



NEWS RELEASE

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**AmeriHealth Mercy Health Plan Activates Emergency Preparedness Teams
to Assist Members During Hurricane Sandy**

Harrisburg, Pa. — AmeriHealth Mercy Health Plan (AMHP), a member of the AmeriHealth Mercy Family of Companies, announced today that it has activated its emergency preparedness teams to ensure continuity of services to members in anticipation of the landfall of Hurricane Sandy.

Heavy rain and tropical storm-force winds are expected to be prevalent through late Tuesday, October 30. Emergency preparedness teams will remain in effect until further notice.

Members who need to evacuate their homes due to flooding or other storm-related reasons should make sure they take their AMHP member ID cards and a government-issued photo ID with them. This will help ensure that, while away from their homes, they can access any needed medical care services as quickly as possible.

Members who need medical care services during an evacuation will be able to obtain those services from out-of-network providers, subject to the terms listed in AmeriHealth Mercy's member handbook. Members who have questions about out-of-network coverage limitations, need transportation to a health care provider or have any other questions during the weather emergency can call AMHP's member services line at 888-991-7200. Hearing impaired members can use the TTY line at 888-987-5704.

"As always, we will continue to stand by our members throughout the duration of this crisis to ensure they have access to whatever services they need," said Marge Angello, R.N., executive director of AMHP.

Members experiencing a medical emergency should call 911 immediately.

About AmeriHealth Mercy Health Plan

AmeriHealth Mercy Health Plan, a member of the AmeriHealth Mercy Family of Companies, is a Medical Assistance (Medicaid) managed care health plan serving more than 107,000 Medical Assistance recipients in 31 counties of Central, Northwestern and Northeastern Pennsylvania. Headquartered in Harrisburg, Pennsylvania, AmeriHealth Mercy Health Plan is a mission-driven company dedicated to

helping members get care, stay well and build healthy communities. For more information, go to www.amerhealthmercyhp.com.

About AmeriHealth Mercy Family of Companies

AmeriHealth Mercy Family of Companies (AMFC) is one of the nation's leaders in health care solutions for the underserved. AMFC operates in 12 states and serves more than 4.5 million Medicaid, Medicare and CHIP members through its Medicaid managed care products, pharmaceutical benefit management services, behavioral health services and other administrative services. Headquartered in Philadelphia, AMFC is a mission-driven company with 30 years of experience serving low-income and chronically ill populations.

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