

PRESS RELEASE

Teleperformance earns second consecutive Great Place to Work® award in Finland

STOCKHOLM, 16 SEPTEMBER 2022 – Teleperformance, a leading global group in digitally integrated business services, announced that its operations in Finland received the prestigious Great Place to Work® (GPTW®) certification for the second consecutive year.

A global authority on workplace culture, Great Place to Work® provides independent company assessments based entirely on employees' feedback about their workplace experience.

Highlights from the survey result show that over 91% percent feel that they are treated fairly regardless of gender, sexual orientation or age, with 97% who feel they are treated fairly regardless of race.

*"We are thrilled to once again be certified as a Great Place To Work® company in Finland, especially during a time when a part of our workforce are working remotely at home", said **Erika Rönnquist Hoh, CEO of Teleperformance Nordic**. "I applaud our amazing team in Finland, who has maintained a great culture for the second year in a row which have earned this remarkable recognition. This achievement is a testament to the dedication and commitment our team members have to provide an attractive and inclusive workplace in which our team members can thrive".*

*"We feel honored to be certified as Great Place To Work® in Finland for the second year in a row. We always strive to be an attractive workplace which provides an inclusive and safe for our employees so that they can thrive", said **Mikko Poutanen, Site Director, Teleperformance Finland**. "I feel proud to be part of this great culture which remains committed to fostering a work environment in which our team members can bring their true self to work, both virtually and on-site. We will continue to use the feedback received from the GPTW® surveys to further improve our workplace."*

*"Thank you to our amazing colleagues in Finland who have completed the survey which has led to this remarkable recognition for the second year in a row", said **Annebeth Holm Larsen, HR Manager, Teleperformance Finland**. "As a company offering a hybrid workplace, we aim to foster an engaging and welcoming culture, to both our colleagues working remotely and onsite."*

The Trust Index® Survey from Great Place to Work® was conducted in June 2022, covering all aspects of the employee experience and view on the company culture.

In 2022, Teleperformance Group have received Great Place to Work® certifications in 64 countries, up four countries from 2021. With this achievement, Teleperformance increases its number of certified countries two years in a row and confirms over 97% of its 420,000 global employees are working in a Great Place to Work® location. The sheer scale and magnitude of this global people

initiative sets a very high standard in employee care for large global companies in all industry sectors.

ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), a leading global group in digitally integrated business services, serves as a strategic partner to the world's largest companies in many industries. It offers a One Office support services model combining three wide, high-value solution families: customer experience management, back-office services and business process knowledge services. These end-to-end digital solutions guarantee successful customer interaction and optimized business processes, anchored in a unique, comprehensive high tech, high touch approach. The Group's 420,000+ employees, based in 88 countries, support billions of connections every year in over 265 languages and over 170 markets, in a shared commitment to excellence as part of the “Simpler, Faster, Safer” process. This mission is supported by the use of reliable, flexible, intelligent technological solutions and compliance with the industry's highest security and quality standards, based on Corporate Social Responsibility excellence. In 2021, Teleperformance reported consolidated revenue of €7,115 million (US\$8.4 billion, based on €1 = \$1.18) and net profit of €557 million. Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, CAC Support Services, STOXX 600, S&P Europe 350 and MSCI Global Standard. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG index, the Euronext Vigeo Eurozone 120 index, the FTSE4Good index and the Solactive Europe Corporate Social Responsibility index (formerly Ethibel Sustainability Excellence Europe index).

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