



NEWS RELEASE

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Avtec Scout Dispatching Solution Now Rated “Avaya Compliant”

- *Avtec console application is compatible with key Avaya communication solutions*

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Lexington, S.C.— Avtec, a leading provider of pure Internet Protocol (IP) dispatch console systems, today announced that its Scout™ application is compliant with key communication solutions from Avaya, a global provider of business collaboration and communication software and services.

Avtec’s Scout solution connects any telephone or radio endpoint to any dispatcher at any time, providing customers with “any-to-any” communication capability for improved operational efficiency. Avtec’s Scout application is now compliance-tested by Avaya for compatibility with Avaya Communication Server 1000 Release 7.5.

“With the completion of DevConnect Compliance Testing, Avtec continues to demonstrate its excellent record of meeting technology interface challenges,” said Avtec’s Director of Product Marketing, Michael Ridge. “Our clients can be assured that these products have undergone rigorous testing with Avaya and have proven interoperability for mission-critical call centers.”

Avtec is a Technology Partner in the Avaya DevConnect program — an initiative to develop, market and sell innovative third-party products that interoperate with Avaya technology and extend the value of a company’s investment in its network.

As a Technology Partner, Avtec is eligible to submit products for compliance testing by the Avaya Solution Interoperability and Test Lab. There, a team of Avaya engineers develops

a comprehensive test plan for each application to verify whether it is Avaya compatible. Doing so enables businesses to confidently add best-in-class capabilities to their network without having to replace their existing infrastructure—speeding deployment of new applications and reducing both network complexity and implementation costs.

“Technology partners like Avtec that provide IP dispatching for call centers are helping Avaya offer integrated solutions to our mutual customers,” said Eric Rossman, vice president, developer relations, Avaya. “A communications network built on IP technology allows utility dispatch operators to maintain reliable communications with their field personnel and keep them safe, especially in disaster management situations.”

Additional Resources

www.avaya.com/devconnect
www.devconnectmarketplace.com

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, networking and related services to companies of all sizes around the world. For more information please visit www.avaya.com.

About Avtec

Avtec, Inc. provides pure Internet Protocol (IP) dispatch console solutions for the transportation, public safety, utility, business, and government markets. For more than 30 years, customers have chosen Avtec’s award-winning technology for their mission-critical dispatch centers. There are thousands of Scout [™] Voice over Internet protocol (VoIP) consoles installed worldwide. Visit www.avtecinc.com to learn more.

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