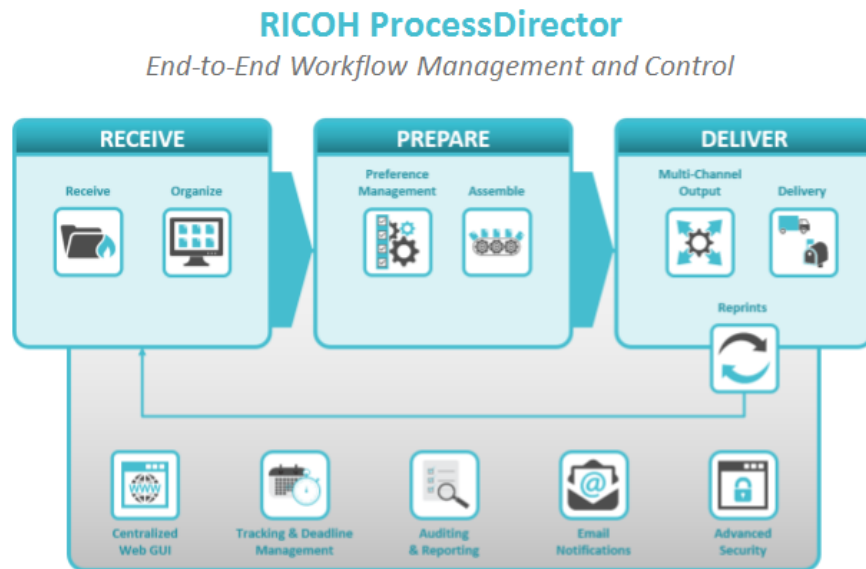


Ricoh's CEC to stage first Interact event in Europe

Ricoh Europe, London, 25 July 2017 – Ricoh is to immerse European Ricoh ProcessDirector users in discussions on technology breakthroughs, best practices and trends at its first ever Interact Europe. The three day event at Ricoh's European Customer Experience Centre in Telford, England runs from 19-21 September.



The first Interact in Europe will share new technologies in Ricoh ProcessDirector and a view on future enhancements

Ricoh will host the forum for the first time in Europe following the success of four annual global Interact user community events held in Boulder, USA. The aim is to provide practical guidance and encourage valuable user feedback.

Eef de Ridder, Director, Commercial Printing, Commercial and Industrial Printing Group, Ricoh Europe, comments: "Interact Europe will feature highly informative education and discussion sessions focused on [Ricoh ProcessDirector](#) and related workflows. This unique learning experience will provide client specialists with the chance to interact with Ricoh worldwide product experts and share ideas and experiences with peers. Their feedback will also help shape Ricoh's future product directions."

Topics covered will include upcoming ProcessDirector enhancements and features, an introduction to the new web services functionality and MarcomCentral, plus Ricoh's plans for a

new dashboard and reporting. There are also sessions on white paper manufacturing of PDF and AFP jobs, PDF processing and enhanced archival functionality.

Another highlight will be the workflow challenge. During the event attendees will be encouraged to suggest problems they would like ProcessDirector to solve. At the end of the event one of these solutions will be presented.

An 'Ask The Expert' panel, a solution tips and tricks session, technical breakout discussions and a tour of the CEC complete the packed agenda.

For more information about Ricoh please visit www.ricoh-europe.com

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|About Ricoh |

Ricoh is empowering digital workplaces using innovative technologies and services enabling individuals to work smarter. For more than 80 years, Ricoh has been driving innovation and is a leading provider of document management solutions, IT services, commercial and industrial printing, digital cameras, and industrial systems. Headquartered in Tokyo, Ricoh Group operates in approximately 200 countries and regions. In the financial year ended March 2017, Ricoh Group had worldwide sales of 2,028 billion yen (approx. 18.2 billion USD).

For further information, please visit www.ricoh.com

For further press information, please contact:

Ricoh Europe PLC

Jack Gibson

Tel: +44 (0) 20 3033 3766

E-mail: press@ricoh-europe.com

Ricoh at drupa: www.ricoh-europe.com/drupa2016

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