



**PRESS RELEASE**  
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## **ForgeFix achieves ISO9001:2008 certification**

ForgeFix, the distributor of fixings, fastenings and associated products, has achieved ISO9001 accredited certification status.

The business was awarded its certification to the internationally recognised quality standard on August 5<sup>th</sup> 2015 following a rigorous and far-reaching quality audit.

The audit was conducted across both of ForgeFix's sites and by independent assessors, TÜV UK.

As part of the certification process, ForgeFix had to demonstrate robust quality management systems covering a range of areas including staff competence and training, customer satisfaction and resource planning.

It also had to show clear evidence of regularly updated and continually tracked performance objectives.

In confirming ForgeFix's certification, Colin Partington, lead auditor at TÜV UK, praised the company for its overall quality focused approach.

In particular, he highlighted the calibre of the ForgeFix team, praising staff at the business for their attitude and high levels of professionalism.

Commenting, Colin said: " TÜV UK would like to congratulate ForgeFix on achieving its ISO9001:2008 certification. ISO9001 remains one of the world's most recognised quality standards as well as an important tool in helping organisations to improve efficiency, maintain quality levels and enhance customer satisfaction."

Michael Brown, managing director at ForgeFix, added "ForgeFix's success in achieving ISO9001 certification is fantastic news and obviously the entire team is delighted.

"Maintaining the highest standards in areas such as product quality, service delivery and after-sales support has long been a natural part of ForgeFix's culture.

"Achieving ISO9001 certification however provides independent and impartial verification of that important and beneficial part of our offer."

**- ENDS -**

**Image:** *ForgeFix Lightning Bolt.jpg*  
*ForgeFix ISO9001.jpg*

**Caption:** **ISO9001 success.** Distributor of fixings, fastenings and associated products, ForgeFix has achieved ISO9001:2008 certification.

For more information on this story, contact Wayne Leith at [wayne@tpz.uk.com](mailto:wayne@tpz.uk.com)

**Notes to editors:**

- ForgeFix is a leading supplier of high-quality fixings, fasteners, drill bits and ancillary items.
- It has over thirty years of experience and a customer base that includes major builder's merchants, DIY outlets, UPVc and roofing merchants and large multi-site retailers.
- The company sources high quality products from manufacturers across the world and prides itself on complementing these products with an equally high level of customer service, which can be seen in such initiatives as online ordering and next day delivery across the UK mainland.
- More information on ForgeFix and its extensive product range can be found at [www.forgefix.co.uk](http://www.forgefix.co.uk)