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## Press release

### Intrum improves its ESG rating

Intrum's ESG rating has improved from medium to low risk, making Intrum the number one performer in its sub-industry, as rated by Sustainalytics.

[Sustainalytics](#)' (a Morningstar company) ESG risk rating on Intrum has improved from 24.5 (medium risk) in 2019 to 12.8 (low risk) in 2021. The new score places Intrum as the number one performer among 135 peers in the sub-industry consumer finance under diversified financials, and as 415 among all 13,081 rated companies.\*

"The ESG rating score is important to us and reflects that we operate under high ethical standards. The improvement is a result of Intrum's strong performance in a number of measured areas such as Data Privacy and Security, Human Capital, Product Governance and Business Ethics. We are very proud that we are being recognized for the focused work, which is a great team effort across our company. Intrum's purpose is to lead the way to a sound economy, and we will continue to further develop our ESG agenda during the years to come as it is closely linked to our purpose," says Anders Engdahl, President and CEO of Intrum.

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\*As as per 30 March 2021.

Intrum is the industry-leading provider of Credit Management Services with a presence in 24 markets in Europe. Intrum helps companies prosper by offering solutions designed to improve cash flows and long-term profitability and by caring for their customers. To ensure that individuals and companies get the support they need to become free from debt is one important part of the company's mission. Intrum has circa 10,000 dedicated professionals who serve around 80,000 companies across Europe. In 2020, revenues amounted to SEK 16.85 billion. Intrum is headquartered in Stockholm, Sweden and the Intrum share is listed on the Nasdaq Stockholm exchange. For further information, please visit [www.intrum.com](http://www.intrum.com).