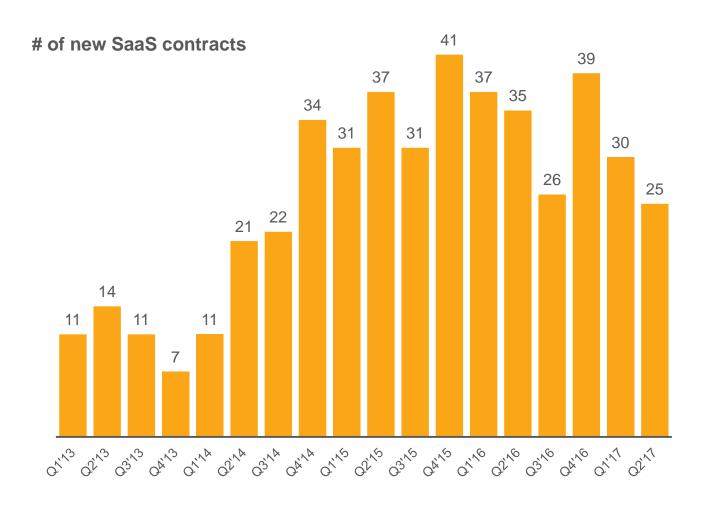
### DMP and Personalization with growth in all regions





### Fewer than expected new contracts in Q2





- Opportunities slide due to longer than expected sales cycles
- 8 of 25 new SaaS contracts and 50% of new sales in Q2'17 was upsell to existing clients
- All new contracts were for data management and personalization software

#### Profit and loss statement



USD 1,000	Q2 2016	Q2 2017
PCAN segment	990	677
Advertising software	1 448	861
Mporium	185	131
Video	1 230	896
Data Management & Intelligent personalization	2 518	3 188
Inter-segment elimination	(41)	(26)
Revenues	6 330	5 729
OPEX	5 904	8 427
Non-IFRS OPEX adjustments	(204)	(882)
OPEX adjusted	5 700	7 545
EBITDA	(1 310)	(4 572)
EBITDA adjusted	(1 106)	(3 690)

- Data management and intelligent personalization software grows 28% y/y
- Churn from non-core business continues to hamper overall growth consolidated revenues down 9%
- Strong market and several solid customer wins, but slower than expected growth
- New sales team has yet to show significant effect
- Adjusted quarterly due to Sales & Operation organization increase
- Actions required to strengthen growth potential and reduce cash burn

### Acceleration plan - main action points

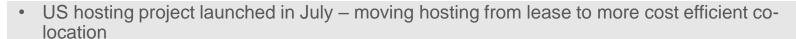


Clearer Positioning and strengthened growth potential



- Remove churn from non-core business areas
- Focus all sales and marketing efforts towards one segment

Gross Margin improvement



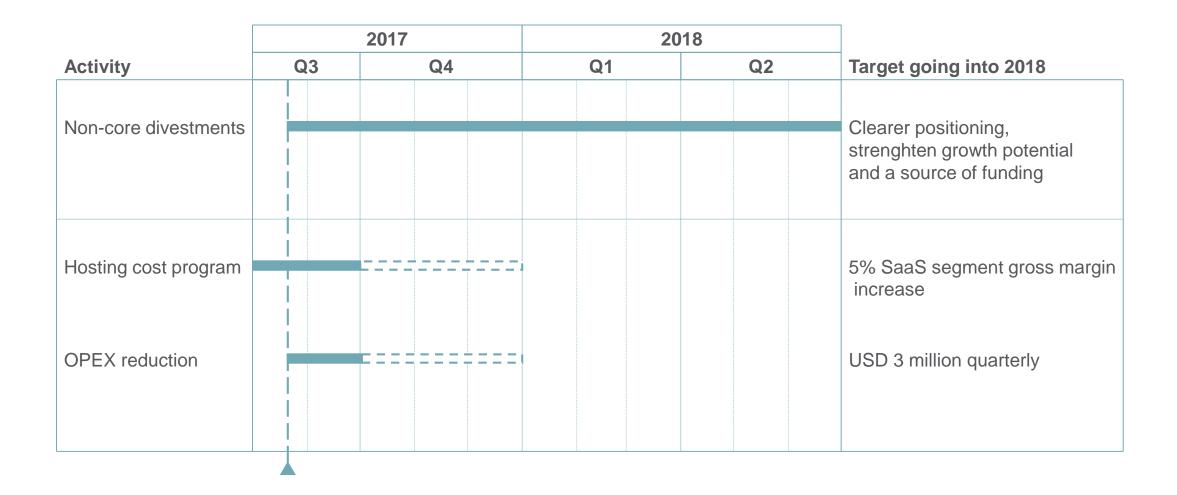
- Japan hosting switch from Softlayer to Packet Q3 roll out
- Re-routing of non-realtime queries to less expensive hosting capacity

Organizational optimization



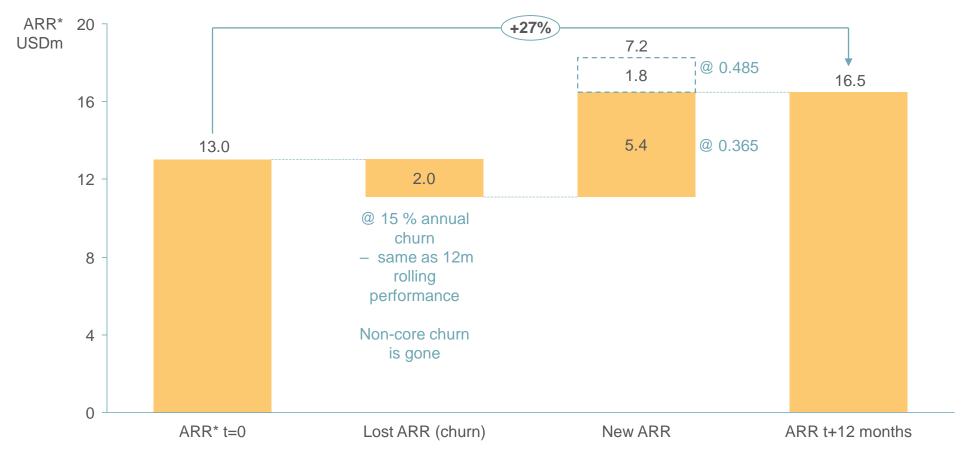
- Consolidate US office structure.
- Move maintenance development of all non core business to Russia Development Center
- Simplify account management and admin processes with one main product area

## Acceleration plan – timing and target effects



# Core business segment DMP & Personalization with >27% annual growth potential post acceleration program





15 Sales reps (post acceleration plan)



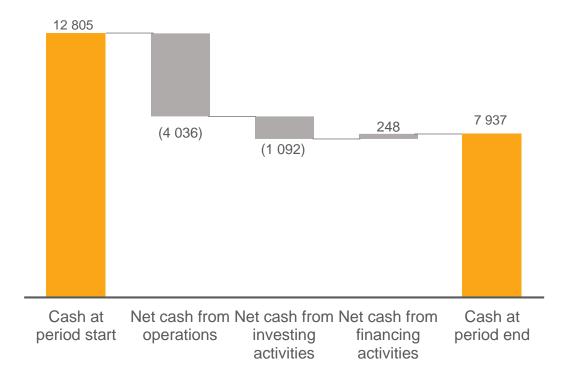
USD 0.365 new annualized recurring revenue / Sales rep per year

# Acceleration plan to reduce net cash burn from operations



#### Q2 2017 cash flow

USD 1,000



- Q2 2017 Cash flow from operations of USD -4 million
  - Post acceleration program target of USD -0.5 million per quarter
- Cash flow from investing activities of USD -1.08 million
  - USD 0.5 million in capitalized R&D expense
  - USD 0.6 million related to one-off hosting co-location project where hosting capacity is moved from expensive lease solution to cost effective co-location setup
- USD 7.9 million cash position at period end
- Cxense is considering to strengthen the balance sheet in a USD 5m share issue. Certain existing shareholders have underwritten this issue at a share price of NOK 40 per share.
- There is currently 7.96 million shares outstanding.

### Summary

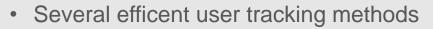


#### Market



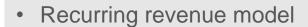
- Increasing adoption of site&app personalization technology 2
- Successful entry into e-commerce market vertical growing > 20% p.a. 3)

# Technology differentiators



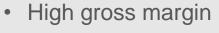
- The richest user and content profiles in the market
- Real time personalization of all site & app elements

#### Revenue growth



Accelerating growth by focusing on DMP & personalization

#### **Profitability**



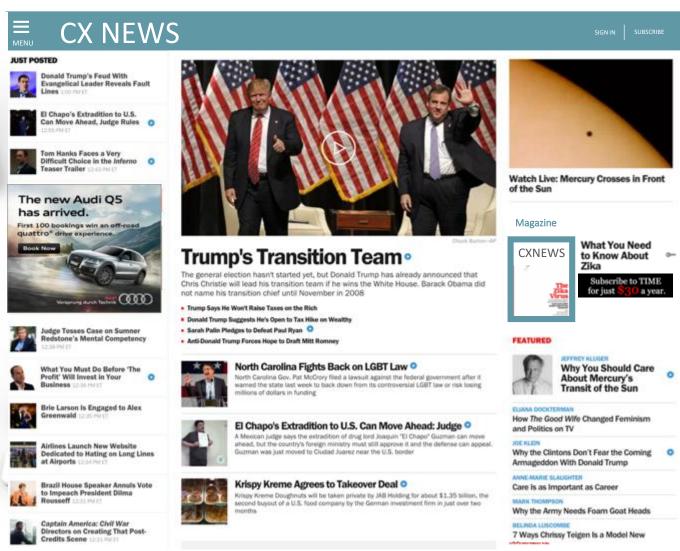
Acceleration program with OPEX reductions will reduce time to profitability

# Appendix



### Today all users see the same content...



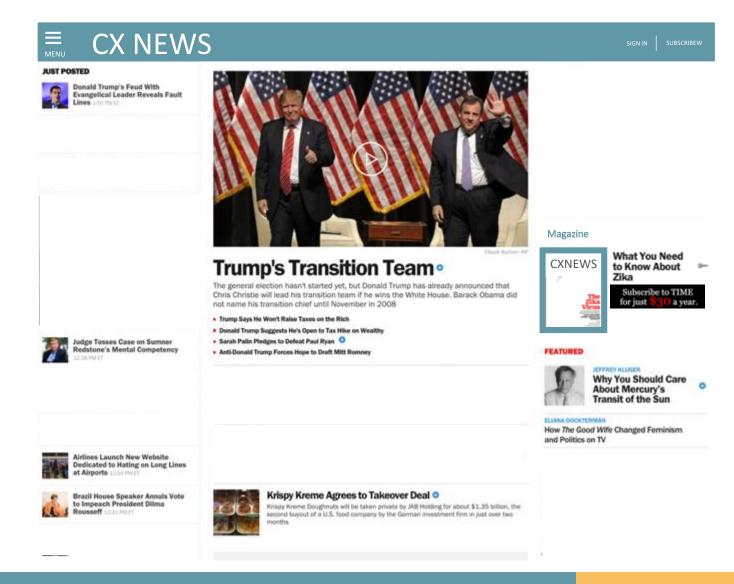




## As individuals we are overexposed to "noise"...



- Not interested in Entertainment
- Not interested US domestic news
- Recently viewed Mercury Crossing
- Recently Read El Chapo's Extradition
- Not in the market for a new car

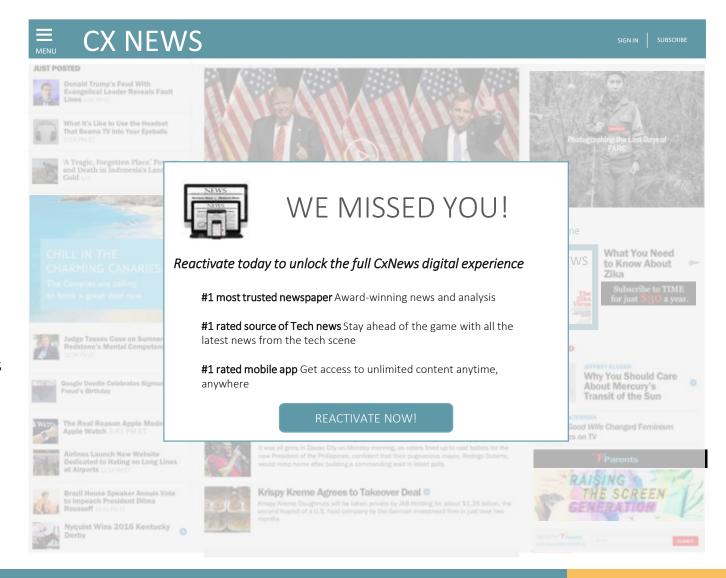




## Deliver what people want



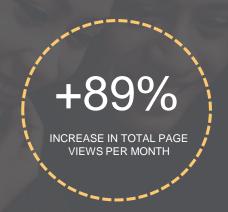
- + Interested in Politics
- + Likes to picture carousels when on tablet
- + Keeps updated on the latest science news and Tech news
- + Long term interest for Parenting
- + Likes to travel
- + Previous subscriber



### Cxense Personalization Software drive customer revenue



Personalized online shopping increase sales revenue

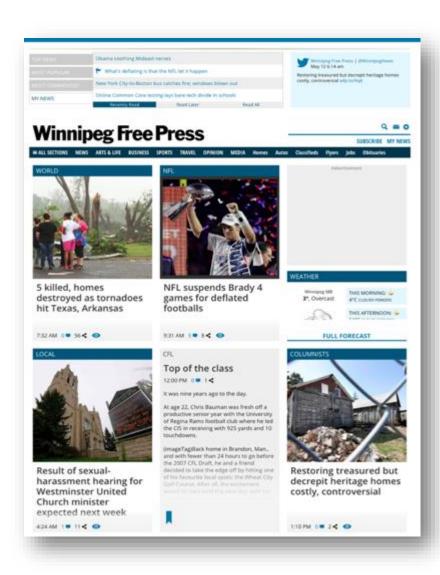


Personalized news site increase ad revenue



Personalized subscriptions offers boost digital revenue

## A fully personalized experience



## Winnipeg Free Press

- Front page is built up automatically, using personalized recommendations
- After n amount of articles, reader is encouraged to log in
- One login enables the personalized edition to follow the reader across devices

1 2 4%

282 to 632: Increase in average time (seconds) spent on site before and after personalization

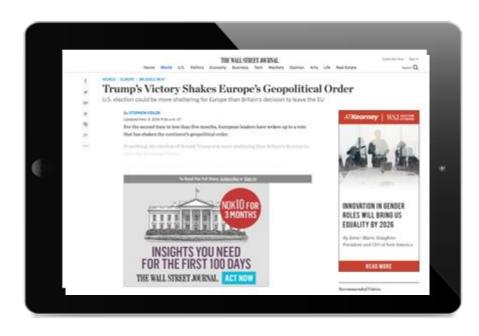
24%: Increase in homepage click through rate in a week

86%

5.65 to 10.54: Increase in page views per visit before and after personalization



# Personalized subscriptions offers boost digital revenue



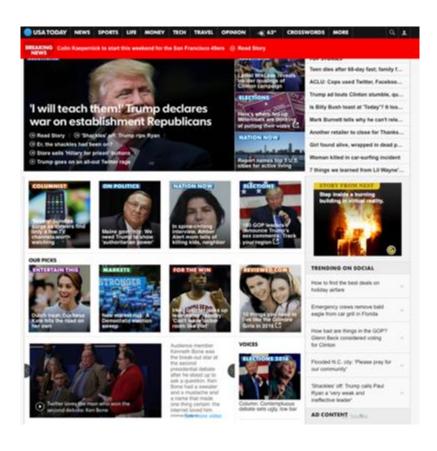
### Wall Street Journal

Personalized promotions based on user interest and demographics

- Personalized content recommendations to engage users
- Tailored subscription offers
- Personalized promotions and communications to existing customers to prevent churn

>200%
Increase in monthly new subscribers

## A new front page experience



### **USA TODAY**

- Delivered personalized recommendations on premium placement on the Homepage
- Delivered personalized recommendations on Section Fronts

38%

Increase in CTR on Homepage widget compared to editorial desked content

46%

ift in overall user engagement for uses engaged with Cxense recommendations 50%

Increase in CTR on Section Front widget compared to editorial desked content

