

# Storebrand Capital Markets Day 2018

Compelling combination of self-funded savings growth and capital return from maturing guaranteed back-book

## Important information:

This document may contain forward-looking statements. By their nature, forward-looking statements involve risk and uncertainty because they relate to future events and circumstances that may be beyond the Storebrand Group's control. As a result, the Storebrand Group's actual future financial condition, performance and results may differ materially from the plans, goals and expectations set forth in these forward-looking statements. Important factors that may cause such a difference for the Storebrand Group include, but are not limited to: (i) the macroeconomic development, (ii) change in the competitive climate, (iii) change in the regulatory environment and other government actions and (iv) market related risks such as changes in equity markets, interest rates and exchange rates, and the performance of financial markets generally.

The Storebrand Group assumes no responsibility to update any of the forward looking statements contained in this document or any other forward-looking statements it may make.

# Agenda

	Торіс	Presenter	
09:00	Accelerating Nordic Savings Platform	Odd Arild Grefstad, CEO	
09:40	People First – Digital Always: A customer-centric digital business model enabling growth and profitability	Heidi Skaaret, EVP	
10:00	Occupational pensions: Preferred pension provider and new opportunities	Staffan Hansén, EVP	
10:20	Digital first retail strategy: A personalised and scalable business model	Wenche A. Martinussen, EVP	
10:40	Break		
10:50	Fast growing Nordic asset manager with European presence	Jan Erik Saugestad, EVP	
11:10	Increasing return to shareholders	Lars Aa. Løddesøl, CFO	
11:50	Q&A	Storebrand Management Team	

# Accelerating Nordic Savings Platform

Odd Arild Grefstad, CEO



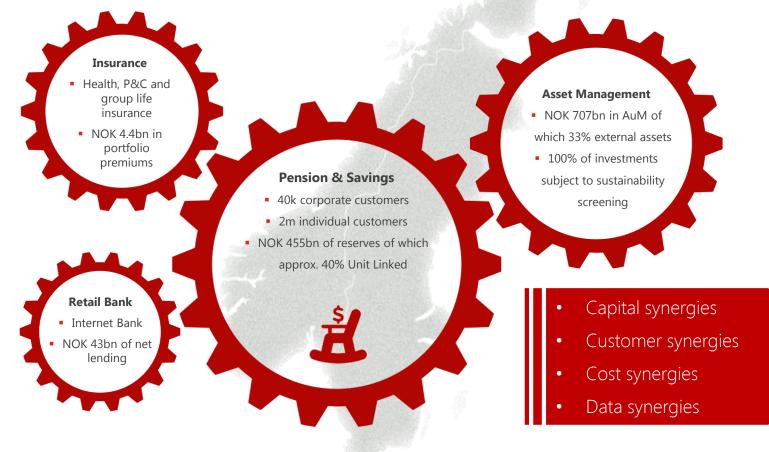


## Key Takeaways

- Delivered on financial targets
- Well positioned to capture capital light and profitable savings growth
- Back book capital consumption has peaked: increased capital return to shareholders



# Storebrand - An Integrated Financial Service Group

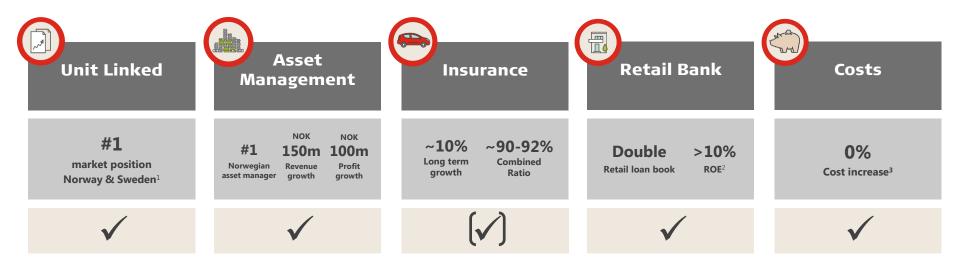


## Delivered on Financial Targets as presented at CMD 2016

		Target	Status 2017	
	Return on equity <sup>1</sup>	> 10%	11%	$\checkmark$
	Dividend pay-out ratio <sup>1</sup>	> 35%	40%	$\checkmark$
%	Solvency II margin Storebrand Group <sup>2</sup>	> 150%	172%	$\checkmark$



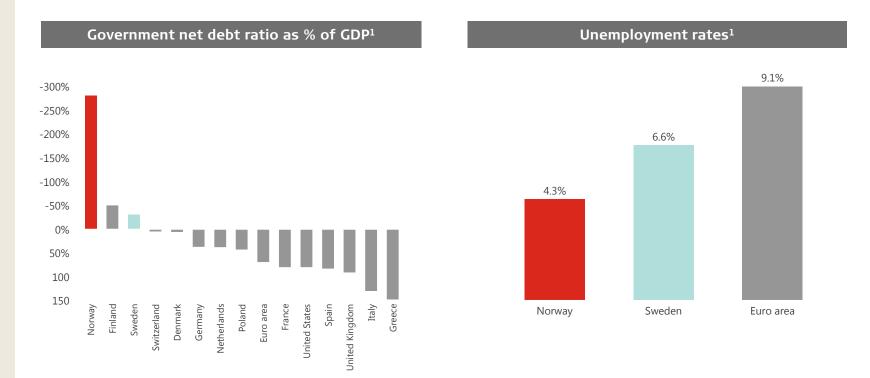
Delivered on Operational Ambitions as presented at CMD 2016



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<sup>3</sup> Adjusted for SKAGEN and Silver take on

# Solid macro environment supporting growth in Nordic pension market

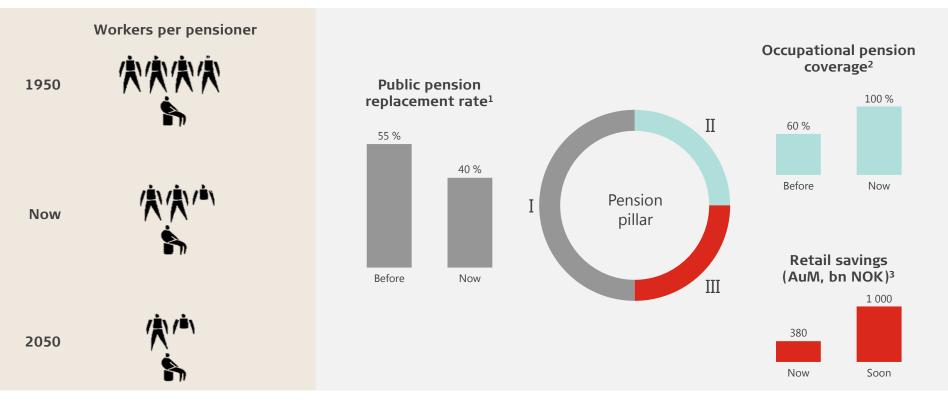


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## Interest rates rebounding from record lows



Demographic change has driven pension reforms in Norway with opportunity emerging in retail savings

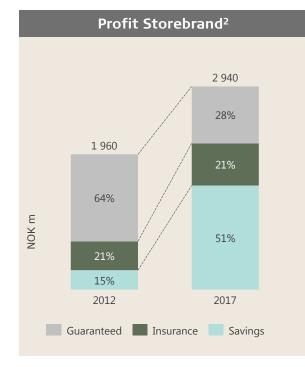


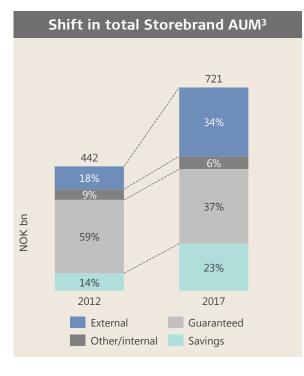
11 <sup>1</sup> OECD (2005-2017) *Pensions at a Glance*. Gross pension replacement rates from mandatory public pensions based on average earner.

<sup>2</sup> NOU 2005:15 Obligatorisk tjenestepensjon. Utredning nr. 13 fra Banklovkommisjonen. <sup>3</sup> See page 18.

# Successful transition – with more to come







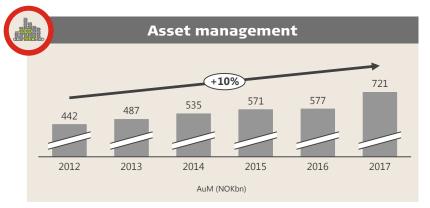
<sup>1</sup> Pension premiums in Guaranteed products, Insurance and Unit Linked products, Storebrand Group.
<sup>2</sup> Profit before amortisation. "Guaranteed" includes "Other" segment.

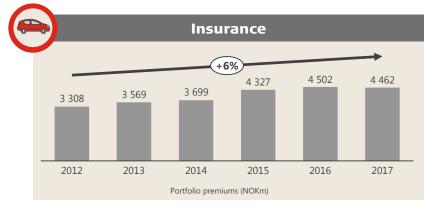
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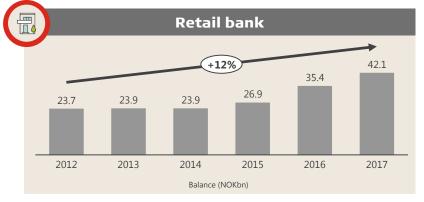
<sup>3</sup> Savings: Unit linked reserves, Guaranteed: Guaranteed reserves, External: External AUM in Storebrand Asset Managment, Other/internal: residual group internal AUM including company portfolio.

# Growth in Savings and Insurance









# A holistic sustainable strategy...

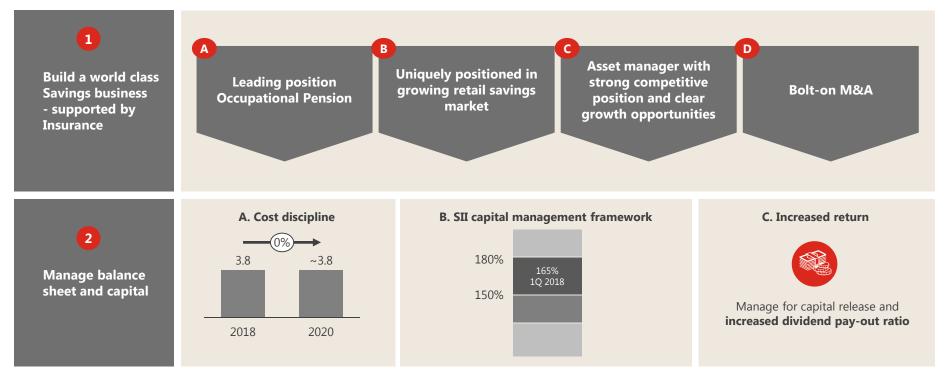
Tangible and intangible input factors material for Storebrand - creating value for shareholders and society



Linked to UN's sustainable development goals



## ... creates the backdrop for our financial strategy



Compelling combination of self-funding growth and capital return from maturing guaranteed back-book

# Build a world class Savings business

В

- Supported by Insurance

Leading position Occupational Pension

- Double digit pension market growth
- Diversified profits from insurance
- Selective use of balance sheet to offer capital efficient solutions and new growth
- 40 000 corporations and 2m policyholders

Uniquely positioned in growing retail savings market

- Double digit retail savings market growth
- Diversified profits from insurance and bank
- Customer synergies in a more individualized occupational pension market

Asset manager with strong competitive position and clear growth opportunities

С

- Strong customer synergies co-investing with life companies
- Scalable operating platform
- Strengthen international institutional capacity
- Broader commercialization of sustainable funds

#### **Bolt-on M&A**

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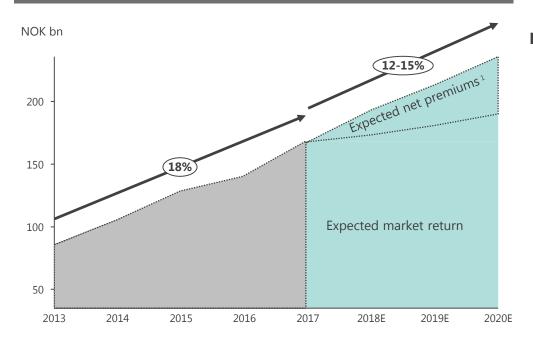
- Strong growth in existing operational platform
- Selective M&A for value creating growth





# Net premiums and market return drive AuM growth

AuM development Unit Linked



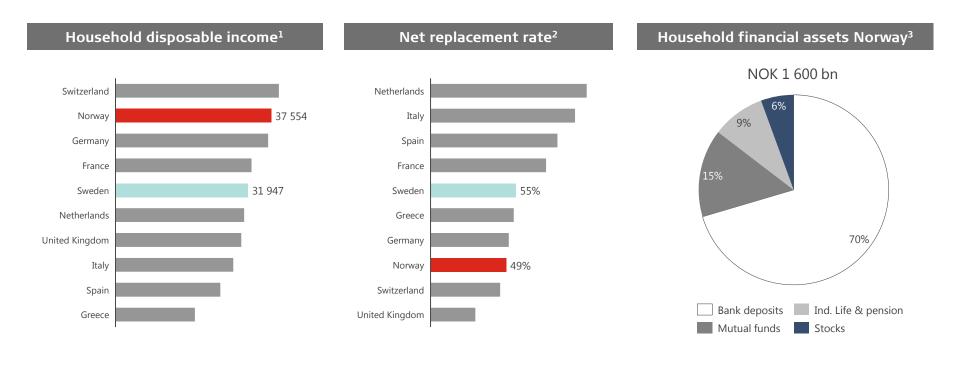
### **Drivers of expected net premiums**

- Majority of premiums generated by active policies
- Growth driven by:
  - Increased salaries and savings rates
  - Population growth
  - Age distribution of policyholders

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- DB conversions
- New sales
- New retail savings products
- Positive transfer balance
- Market returns

Moderate replacement rates and a wealthy population with an overweight in bank deposits fuel growth potential in retail market for savings



<sup>1</sup> OECD (2018), Household disposable income (indicator), Gross adjusted, USD 2016.
<sup>2</sup> OECD (2017), Pensions at a Glance 2017: OECD and G20 Indicators. Net mandatory public and private pension replacement rates, average earner.

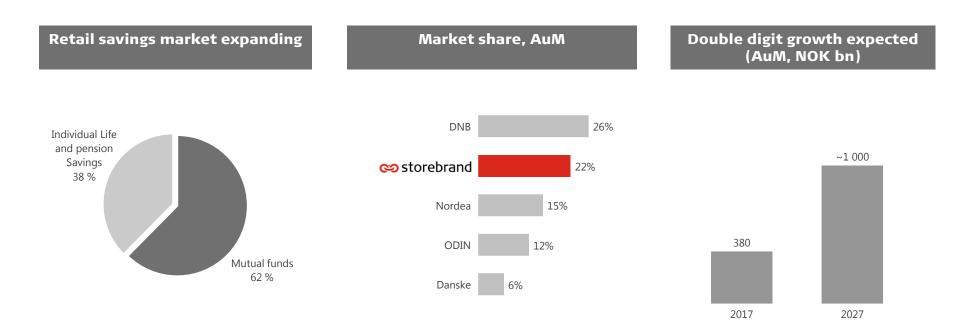
18

<sup>3</sup> Bank Deposits: SSB (2016) Formuesrekneskap for hushald – Bankinnskot, Mutual funds: VFF (2017) Norske personkunder – Forvaltningskapital. Stocks: VPS ASA (2017) Eierfordeling i børsnoterte selskap – Aksjer – Lønnstakere o.a., Ind. Life & Pensoin: see next page

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Retail

Norwegian pension market becoming a retail market – Storebrand is well positioned to capture growth

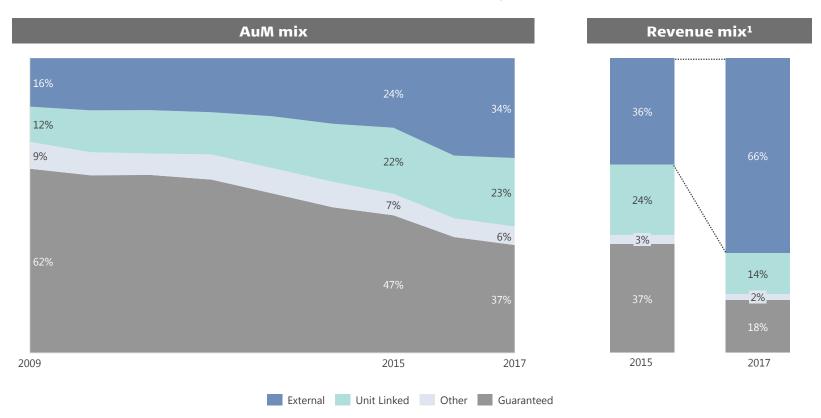




Retail

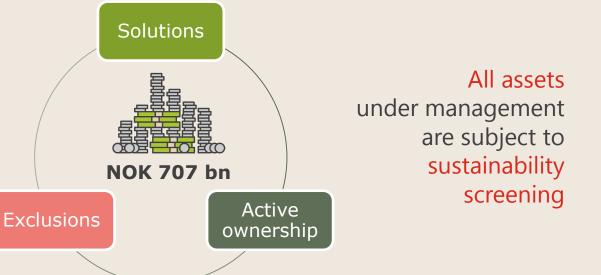


## Increased external share in Asset Management



# Sustainability at the core of our business NOK 707 bn AuM aligned to contribute to the UN Sustainability Goals

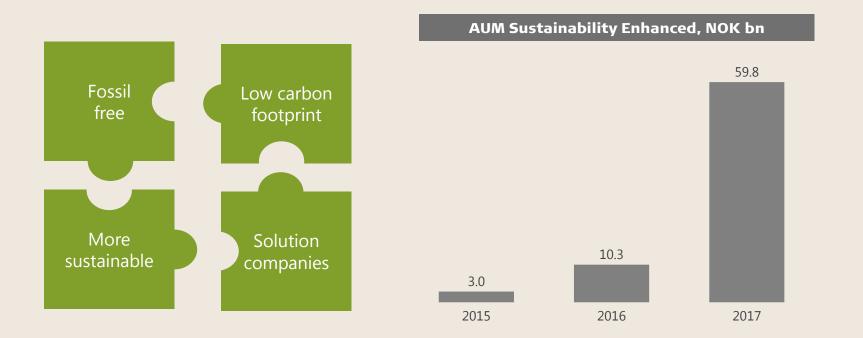






Asset Mamt

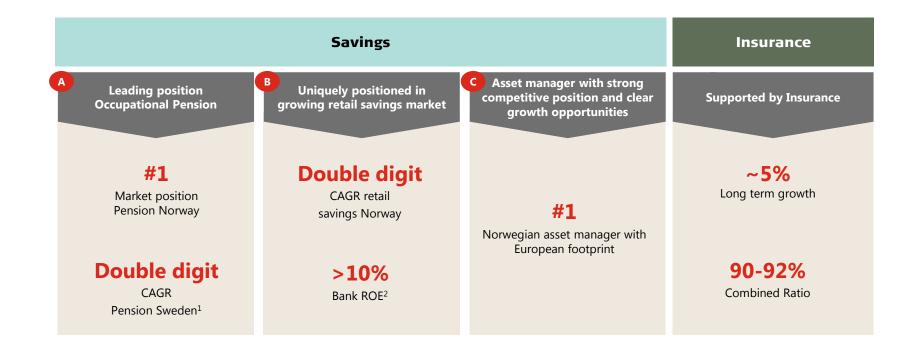
# Commercialising **Sustainability Enhanced Solutions**: Fossil free funds drive AuM growth





Asset Mamt

# Ambition: Build a world class Savings business supported by Insurance





# Significant difference in capital consumption and return profile between old and new business

ILLUSTRATIVE



The equity in the Group sits within different legal units. This allocation of equity is done on a pro-forma basis to reflect an approximation to the IFRS equity consumed in the different reporting segments after group diversification. The estimated allocation is based on the capital consumption under SII and CRD IV adjusted for positive capital contribution to own funds. The Insurance segment has been allocated an increased capital level which is more in line with long-term expected diversification effects.



## **Ambitions Capital**

## Base case:

Release capital from the business

## **2021**

Expected start of capital release as dividends when S2 ratio >180%

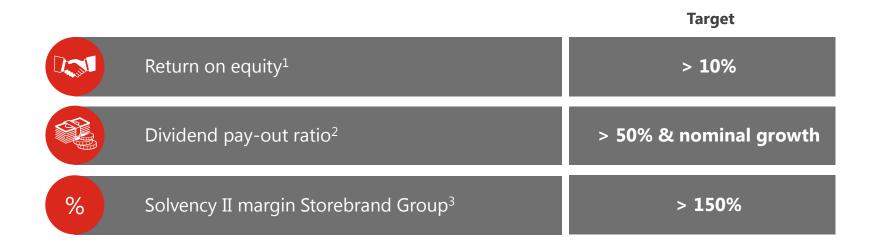
### ~NOK 10 BN

Back book capital release until 2027

### **Dividend policy**

- Dividend of more than 50% of Group result after tax.
- Ambition is to pay ordinary dividends per share of at least the same nominal amount as the previous year.
- Ordinary dividends are subject to a sustainable solvency margin of above 150%.
- If the solvency margin is above 180%, the Board of Directors intend to propose special dividends or share buybacks.

# **Financial Targets**





# People First – Digital Always

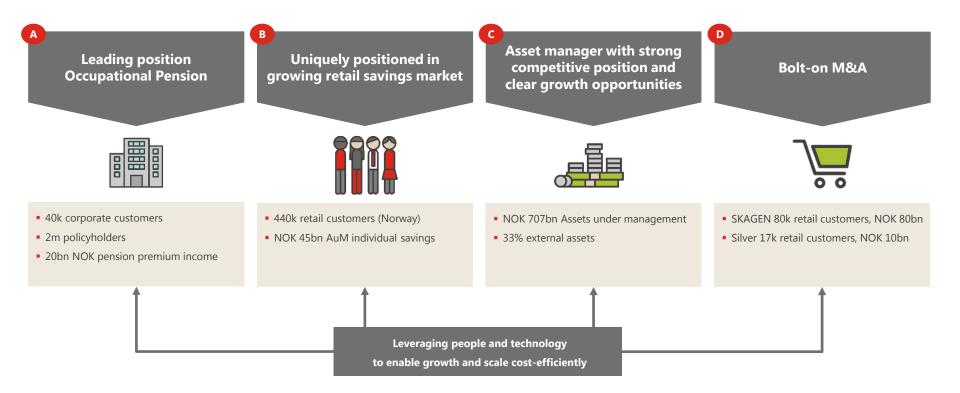
A customer-centric digital business model enabling growth and profitability

Heidi Skaaret, EVP





# A customer-centric digital business model enabling growth and profitability



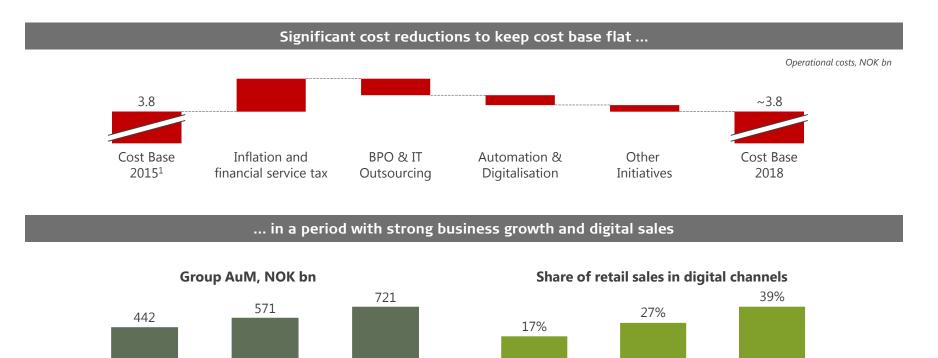
## Key Takeaways

- Well positioned for growth through a digitally advanced and scalable technology platform
- Continuously adapting and developing an agile and customer-centric organization
- Strong record of cost control with continued ambition to keep costs nominally flat



## **Cutting costs** while **growing business volumes** in a changing **savings and pensions** market

2017



Q1-16

Q1-17

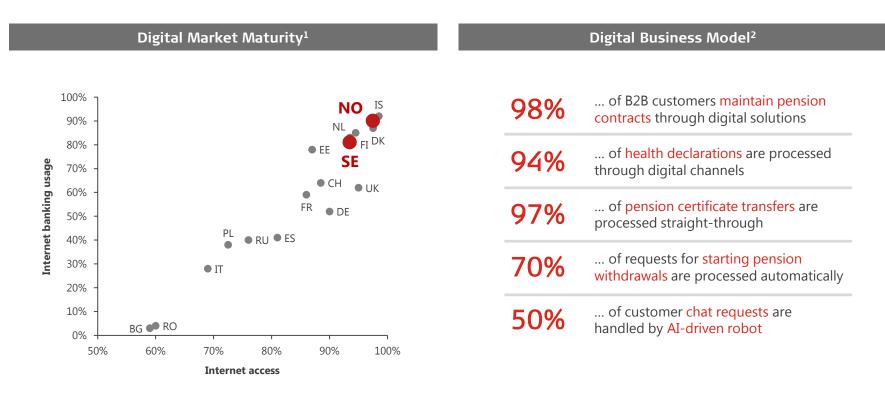
2012

2015

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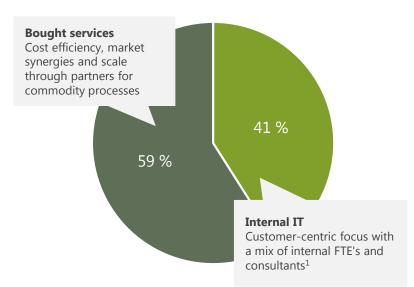
Q1-18

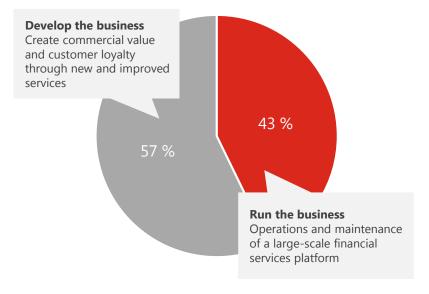
# A **frontrunner** operating in a **digitally mature market** in the Nordic region



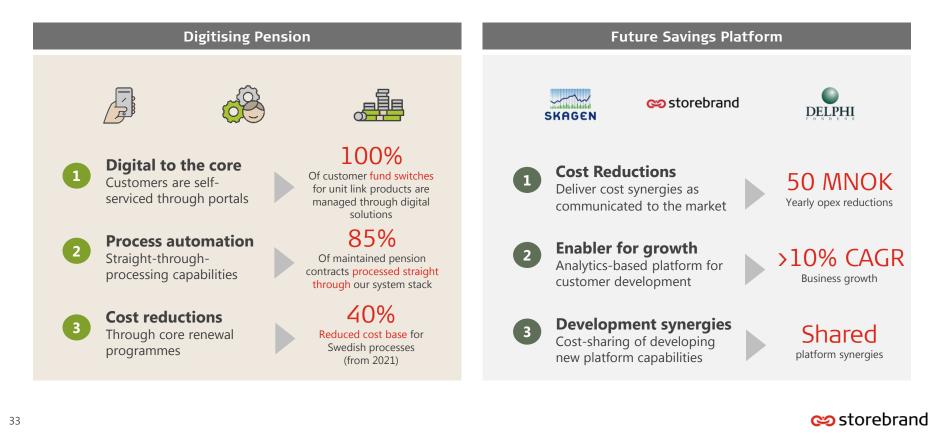
## A clear distinction between **commodity and differentiation** – enabling **investments and growth**

Commodity IT is outsourced for cost-efficiency The majority of IT spend is focused on new development

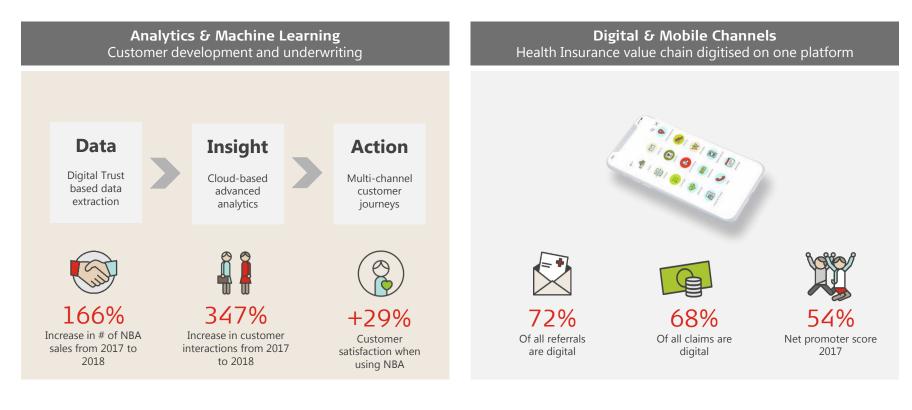




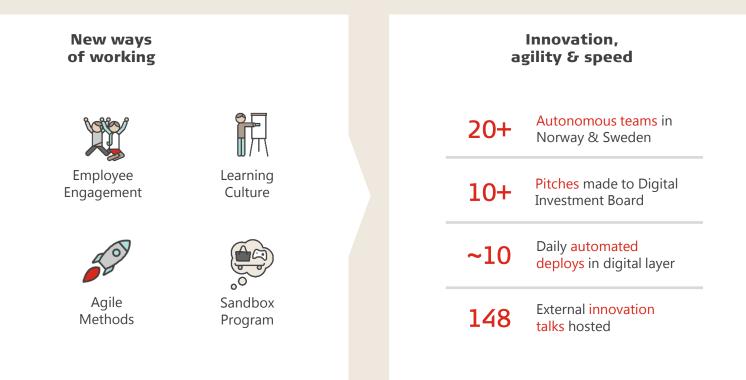
# Digital transformation to **renew the core** – **reducing costs** and **enabling business growth**



# Creating **tangible business value** from emerging technology within the **analytics and digital** space



# The **agile**, **customer-centric** organization is **purpose driven** with **new ways of working**





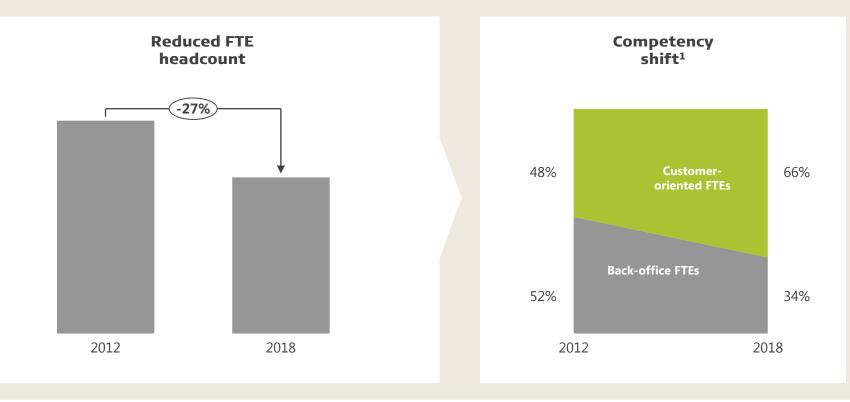
Purpose Driven



Digital Garden

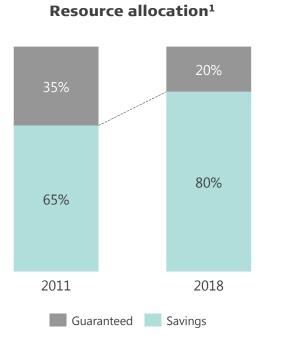


Cost reductions from **sourcing and automation** with a strong shift towards **customer-oriented capabilities** 



#### 36 <sup>1</sup> Customer-oriented FTE's: Sales, Marketing & Customer Service. Back-office FTE's: Back-office and operations. Other functions omitted.

# Resource re-allocation **from guaranteed back-book** to **capital-light growth** products





Capital release under Solvency II



Allows for focus on growth initiatives



Resource re-allocation will continue

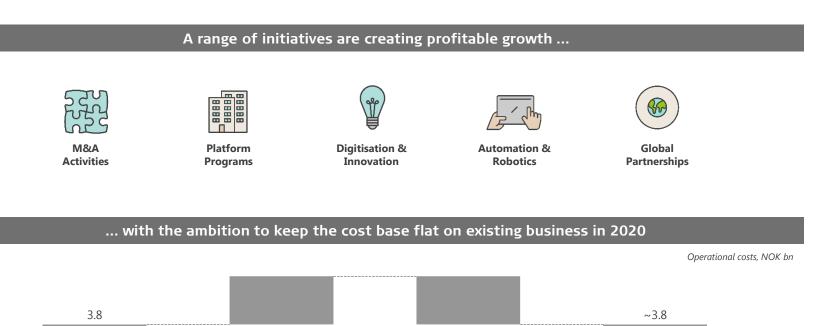


# Regulatory changes to **protect**, **empower** and **transform** are managed within the existing budget

	Purpose		Implementation		Opportunity		
GC	DPR	Protect and empower customer with regards to data privacy		Centralised programme to ensure compliance in all business processes		Create competitive advantage through Digital Trust	
	iFID II IDD	Ensure right investment and insurance advice		Revamped advisory tools and services to ensure compliance		Analytics and robo- advisors to identify customer needs	
PS	5D 2	Open infrastructure for competition and innovation in banking		Service model for banking in place – platform adaptation by vendor		Leverage new business ecosystems like the partnership with Dreams	

# The way ahead – **profitable growth** coupled with **strong cost control**

Inflation & financial service tax



Cost reduction measures

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Cost Base

2020

Cost Base

2018

# Occupational pensions

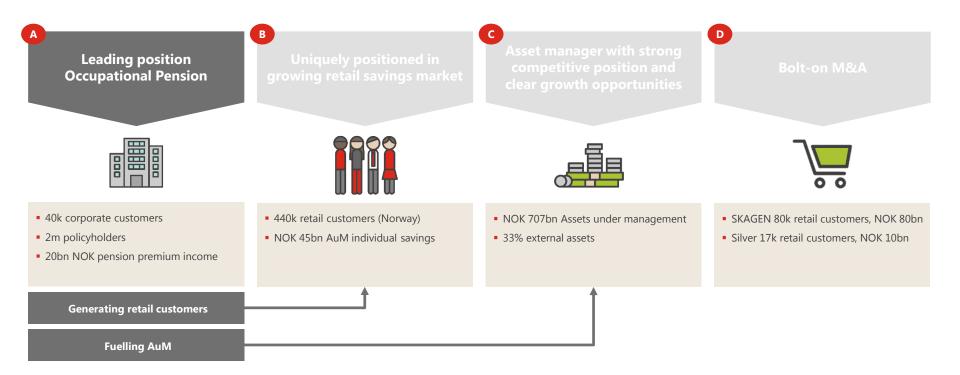
Preferred pension provider and new opportunities

Staffan Hansén, EVP





# Leading position in Occupational Pension



## Key Takeaways

- Strong profit growth driven by savings, insurance and cost reductions
- Attractive structural market growth with new opportunities
- End-to-end digitalisation securing competitive edge



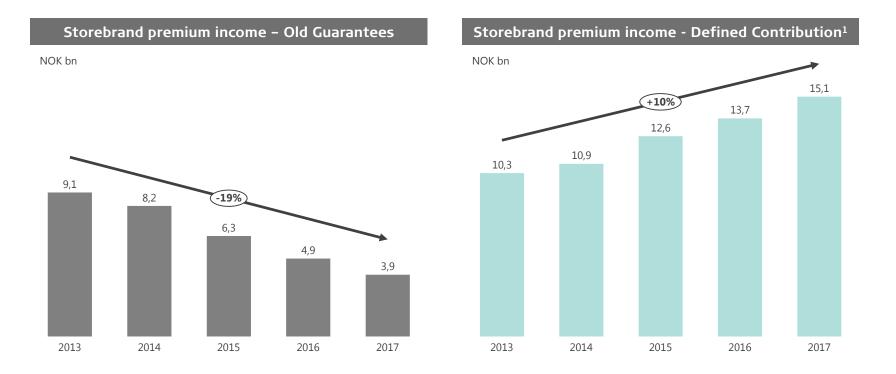
## Attractive and growing occupational pensions market



#### <sup>1</sup>Norway: Guaranteed and Unit Linked written pension premiums, segment 'private occupational pensions'. Source: Finance Norway Sweden: Guaranteed, Unit Linked and Depot written pension premiums, segment 'Other occupational pensions.' Source: Insurance Sweden. Approx 40% of Avanza preimium income has been reclassified as endowment insurance.

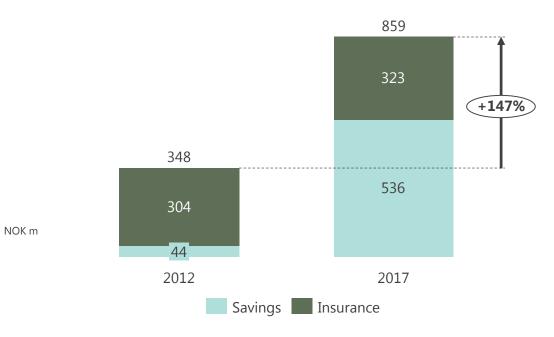
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# Storebrand has rapidly shifted from old guarantees to capital light savings...



# ...generating strong and well balanced profit growth

### Defined Contribution – operating profit<sup>1</sup>



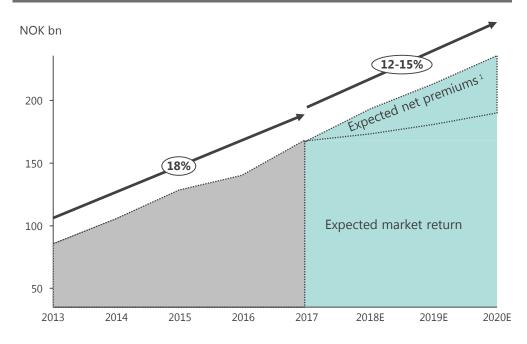
### **Key drivers**

- Increased Savings and AuM
- Increasingly important with insurance add-ons
- Cost reductions

<sup>1</sup> Savings: Unit linked Norway and Unit linked Sweden. Insurance: Health & Group life, Pension related disability insurance Norway (excl. finance result), Pension related disability insurance Sweden.

# Net premiums and market return drive AuM growth

AuM development Unit Linked



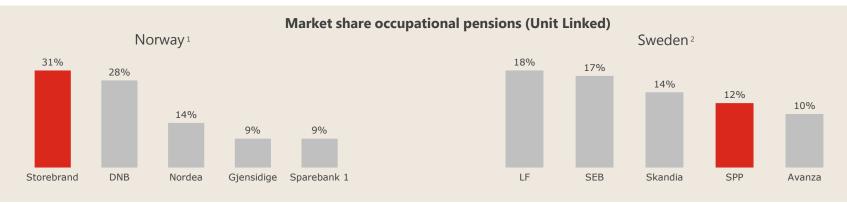
## **Drivers of expected net premiums**

- Majority of premiums generated by active policies
- Growth driven by:
  - Increased salaries and savings rates
  - Population growth
  - Age distribution of policyholders
  - DB conversions
  - New sales
  - New retail savings products
  - Positive transfer balance
  - Market returns

46



## Leading position in Norway and strong contender in Sweden



### Storebrand with clear value proposition in the corporate market

We want to be recommended by our customers

...through our unique Nordic pension competence

...and leading sustainability offering



- **Best customer satisfaction** with all time high score for large Norwegian corporates
- Best customer service in Sweden



 Norwegian fund selector of the year



# How will we succeed going forward?







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# Competitive edge through end-to-end digitalisation

Digitalisation ...

... enables cost-efficient scalable growth



New standardised ITplatform in Sweden



3 year digital to the core program in Norway

- ✓ **Simplified** architecture with straight-through-processing
- ✓ Cost reductions of approx. 100 MNOK\*
- ✓ Full self-service customer and partner interface





# Best positioned for Individual Pension Account in Norway

### **Expected market dynamics**

- Competition for market shares
- Relationship with individual policyholders becoming more important



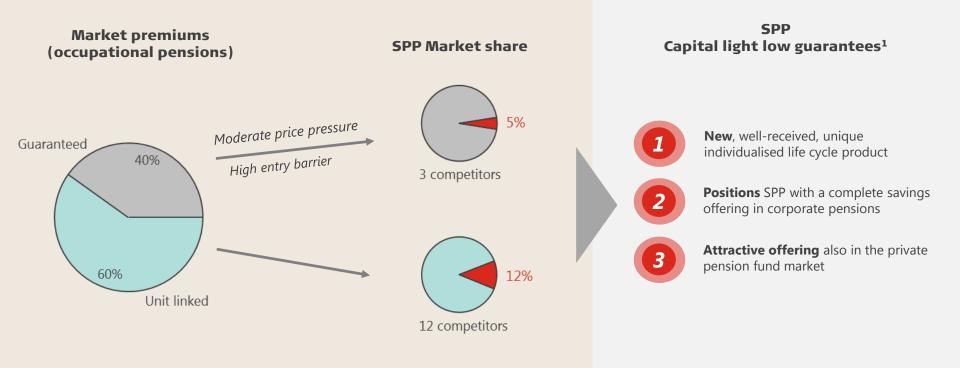
### Storebrand's response

- Leverage and maintain Storebrand's # 1 position in the corporate market
- Strengthen retail customer relationships through our digital first retail strategy
- Focused efforts on increasing customer satisfaction to retain and attract new Individual Pension Accounts
- Digitalise end-to-end solutions and increase cost efficiency





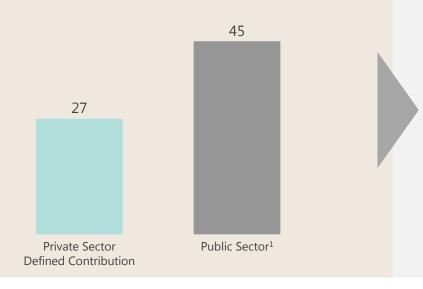
# Capital light low guarantees provide additional opportunities in Sweden



# Regulatory change creates opportunities in **Norwegian public sector** pension market

### Large public sector market is closed for competition

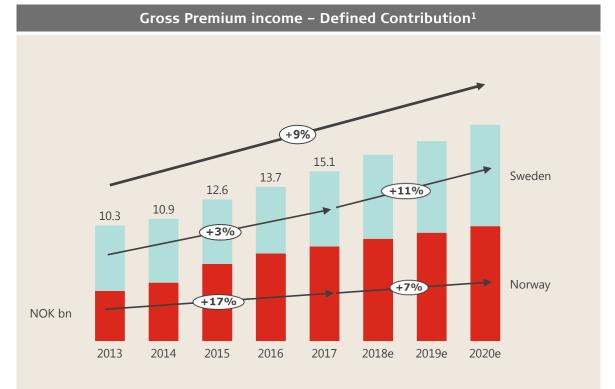
Annual market premium 2017, NOK bn



### New regulation can lead to re-entry for Storebrand

- Market monopoly today
- Expected partial end of monopoly
- Capital efficient product offering
- Expected annual premium growth 5%

## Our ambition



### Leading position Occupational Pensions



Market position Pension Norway

Double CAGR digit Pension Sweden

Deliver continued stream of employees to retail segment

Generate asset growth in asset management

#### 53 <sup>1</sup> Norway: Unit linked. Sweden: Unit linked and capital light low guarantees

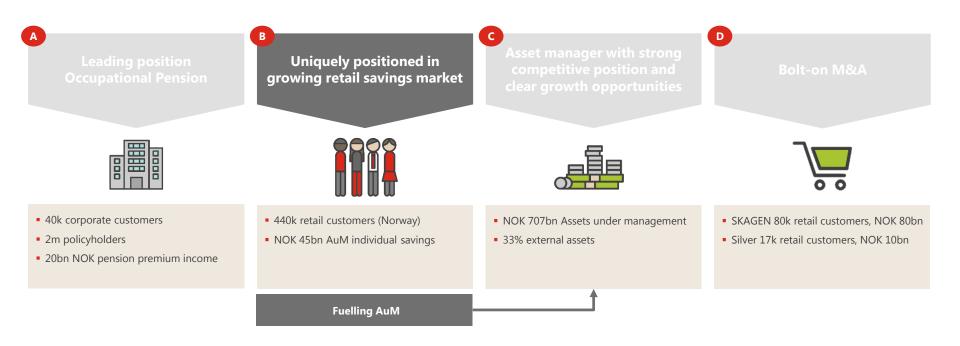
# Digital first retail strategy

A personalised and scalable business model

Wenche Martinussen, EVP



# Uniquely positioned in growing retail savings market



## Key Takeaways

- Creating a personalised customer experience for our 1.3 million customers through advanced analytics
- Building a digital-first, scalable platform
- Providing a multiproduct offering to engage our customers and build long-term customer relationships



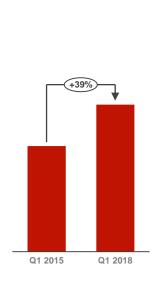
**Norway** – an aging, digitally mature market with changing market dynamics

Demography	Digitalisation	Individualisation
<section-header><section-header></section-header></section-header>	<ul> <li>91% used online banking last 3 months</li> <li>Effectively a cash-less society</li> <li>National infrastructure to support digital trust</li> </ul>	Pension reform shifting responsibility onto the individual Historically preference for bank account savings New tax-incentivised savings products



# Our 1.3 million customers

38% higher household income77% higher household assets28% higher employment rate<sup>1</sup>



Customers with a paid up policy or pension certificate

# We have experienced strong retail growth

Retail customers

33 %

23 9

Customers with occupational pension

44 %

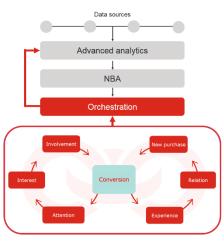
39% increase in number of retail customers over the past 3 years to 440 000 customers.

80% of our savings customers are recruited from our customer base

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<sup>1</sup> Source: Storebrand customer analysis 2017





# Using machine learning and AI with intelligent

**response** has changed the way we communicate with our customers, enabling us to personalise the customer experience through relevant and engaging customer offerings...

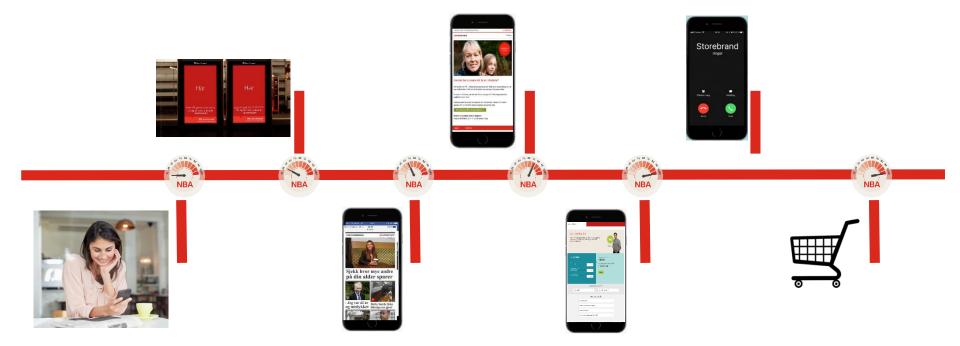
Our relationship with 1.3 million customers provide us with data and insight, which means we can be personal in a digital era

9% higher sales with NBA29% higher customer satisfaction with NBA

## ...with one voice from all angles in a multichannel distribution

Storebrand Apps	Advertising	storebrand.no	Telephone	Chat	Customer contact (CRM)	Outbound (E-mail/SMS)	Leads
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# Using data on customer activities to determine the **N**ext **B**est **A**ctivity





10 deployments per day

76% increase in digital sales<sup>1</sup> from 2016 to 2017 Storebrand has transformed from traditional IT-delivery model to **continuous, incremental deployments,** doubling the number of releases delivering customer experiences over two years

Focus on our digital customer interface is **increasing our digital sales** significantly and enabling **rapid scaling** 

# Adapting to the digital customer by taking a digital-first approach

## BearingPoint. Digital leaders in Norway 2017

We developed a new digital sales solution in 2017 which Bearing Point's international benchmark customer survey named the **best** in the industry





## Customer, advisor and

robot in the same digital solution ensures seamless communication



Digitalisation, automation and robotisation to gain reduction in costs and scalability

Chat robot "James" handles 50% of all chats on our website

Highly skilled advisors enhancing our digital solutions,

increasing loyalty and earnings

## co storebrand

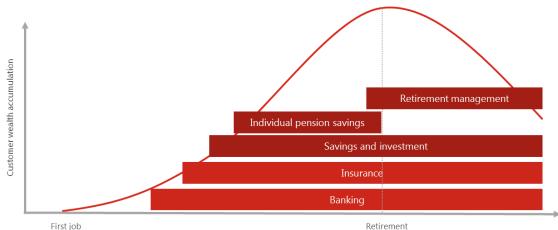
A personalised and scalable business model



# Engaging customers throughout the life cycle

As each individual must take more responsibility for their retirement finances, our foundation in pensions makes us uniquely positioned to offer a breadth of products and services across the life-cycle.

But most of all, building trust and creating long-term customer relationships

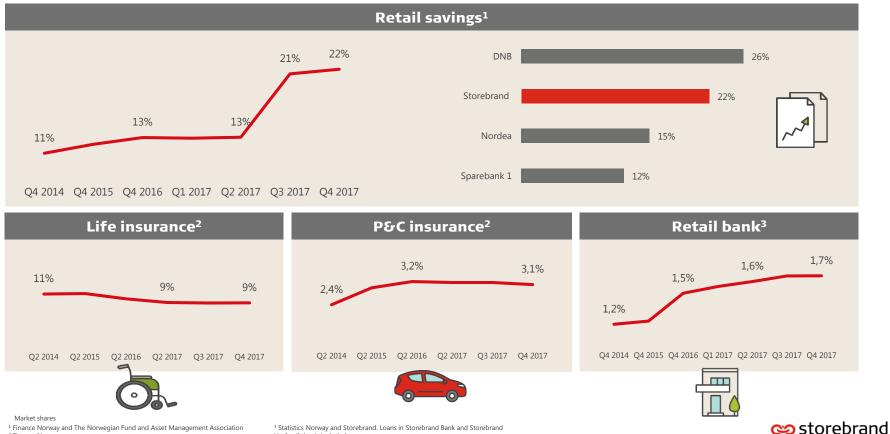


## Achieving a double digit CAGR in retail savings<sup>1</sup> AUM



# Profitable growth with a multi-product offering

Ensuring higher customer retention and deeper customer relationships



<sup>1</sup> Finance Norway and The Norwegian Fund and Asset Management Association <sup>2</sup> Finance Norway

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<sup>3</sup> Statistics Norway and Storebrand, Loans in Storebrand Bank and Storebrand Livsforsikring is included.



Fast growing Nordic asset manager with European presence

Jan Erik Saugestad, EVP





Deliver client value and growth in assets through sustainable investment solutions and a multi boutique platform

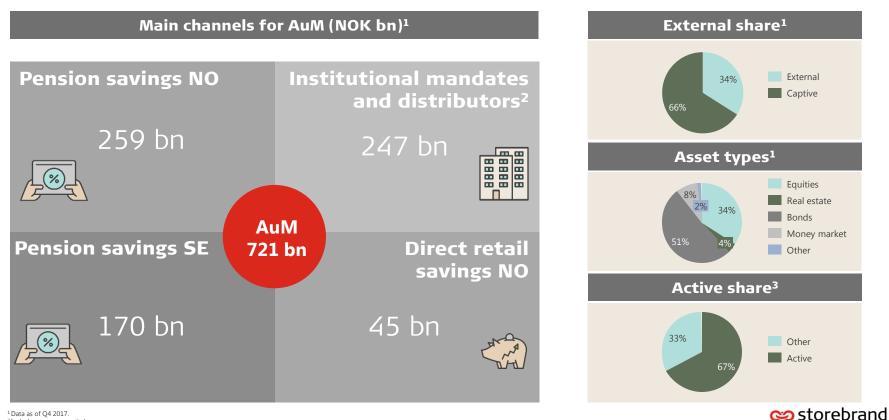


## Key Takeaways

- Strong competitive position driven by revenue growth, tight cost control and significant value to clients
- Clear growth opportunities enabled by leading position on sustainable investments and SKAGEN
- Further scale as a multi boutique platform



# Fast growing Nordic asset manager with a blend of captive pension assets and external clients

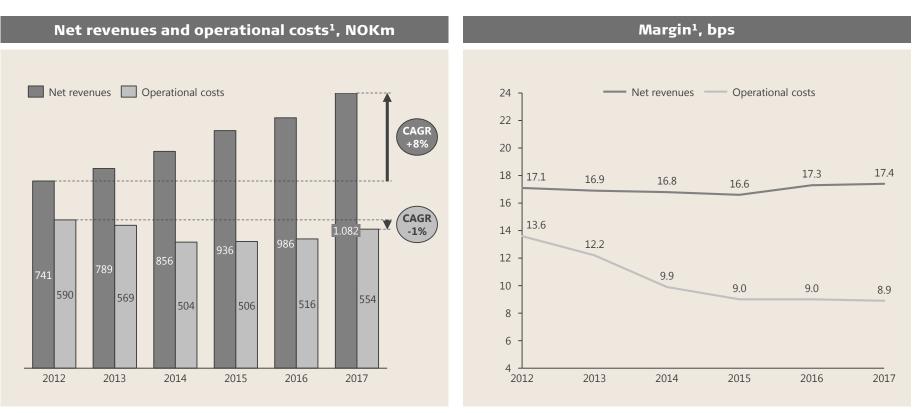


<sup>2</sup>Includes company capital. <sup>3</sup>!Active! – assets with target of outperformance and w

70

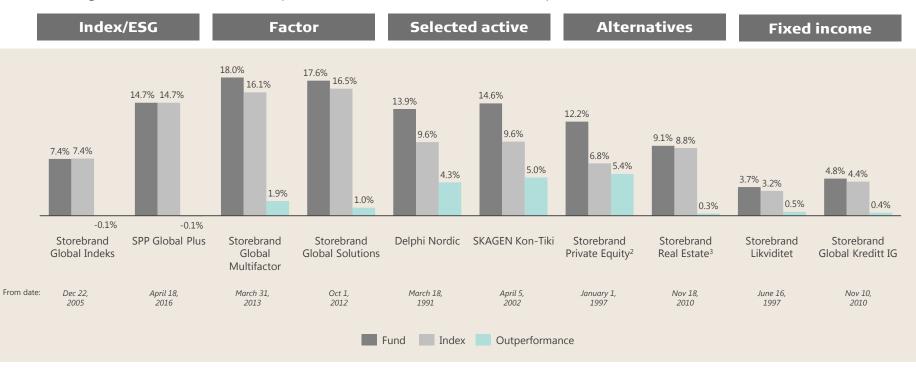
<sup>3</sup> Active' = assets with target of outperformance and with active risk. Based on AUM in the period from Dec 31, 2017 to May 15, 2018.

# Strong **revenue growth** and tight **cost control** has ensured our **competitive position**



# **Strong fund performance** across all asset classes – Significant **value creation** for clients

Average annual net returns and outperformance of selected funds since inception<sup>1</sup>

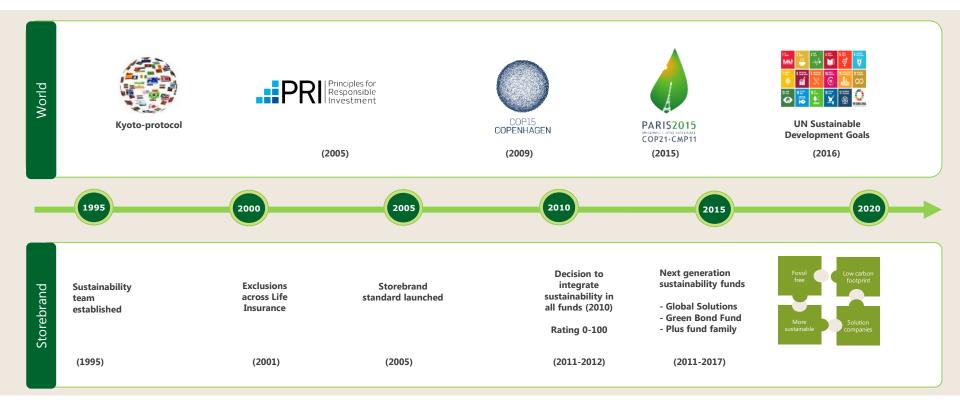


<sup>1</sup> Annualized returns are based on monthly returns from fund inception until March 31, 2018. Exceptions: SKAGEN Kon-Tiki (from fund inception until April 27, 2018), Storebrand Global Multifactor (from start of current strategy in 2013 until March 31, 2018 (5 year period)). All returns are in NOK except SPP Global Plus (SEK).

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<sup>2</sup> Storebrand Livsforsikring DB PE portfolio (P990).
<sup>3</sup> Storebrand Eiendomsfond Norge (SEN) KS.

## Sustainability at the core of our business NOK 721 bn AUM, aligned to contribute to the UN Sustainability Goals



## **Strategic Priorities**











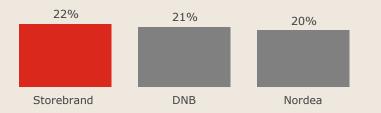
Strengthen international institutional capacity Broader commercialization of **sustainable funds**  Strengthen **retail position** in Scandinavia Increase volume to gain **cost advantages**  Further scale as a multi boutique platform



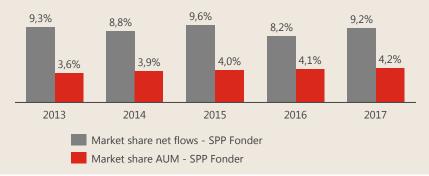
# Potential to **strengthen institutional** client offering and pursue **international growth**

#### Build on our strong position in Norway and Sweden...

#### Norway - No. 1 institutional asset manager<sup>1</sup>



#### Sweden – Growing market share<sup>2</sup>



#### ...and pursue focused international growth

Leverage our joint distribution to pursue focused international growth based on well positioned brands and sustainable solutions

#### **Key enablers:**

- Local offices in Denmark, UK and the Netherlands
- ~20 International sales professionals
- Luxembourg platform
- Storebrand Connect



## 😋 storebrand

<sup>1</sup> Market share (in AUM). Source: Norwegian Mutual Fund Association statistics for active asset management/discretionary mandates as of Q2 2017.
<sup>2</sup> Market share for SPP Fonder within net flows and AUM. Source: MoneyMate



## Sizeable potential for **sustainable solutions** internationally...



76 <sup>1</sup>Source: MSCI. AUM as of April in each year. <sup>2</sup>Source: McKinsey/Global Sustainable Investment Alliance - 2016 Global Sustainable Investment Review. Percentages as of early 2012 and 2016.



## ...and Storebrand is well positioned to capture growth

A strong range of sustainable investment solutions...



...a credible and transparent process...



Innovative sustainability impact reporting



...with a long track record and strong recognition

## A pioneer within sustainability, with scale

Sustainability team established
Exclusions across Life Insurance
Storebrand standard launched
Integration of sustainability in all funds
Sustainability rating 0-100
Next generation sustainability funds
Sustainability Development Goals

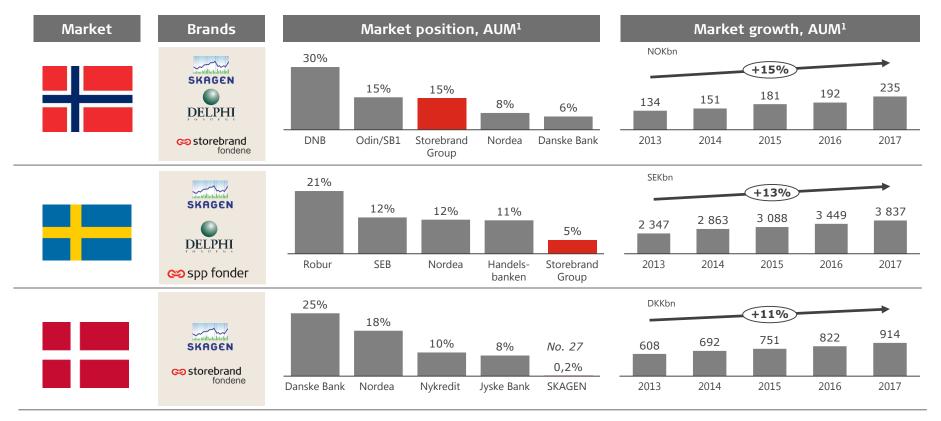
#### Acknowledged by clients and the industry





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# SKAGEN is an enabler to take the next step in the **retail** savings market beyond Norway



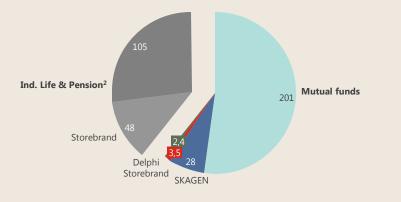




## Key opportunities in the **Norwegian and Danish retail** markets

#### Norway – strengthening our Mutual Fund positions

- A large (~NOK 390 bn) market<sup>1</sup> for retail savings
- Mutual funds represent NOK 235 bn of this
- Three strong brands with clear value propositions
- Ambition:
  - Further develop SKAGEN position
  - Strengthen the Storebrand position
  - Strengthen the Delphi position

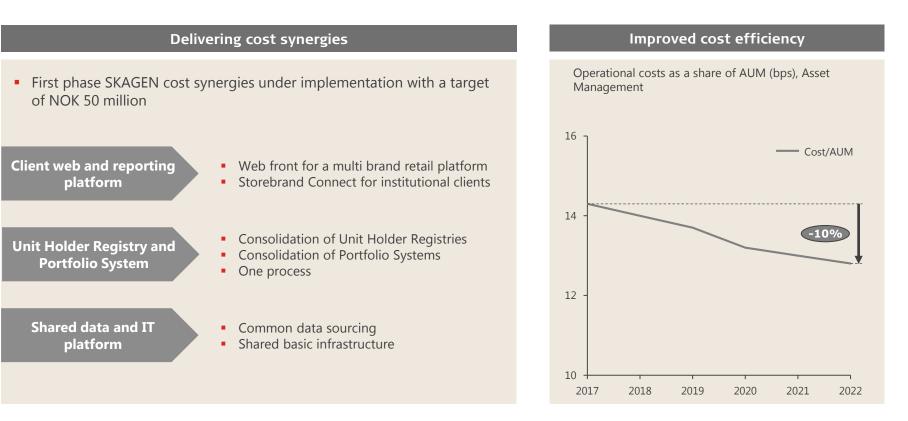


#### Denmark – capturing the ESG index opportunity

- Approx. DKK 350 bn in Equity Retail Mutual Funds
- Retail Mutual Fund Market dominated by active funds, listed index share approx. 5%
- Higher index share in comparable markets suggests future index growth also in the Danish market
- Increasing market demand for sustainable funds
- Local expertise



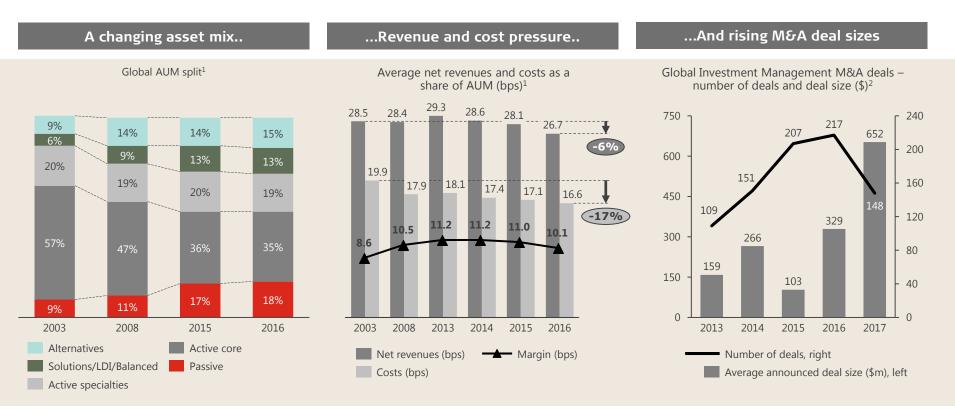
# Operational synergies and tight cost control lead to improved cost efficiency

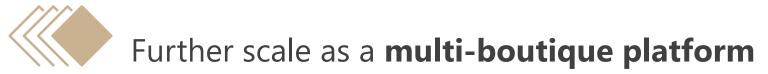




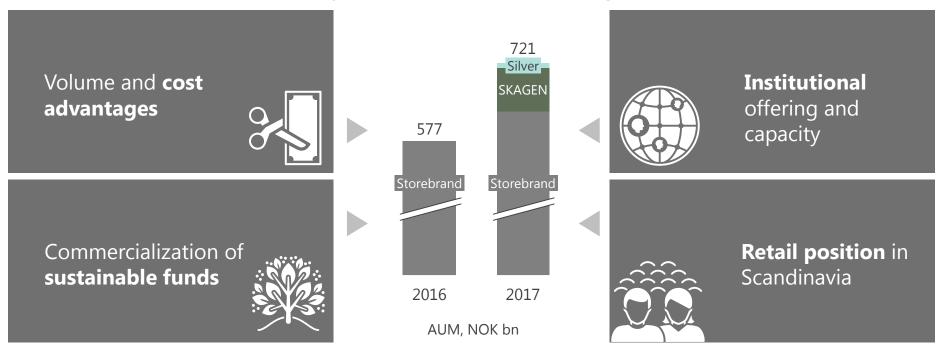
81

# Market dynamics lead to further broadening of the **client offering** and the need for **scale**

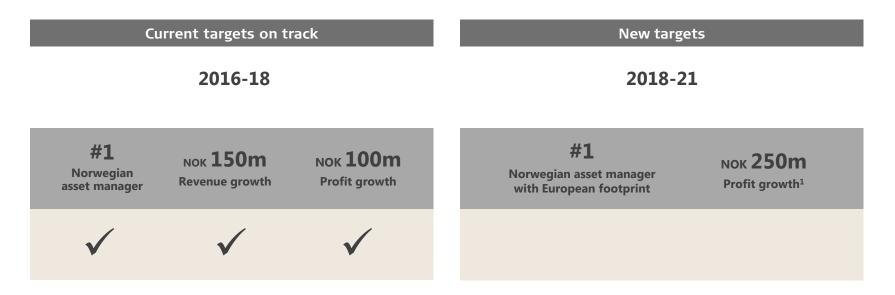


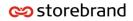


## Four key criteria for further structural growth



## Our ambition





## Increasing return to shareholders

Lars Aa. Løddesøl, CFO







- Continued growth in Savings and Insurance with strong cost control
- Sufficient expected return to grow both solvency capital and buffers
- Increasing solvency capital generation
- Low leverage and high remittance ratio
- Two sources of free capital generating shareholder dividend



## Holistic sustainability reporting with clear long term targets and KPIs pr. input factor



Financial capital and our investment universe

Key Performance Indicator	Goal 2017	Baseline 2016	Result 2017	Goal 2018	Goal 2020	Goal 2025
ROE	>10%	9,5 %	11,30%	>10%	>10%	>10%
Solvency	>150%	157%	172%	>150%	>150%	>150%
Dividend	>35%	27%	40%	>50%	>50%	>50%
AUM invested in solutions companies, cleantech and renewable energy	1%	n/a	1,80%	2%	3%	49
New sustainability products -> NOK invested in sustainability funds annually			6,4bn	6bn	TBA	TB/
Percentage of assets screened for sustainability criteria	100 %		100 %	100 %	100 %	100 9
Indirect cliamte emission -> carbon intensity in: Tonn CO2e per 1 MNOK sales income						
- Equity Investments in mutual funds NO/SE			28/18,3			
- Guaranteed portfolio NO/SE			18,8/12,5			
- Fixed income	Start testing		Testing started			
Compliance to the TCFD principles [1]	Partly compliant	Partly compliant	Partly compliant	Partly compliant	Compliant	Complian
Publish new policy for sustainable investments				Implementert		
Energy consumption real estate [2]	194	197	191	191	185	174
Water consumption real estate [3]	0,34	0,35	0,35	0,34	0,33	0,33
Certified green real estate [4]	29%	23%	26%	35%	48%	749
Co2-emissions real estate	6,59	6,93	5,23	6,24	5,55	4,44
Waste recycling real estate (N)	62%	61%	65%	63%	65%	699



Key Performance Indicator	Goal 2017	Baseline 2016	Result 2017	Goal 2018	Goal 2020	Goal 2025
Dow Jones	Included	Included	Not included	Included	Included	Included
NPS Norwegian pension marked	Top 3	#4	#4	Top 3	Top 3	Top 3
NPS Swedish corporate marked	Top 3		#8	Top 3	Top 3	Top 3
Market share savings Norway	25%					
Marked posision corporate marked occupational pension	1			1	1	1
Financial litteracy -> Young entrepreneurship	N/A	N/A	N/A	N/A	N/A	N/A
Financial litteracy -> My pension figure		55%	58%			
Charity - > Handshake of the year	N/A	N/A	N/A	N/A	N/A	N/A
Retail market Norway (association to sustainability)				#1	#1	#1
Corporate market Norway (association to sustainability)				#1	#1	#1
SPP (association to sustainability)				#1	#1	#1
SAM (Institutional end-customer and suppliers, Prospera)				#1	#1	#1

Key Performance Indicator	Goal 2017	Baseline 2016	Result 2017	Goal 2018	Goal 2020	Goal 2025
Dow Jones	Included	Included	Not included	Included	Included	Included
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Financial litteracy -> My pension figure		55%	58%			
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Retail market Norway (association to sustainability)				#1	#1	#1
Corporate market Norway (association to sustainability)				#1	#1	#1
SPP (association to sustainability)				#1	#1	#1
SAM (Institutional end-customer and suppliers, Prospera)				#1	#1	#1



#### Our people and systems

Key Performance Indicator	Goal 2017	Baseline 2016	Result 2017	Goal 2018	Goal 2020	Goal 2025
Flight pr FTE	4,0	4,1	3,9	3,9	3,7	3,4
Co2 emissions pr. FTE	0,69	0,7	0,71	0,68	0,66	0,61
Energy consumption main office	164	165	151	162	159	152
Water consumption main office	0,31	0,32	0,3	0,31	0,31	0,30
Waste recycling main office	77%	76%	82%	78%	79%	82%
Paper consumption main office	55	58	50	52	47	35



PRI Principles for Responsible Investment















WE SUPPORT

## Linked to UN's sustainable development goals



Regulatory developments



Solvency II – Standard model review



Paid-up polices in Norway

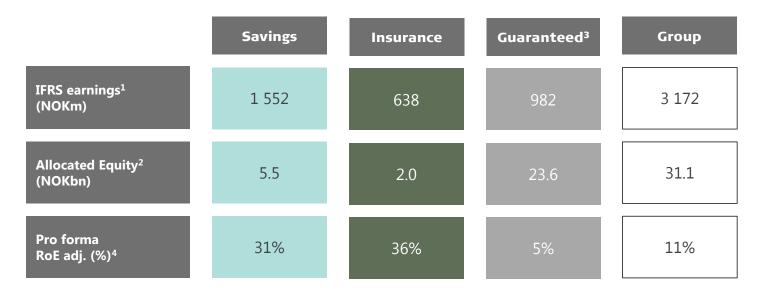


**Public sector pension in Norway** 



# Significant difference in capital consumption and return profile between old and new business

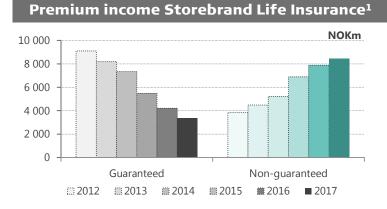
ILLUSTRATIVE



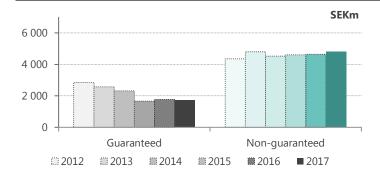
The equity in the Group sits within different legal units. This allocation of equity is done on a pro-forma basis to reflect an approximation to the IFRS equity consumed in the different reporting segments after group diversification. The estimated allocation is based on the capital consumption under SII and CRD IV adjusted for positive capital contribution to own funds. The Insurance segment has been allocated an increased capital level which is more in line with long-term expected diversification effects.

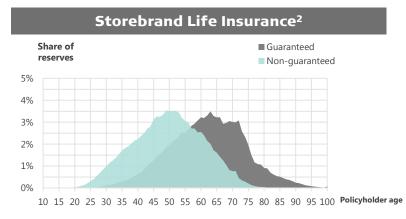


## Continued shift from Guaranteed to Non-Guaranteed Pension

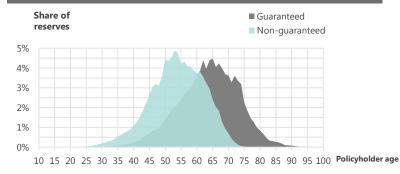


Premium income SPP Life Insurance<sup>3</sup>



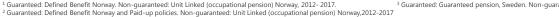


SPP Life Insurance<sup>3</sup>

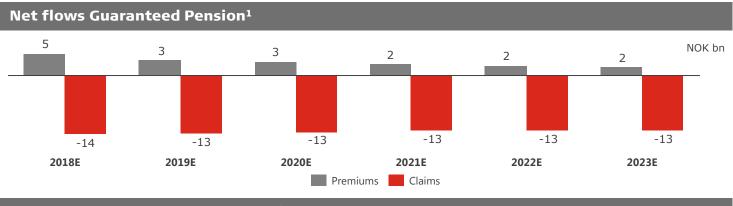


∞ storebrand

<sup>3</sup> Guaranteed; Guaranteed pension, Sweden, Non-guaranteed; Unit Linked Sweden, excl. transfers, 2012-2017.



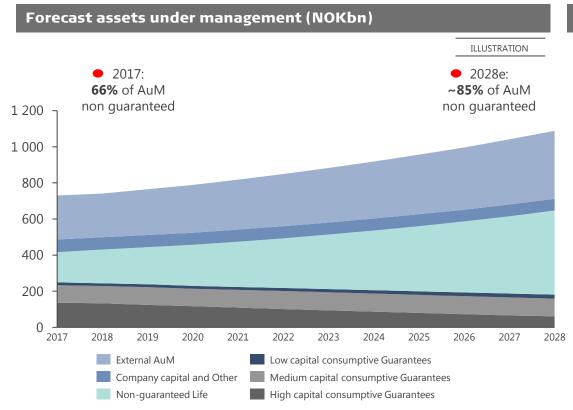
## Net flows illustrate the shift in the business



#### Net flows Savings non-guaranteed<sup>1</sup>



## Majority of total AUM in Storebrand is already **capital efficient**



#### Implications

- Guaranteed portfolio has reached Solvency II peak capital consumption
- New growth in Savings and Insurance need little new capital
- Increased free cash flow and dividend capacity
- Increased fee and adm. income and reduced sensitivity to financial markets



Company capital and Other: Company portfolios, buffer capital and BenCo. External AuM: Non-life AuM in Storebrand Asset Management. Non-guaranteed Life: Unit Linked Norway and Sweden. Low capital consumption Guarantees: Capitallight guarantees Sweden. Medium capital consumption Guarantees: Defined Benefit and medium guaranteed Sweden and paid ups with high buffers/low guarantees. High capital consumption Guarantees: Paid-up policies, Individual Norway and capital consumptive guarantees Sweden. Categories change in time due to buffer building.

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# Continued growth in Savings and Insurance with strong cost control



## Shift in Earnings to Front Book

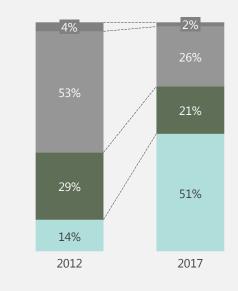
## Three main segments with close links between value drivers and reported results

Result before amortisation

3,424 2,940 2,938 2,913 55 139 1,952 1,762 77 608 675 575 488 774 1,511 1,091 1,020 1,063 649 273 -75 2012 2013 2014 2015 2016 2017 Other Guaranteed Insurance Savings

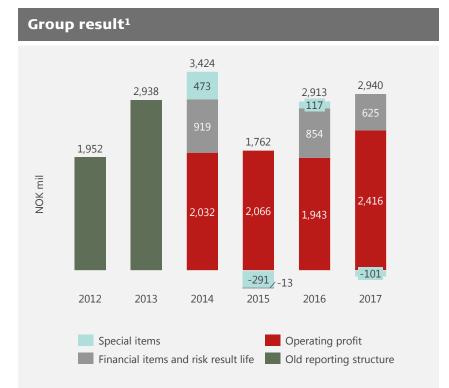
#### **Transition towards Savings and Insurance**

Segments' share of result before amortisation



NOKm

## Improved **quality of earnings**



#### Comments

- Operating earnings driven by AuM x Margin
- Insurance profits diversify earnings
- Increased profit sharing over time

<sup>1</sup> Result before amortisation and longevity reserve strengthening

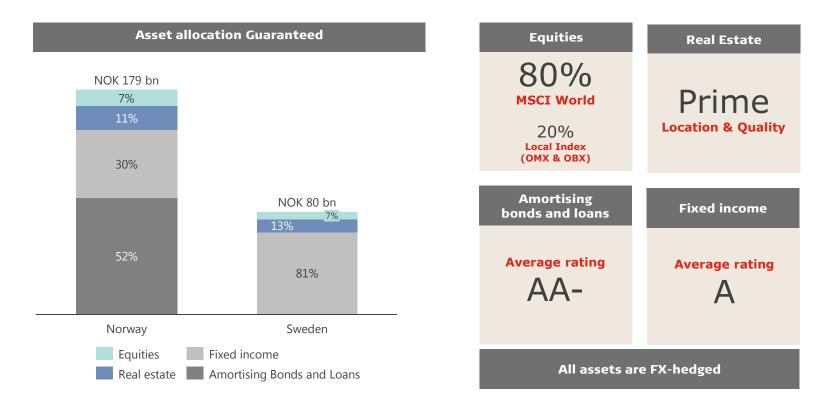
## Illustrative P&L development

NOK million	Trajectory	
Fee and administration income		Strong Savings growth, some margin decline. Back book run off
Insurance result		Moderate Insurance growth, stable margins
Operational cost		Flat nominal cost
Operating profit		
Financial items and risk result life		Gradual profit split with higher rates
Profit before amortisation		
Amortisation and write-downs of intangible assets		Approx. NOK 405m per year
Profit before tax		
Tax		Approx. 20%
Profit after tax		

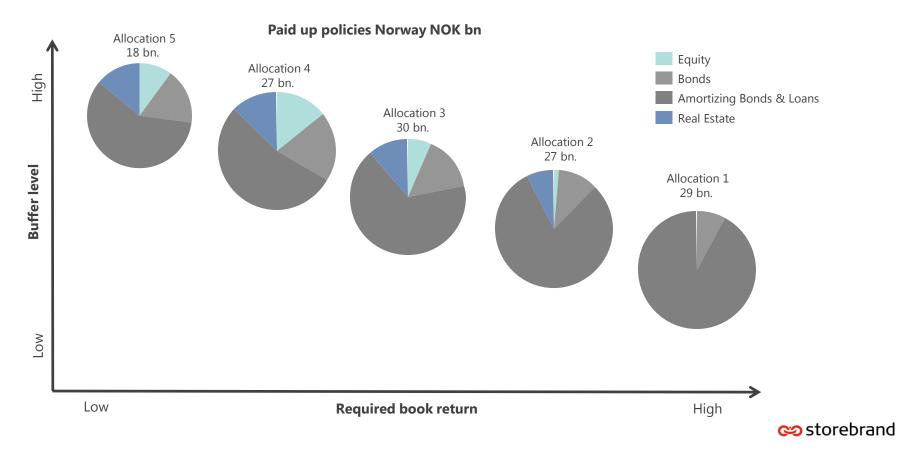
# Sufficient expected return to grow both solvency capital and buffers



# High quality assets with mostly fixed income backing guaranteed liabilities



## Active risk management tailored to liability characteristics

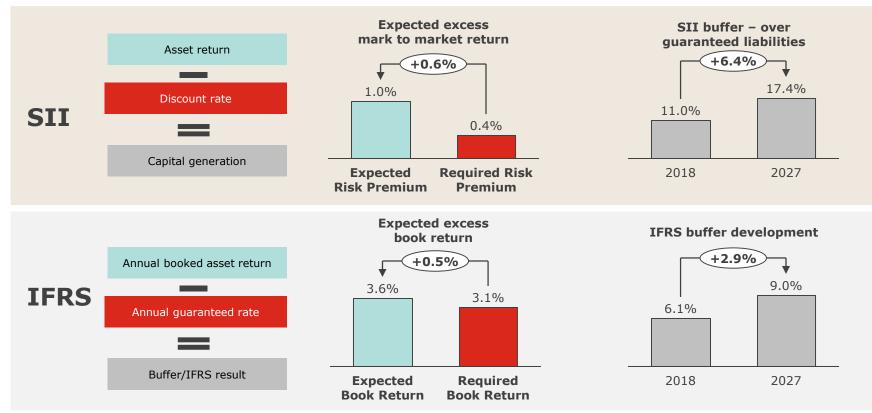


## Liability driven asset management with a double purpose



co storebrand

Liability driven investment strategy is expected to generate SII capital and increased IFRS results from profit sharing



Increasing solvency capital generation



## Strong historical growth in solvency ratio

Solvency ratio without transitional rules development 2014-2018 Q1 (%)



Dividend paid Solvency ratio without transitionals



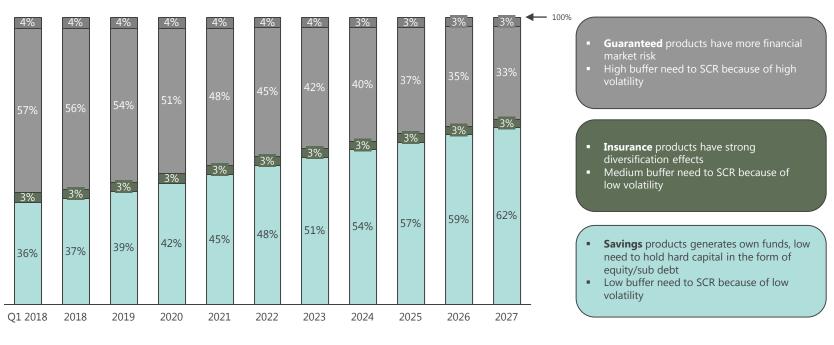
## Savings and Insurance are close to self-financing going forward - SII-ratio of 186% excluding Savings and Insurance

ILLUSTRATIVE PRO FORMA ALLOCATION BASED ON 165% SOLVENCY RATIO PR Q1 20181 Group SII 165% Q1 2018 Savings & Insurance SII<sup>1</sup> **Guaranteed & Other SII** NOK bn NOK bn NOK bn 186% Product contribution to own funds (VIF), 29.4 43.4 i.e no hard capital, covers the capital 3.0 3.0 requirement - low risk for shareholders 13.9 15.8 263 2.5 137% 26.5 7.1 11.0 0.9 26.5 8.0 Own funds Solvency Capital Own funds Solvency Capital Own funds Solvency Capital Requirement Requirement Requirement CRD IV Savings Contribution to own funds ('VIF') SCR Hard capital Capital requirement supported by VIF' Insurance Hard Capital Guaranteed



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## Reduced Solvency Capital Requirement from Guaranteed business



Savings

Other Guaranteed Pension Insurance

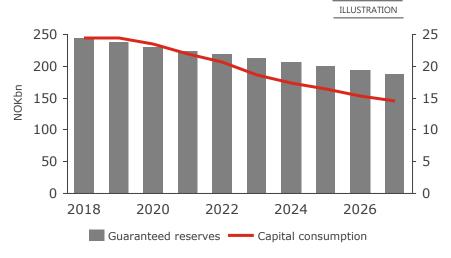
Expected proportion of SCR 2018-2027

## Guaranteed Back Book:

- reserves and capital consumption has peaked

#### Estimated reduced capital consumption

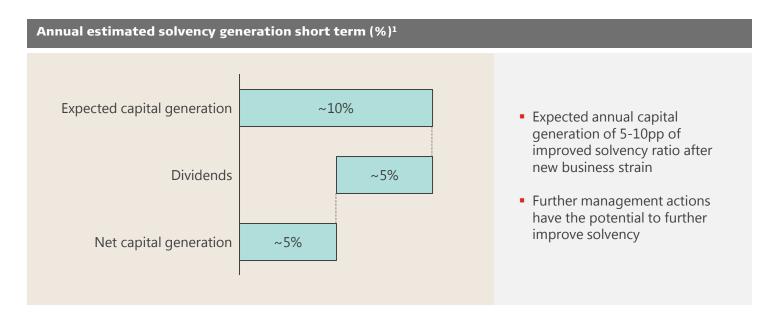
Capital consumption includes sum of solvency capital requirement and sum of VIF for all guaranteed products



#### Why reduction in capital need?

- Guaranteed portfolio in run off
  - Average policyholder above 63 years
  - Retirement benefits > premium income and guaranteed return
  - Reduces risk margin and TVOG
- Interest rate guarantee reduced
  - New polices have lower guarantees
- Capital light new sales

# Capital generation will increase over time and is sufficient to pay increasing dividends

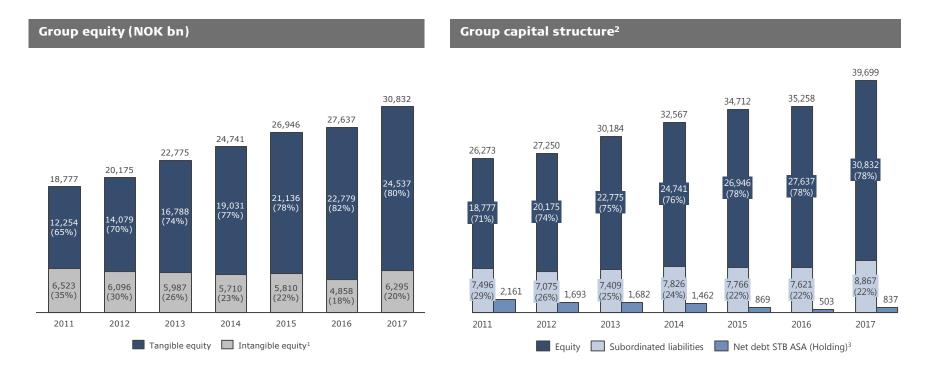


Capital generation expected to increase further with **increased fee based earnings from Savings** and **capital release** from the guaranteed business

## Low leverage and high remittance ratio



# Strong Group IFRS equity and capital structure – reduced financial leverage



<sup>1</sup> Intangible equity: Brand names, IT systems, customer lists and Value of business-in-force (VIF), and goodwill. VIF and goodwill mainly from acquisition of SPP.

<sup>2</sup> Specification of subordinated liabilities:

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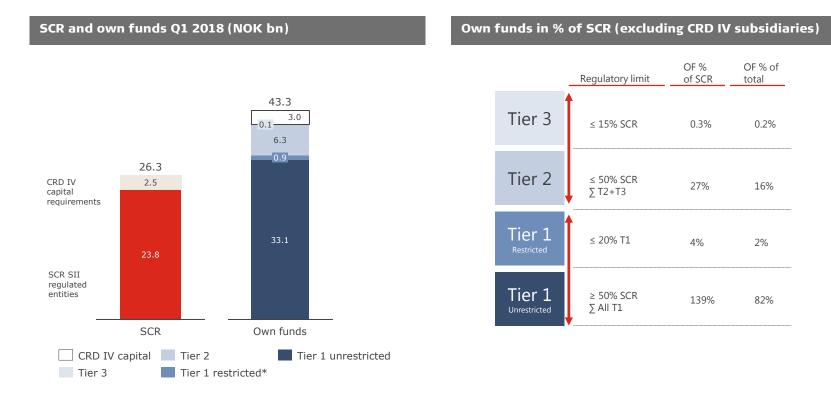
- Hybrid tier 1 capital, Storebrand Bank ASA and Storebrand Livsforsikring AS

- Perpetual subordinated loan capital, Storebrand Livsforsikring AS

- Dated subordinated loan capital, Storebrand Bank ASA and Storebrand Livsforsikring AS

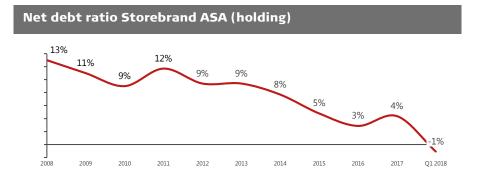
<sup>3</sup> (Senior debt – liquidity portfolio) in holding company shown in separate column as it is not part of group capital.

### High quality capital base under Solvency II



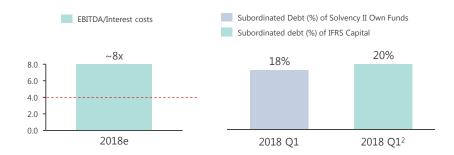
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## Strong liquidity and low leverage



#### Interest charge coverage Storebrand group<sup>1</sup>

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- Proceeds from subsidiaries have been used to reduce the debt in the holding company and increase the liquidity buffer
- Holding company net debt ratio of 0
- Refinancing of debt at lower credit spreads, both in the holding company and life insurance company, have reduced the overall interest expenses for the group
- Fixed charge coverage ratio close to 8x

### High remittance ratio in the Group

	Storebrand Life Group	Storebrand Forsikring	Storebrand Helseforsikring	Storebrand Bank	Storebrand Asset Management	Σ Group
Remittance (NOK m)	1 300	81	39	292	535	2 244
Remittance ratio <sup>1</sup>	72%	100%	92%	150%	104%	85%

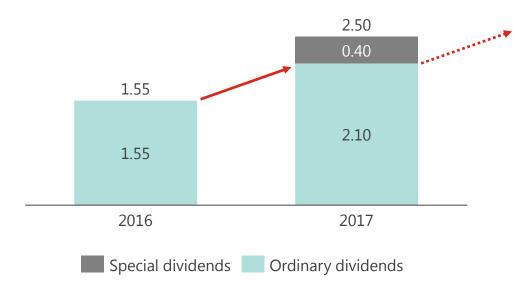
#### All IFRS earnings close to cash



# Two sources of free capital generating shareholder dividend



### Two sources of free capital for shareholders

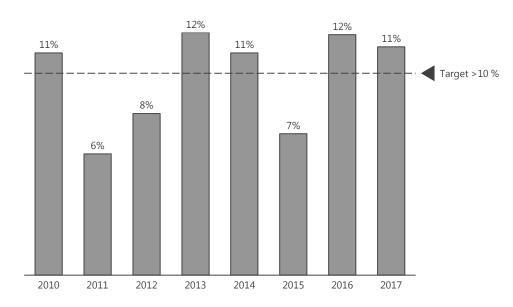


- **IFRS result growth** Ordinary dividends minimum 50% of result after tax with nominal growth
- Capital release from back book when solvency ratio is above 180% or special positive effects from results -Special dividends



### Operating IFRS earnings provide the base return to shareholders

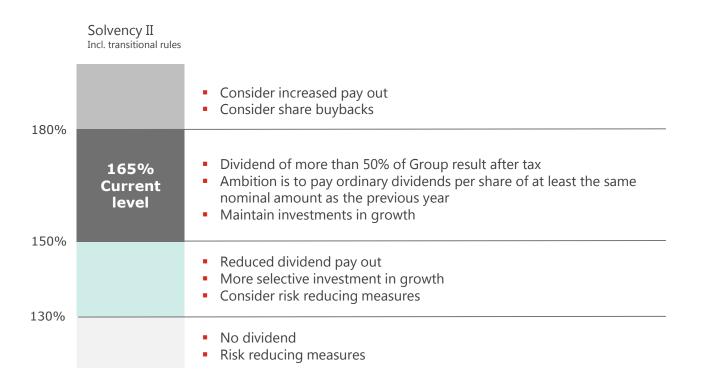
**Return on IFRS equity** 



#### **RoE target of 10% maintained**

- RoE target: 10% after tax, adjusted for amortisation
- Increase in equity capital in light of higher capital requirements
- Reduced income from guaranteed pension puts pressure on RoE
- Reduced capital consumption combined with capital light growth will bring RoE >10%

# Group capital management policy sets thresholds for distribution of cash dividends





Ambitions Capital – back book has reached peak capital and is expected to contribute with cash together with growing front book

Low case: Release capital from the business

Regulatory change

Lower interest rates

Margin pressure

**Base case:** Release capital from the business

#### 2021

Expected start of capital release as dividends when S2 ratio >180%

### ~NOK 10 BN

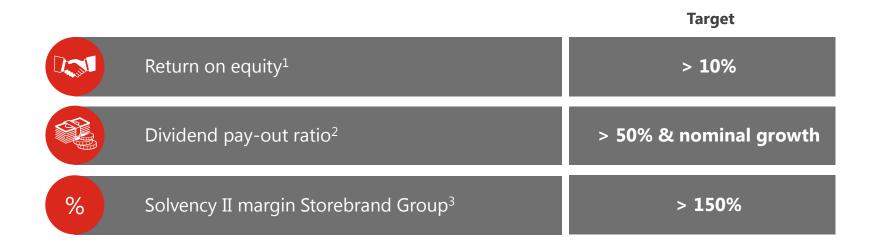
Back book capital release until 2027

**High case:** Release capital from the business

Regulatory change

- Higher interest rates
- Better profitability

# **Financial Targets**





### Dividend policy

Storebrand's objective is to create attractive and competitive returns for shareholders through dividends and value creation in the business.

Our ambition is to pay stable and growing base dividends combined with special dividends to reflect financial markets volatility and capital release. The expected capital release will lead to increased pay out ratio over time.

#### **constorebrand** dividend policy:

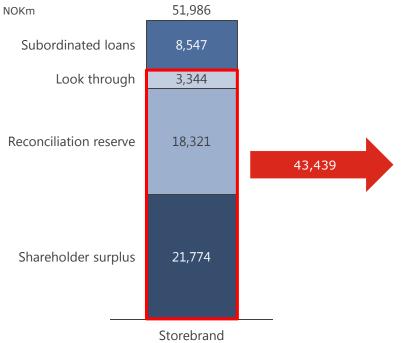
Storebrand aims to pay a dividend of more than 50% of Group result after tax. The Board of Directors' ambition is to pay ordinary dividends per share of at least the same nominal amount as the previous year. Ordinary dividends are subject to a sustainable solvency margin of above 150%. If the solvency margin is above 180%, the Board of Directors' intends to propose special dividends or share buybacks.

- **1.** Economic Capital Reflects Value of Storebrand's Business today
- 2. Differences between Solvency II and Economic capital
- **3.** From IFRS to Solvency II Own Funds
- 4. The Solvency calculation
- 5. Calculating the value of liabilities under Solvency II
- 6. Solvency Capital Requirements (SCR)
- 7. Solvency Capital allocation pr. segment
- 8. Solvency Capital allocation main life products
- 9. Assets High quality hold to maturity bonds
- **10.** Assets High quality mark to market bonds

# Appendix



### Economic Capital reflects value of Storebrand's business today



Economic Capital

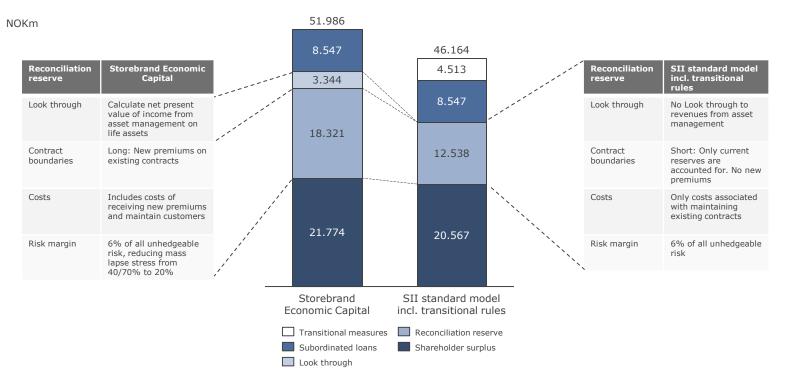
- Storebrand group Group Economic Capital of NOK 43.4bn
- Storebrand Group Economic Capital per share NOK 92.9 per share (NOK 88.0 in 2016)
- Value of new business of NOK 0.8bn

#### 😋 storebrand

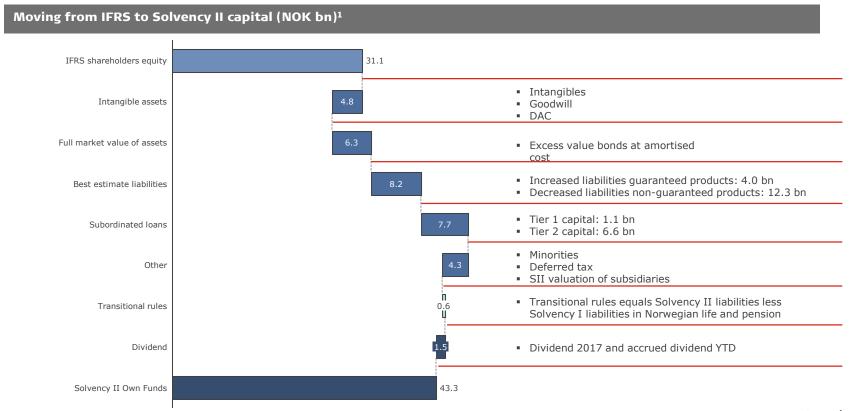
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### Differences between Solvency II and Economic capital

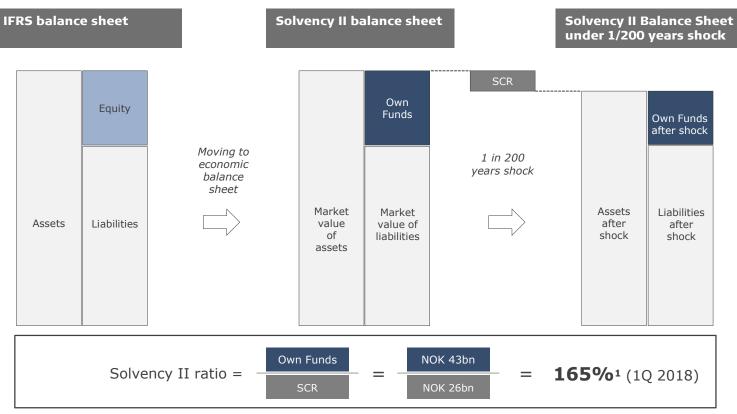
From Economic capital<sup>1</sup> to Solvency II standard model



### From IFRS Values to Solvency II Own Funds



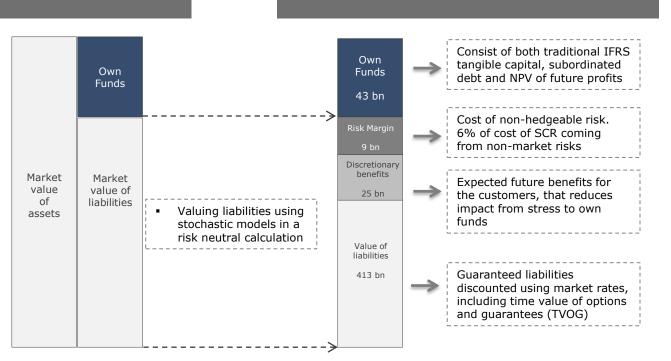
# The Solvency Calculation – moving to a market consistent balance sheet and risk sensitive capital requirements



## Calculating market value of liabilities under Solvency II

#### **Solvency II balance sheet**

- Both assets and liabilities are mark to market
- For assets this means using observable market prices
- For insurance liabilities there is a standardised methodology for estimating the value of insurance customers contracts
- Own funds is the difference between the market value of assets and liabilities

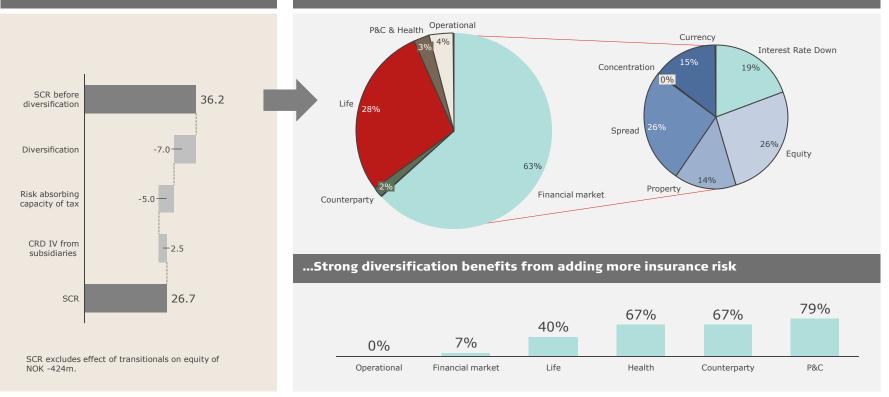


#### Market value of liabilities

### Solvency Capital Requirements (SCR)

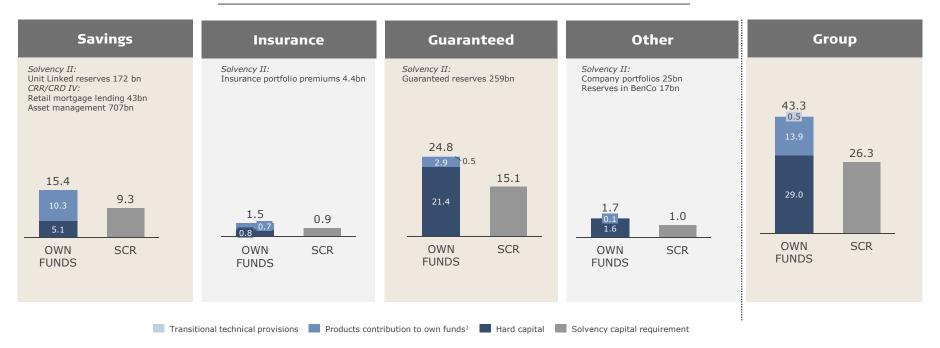
SCR calculation Q1 2018 (NOK bn)

SCR dominated by financial market risk...



### Solvency Capital allocation pr. segment

ILLUSTRATIVE PRO FORMA ALLOCATION BASED ON 165% SOLVENCY RATIO PR Q1 20181



<sup>1</sup>The equity and debt in the Group sits within different legal units. This allocation of solvency capital is done on a pro-forma basis to reflect an approximation to the solvency II capital consumed in the different reporting segments after group diversification. The estimated allocation is based on the capital consumption under SII and CRD IV adjusted for positive capital contribution to own funds. Storebrand has a target of a solvency ratio above 150%. The pro forma allocation of capital is based on the actual solvency ratio pr. Q1 201 of 165%, 5% points is made up of transitional capital allocated to guaranteed segment. Hard capital is defined as paid in and earned equity, subordinated debt and other tangible capital elements. Products contribution to own funds in Guaranteed includes positive contribution from deferred capital contribution (DCC) in the Swedish business.

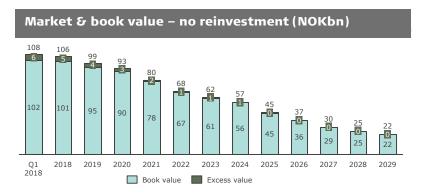


### Solvency Capital allocation main life products

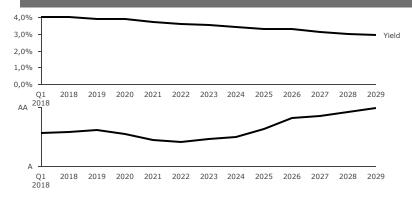
ILLUSTRATIVE PRO FORMA ALLOCATION BASED ON 165% SOLVENCY RATIO PR Q1 2018<sup>1</sup>

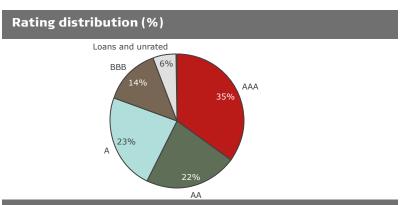
	Reserves (NOK bn)	Contribution to Own Funds ('VIF')	SCR	Solvency ratio – before use of hard capital	Hard capital to have 165% <sup>1</sup> Solvency ratio (NOK bn)	Run off/ Growth
Defined benefit & Paid up policies	154	1%	6%	~10%	14.7	RUN OFF
High guarantees Sweden	64	2%	6%	~30%	4.7	RUN OFF
Low guarantees Sweden	15	5%	5%	~100%	0.5	GROWTH
Unit Linked	172	6%	4%	~140%	1.5	GROWTH

### High quality fixed income I - High return, long duration bonds hold to maturity bonds<sup>1</sup>

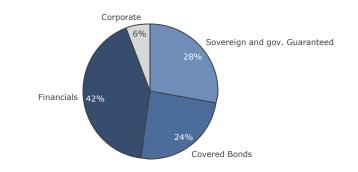








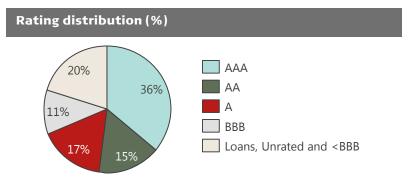
Sector distribution (%)



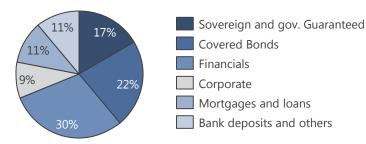
128

## High quality fixed income II

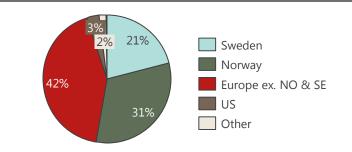
- Well diversified mark to market bonds<sup>1</sup>



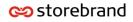
#### Sector distribution (%)



#### Geographical distribution (%)



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# **Our Vision**

### Recommended by our customers

This document contains Alternative Performance Measures as defined by the European Securities and Market Authority (ESMA). An overview of APMs used in financial reporting is available on storebrand.com/ir.