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The Swedish Institute selects Proact as its IT partner

Proact takes over as the Swedish Institute's IT partner, providing managed services for data centre and workplaces, including comprehensive support.

The Swedish Institute has signed a multiyear contract with Proact, as its new IT services provider. The Swedish Institute is a government agency under the authority of the Ministry of Foreign Affairs, with some 140 employees and associates. Proact's assignment covers the entire organisation, including the Stockholm office and the Swedish Institute branch in Paris, the only Swedish cultural institution located abroad. The estimated contract value is SEK 21 million over the entire contract period.

Under the contract, which is based on the coordinated framework agreement "IT operations Medium" provided by the National Procurement Services, Proact will manage the continuous operations of the Swedish Institute's IT infrastructure, applications and networks. The solution is implemented through a private cloud platform which also includes a customised, cloud-ready workplace solution, plus Proact's service desk as the single point of contact for all support issues.

In addition to day-to-day responsibility for IT operations and support, Proact will also serve as advisors and a strategic partner to the Swedish Institute's IT team and the agency's Digitalisation and communication unit.

"Our assignment as IT partner to the Swedish Institute perfectly illustrates how Proact combines strong delivery capabilities with our expert knowledge to satisfy unique customer needs. We enable organisations to realise the benefits offered by the cloud within the framework of a custom-designed solution," says Lena Eskilsson, Managing Director, Proact IT Sweden.

Proact's workplace services are cloud-ready to leverage new technology, while offering a delivery model that allows quickly scaling of capacity to meet temporary needs. The workplace services also enable the Swedish Institute to build a personalised user environment to address the different needs of various professional roles, as well as the organisational requirements for mobility, confidentiality, service availability and performance.

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About Proact

Proact is Europe's leading independent data centre and cloud services provider. By delivering flexible, accessible and secure IT solutions and services, we help companies and authorities reduce risk and costs, whilst increasing agility, productivity and efficiency. We've completed over 5,000 successful projects around the world, have more than 3,500 customers and currently manage in excess of 100 petabytes of information in the cloud. We employ over 1,000 people in 13 countries across Europe and North America. Founded in 1994, our parent company, Proact IT Group AB (publ), was listed on Nasdaq Stockholm in 1999 (under the symbol PACT). For more information about Proact, please visit www.proact.eu

About the Swedish Institute

The Swedish Institute is a public agency that encourages interest and trust in Sweden around the world. Through strategic communications and exchange across culture, education, science and business, we promote collaboration and long-term relations with other nations.