



**European Business Aviation
Association**

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press announcement

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First European Cabin Service Conference a Success

Brussels, Belgium – 16 September 2015 – On 11 September, the European Business Aviation Association (EBAA) organised Europe's first Cabin Service Conference. A large crowd from different continents attended the Brussels event, spanning cabin crew, caterers and also pilots.

Under the theme of *Educate, Motivate and Network*, expert speakers addressed such topics as integrating the added-value that cabin crew bring to business aviation flights and the importance of working with the flight deck and ground staff for the well-being and safety of the passengers.

A highlight of the event was the inspirational keynote address on teamwork delivered by US Air Force Thunderbird Demonstration Team Commander Ron Mumm. Other keynote speakers included: Dianora Consulting & Support Manager Diane Peeters; Air Culinair Worldwide Vice President of Flight Attendant Services John Detloff; and sajet solutions President and Founder Scott Arnold.

With safety and training being key factors to the viability of the business aviation sector, the EBAA understands the essential role that cabin crew bring to the equation. "Cabin crew are safety professionals who wear many hats," said EBAA CEO Fabio Gamba. "Whether wearing the hat of a fire fighter, medical assistant, police, referee or life saver – cabin crew play an important role in ensuring the safety and security of business aviation passengers."

The EBAA broadly defines cabin crew to include anyone involved with cabin duties. Whether a pilot, engineer or dedicated flight attendant, all cabin crew have a duty to operate in accordance with best practices and stay current in their training. "This European Cabin Service Conference is a good first step towards achieving this," concluded Gamba.

Mark Your Calendar

Based on the success of this year's event, the EBAA has already announced the Second Annual European Cabin Service Conference. With an expanded scope, the conference is scheduled for September 2016 in Brussels. For more information, please contact Bianca Dorneanu, Events Operations Manager (bdorneanu@ebaa.org) or visit the [events page](#) on the EBAA website.

About EBAA:

The European Business Aviation Association (EBAA) was founded in 1977 to defend the interests of business aviation. Today, more than 800 business aviation companies (direct members or members of associate organisations) rely on the EBAA to protect their business interests. It is the only voice to represent business aviation among the European institutions. For more information, visit www.ebaa.org.