



## CONTACT INFORMATION

**Mark Boulton**  
Chief Marketing Officer

Phone: +44 1494 428900  
press@ifsworld.com

**Frédéric Guigues**  
Investor Relations

Phone: +46 8 58 78 45 00  
frederic.guigues@ifsworld.com

## PRESS RELEASE

LINKÖPING, MARCH 12, 2014

# Polygon and IFS collaborates on global enterprise service management solution

**IFS, the global enterprise applications company, announces that Polygon, a European market leader in property-damage restoration, have entered into a proof-of-concept project aimed at implementing a business system to support Polygon's major business processes, including field service management.**

Headquartered in Stockholm, Sweden, and employing some 2,800 staff in 13 countries, Polygon provides services in property damage restoration and temporary humidity control. To improve efficiency, reduce cost, and maximize field staff utilization, Polygon decided to collaborate with IFS to begin the implementation of IFS Field Service Management as the optimal solution for its business processes.

In addition to back-office process support, the solution also includes robust mobile functionality for the field workers and offers sophisticated functionality for dispatching and customer portals.

"We chose to initiate this global project with IFS because we are looking to implement a system that will support and optimize our core business areas," Polygon Group VP Operations Tim King said. "We believe that IFS will help us realize major benefits in areas such as customer interaction, field staff utilization, project management, and back office administration."

"We are very pleased to be working on this project together with Polygon, with whom we have enjoyed a long and productive relationship," IFS Scandinavia CEO Glenn Arnesen said. "In field service management, efficiency and profitability go hand-in-hand and by implementing IFS's best-in-class solutions, Polygon will be able to achieve major gross margin improvements throughout its complex value chain."

### About Polygon

Polygon is a global leader in property damage restoration and temporary humidity control, serving a range of sectors including insurance, property management, government and industrial process such as pharmaceutical and food. Owned by private equity firm, Triton Investors, the Group's services have been employed in every conceivable environment from the restoration of individual domestic properties to the clear-up of some of the world's largest scale natural disasters; from helping high profile organizations effectively manage humidity and climate control problems to identifying areas of potential risk and damage within domestic and commercial property. The company has revenues of over €450m and provides 24 hour coverage delivered by a global network of 2,800 employees in 13 countries to ensure a rapid, right first time response that mitigates loss and effectively manages cost.

More information on Polygon is available at [www.polygongroup.com](http://www.polygongroup.com)

### About IFS

IFS™ is a public company (XSTO: IFS) founded in 1983 that [develops](#), supplies, and [implements IFS Applications™](#), a component-based extended ERP suite. IFS focuses on [industries](#) where management of any of the following four core processes is strategic: [service & asset](#), [manufacturing](#), [supply chain](#), and [projects](#). The company has 2,200 [customers](#) and is present in approximately 60 countries with 2,600 employees in total. Net revenue in 2013 was SKr 2.7 billion.

More information on IFS is available at [www.IFSWORLD.com](http://www.IFSWORLD.com)

Follow us on Twitter: [@ifsworld](https://twitter.com/ifsworld)

Visit the IFS Blogs on technology, innovation and creativity: <http://blogs.ifsworld.com/>