

thyssenkrupp Elevator brings transformative service technology to BOMA 2017

- Microsoft HoloLens, the groundbreaking mixed reality elevator service intervention device, is available for viewing and demoing in **Booth 721**.
- A Learning Lab educational session, “Cutting Edge Technology Speeds Elevators Toward the Future,” will be held Tuesday, June 27 from 12:30-1:00 in Exhibit Hall BC

NASHVILLE, Tennessee (June 24, 2017) – thyssenkrupp Elevator’s commitment to transforming the global elevator service industry continues at the Building Owners and Managers Association (BOMA) International Annual Conference & Expo, which is being held June 24-27 at the Music City Center in Nashville. In Booth 721, attendees will have the opportunity to demo Microsoft HoloLens, the groundbreaking mixed reality device that significantly reduces service intervention times, as well as discuss other technological advancements that will improve how elevators are maintained moving forward.

Today, more than ever, building owners and property managers cannot afford to have vertical transportation downtime at their facilities. In an effort to keep elevators operating at peak efficiency, thyssenkrupp Elevator has been working with its partners to push elevator service and maintenance to new heights through innovations like the HoloLens and MAX.

Using [HoloLens](#), service technicians can visualize and identify problems with elevators in advance of a service call. HoloLens provides remote, hands-free access to technical and expert information onsite, resulting in increased building uptime. Initial field trials have shown that a service maintenance intervention can be done up to four times faster than ever before.

Meanwhile, [MAX](#) is the elevator industry’s first real-time, cloud-based predictive maintenance solution. MAX dramatically reduces elevator availability by reducing out-of-service situations through real-time diagnostics. MAX predicts maintenance issues before they occur, and empowers elevator engineers by flagging the need to replace components and systems before the end of their life cycle.

Matt Watkins, EVP of thyssenkrupp Elevator, says: “Providing every passenger with the safest and most comfortable travel experience requires a never-ending commitment to researching and developing the most advanced methods and technologies that help us better achieve that

goal. That commitment also extends to the services we provide to building owners and managers, and we're excited to share a few of these next-generation technologies with BOMA attendees."

24.06.2017
Page 2/2

thyssenkrupp Elevator will also be hosting a Learning Lab educational session on Tuesday, June 27 from 12:30-1:00 in Exhibit Hall BC, entitled "Cutting Edge Technology Speeds Elevators Toward the Future." The discussion will include a look at the dramatic shift in "state-of-the-art" elevators, examining the technologies and innovations that will shape vertical transportation and urban mobility for years to come. Building owners and property managers will also learn how to approach their short- and long-term planning, as well as modernization upgrades critical to any elevator system.

About thyssenkrupp Elevator

thyssenkrupp Elevator brings together the Group's global activities in passenger transportation systems. With sales of 7.5 billion euros in fiscal 2015/2016 and customers in 150 countries, thyssenkrupp Elevator built its position as one of the world's leading elevator companies from scratch in a mere 40 years' time applying thyssenkrupp unique engineering capabilities. With more than 50,000 highly skilled employees, the company offers smart and innovative products and services designed to meet customers' individual requirements. The portfolio includes passenger and freight elevators, escalators and moving walks, passenger boarding bridges, stair and platform lifts as well as tailored service solutions for all products. Over 900 locations around the world provide an extensive sales and service network to guarantee closeness to customers.

About thyssenkrupp

thyssenkrupp is a diversified industrial group with traditional strengths in materials and a growing share of capital goods and services businesses. Around 156,000 employees in nearly 80 countries work with passion and technological expertise to develop high-quality products and intelligent industrial processes and services for sustainable progress. Their skills and commitment are the basis of our success. In fiscal year 2015/2016 thyssenkrupp generated sales of around €39 billion. thyssenkrupp North America, Inc. employs more than 21,000 people across the United States, Canada and Mexico. In fiscal year 2015/2016, thyssenkrupp generated sales of approximately €9 billion (\$9.9 billion) in the region.

With our engineering expertise in the areas Mechanical, Plant and Materials we enable our customers to gain an edge in the global market and manufacture innovative products in a cost- and resource-friendly way. For us, technical progress and innovations, allied with the combined strength of the Group, are key factors enabling us to follow the development trends on the global sales markets, grow on the markets of the future, and generate strong and stable earnings, cash flows and value growth.

Contact:

Dennis Van Milligen
Communications Specialist
thyssenkrupp Elevator
T: +1 312 525 3190

dennis.vanmilligen@thyssenkrupp.com
www.thyssenkruppelevator.com