



Press release 3 March 2020

Proact signs multiyear managed services contract with SBU

The Swedish Agency for Health Technology Assessment and Assessment of Social Services (SBU) has assigned Proact to manage its IT operations.

SBU selected Proact as the agency's new provider of managed data centre services. Selection took place by public procurement according to the coordinated framework agreement covering IT operations provided by the National Procurement Services, which includes Proact as a designated supplier. Services to be delivered are defined by a multiyear contract with an estimated total value of SEK 20 million over the duration of the contract.

The assignment includes managed services for IT infrastructure, networking and workplace, as well as a service desk function. In effect, Proact will act an extension of the agency's IT department, while also serving as advisors to SBU and as strategic partner to support the agency's further digitalisation.

Proact's workplace services enables SBU to shape a personalised user environment. This addresses the different needs of various professional roles, as well as the organisational requirements for mobility, confidentiality, service availability and performance. The workplace services are cloud-enabled, highly flexible and use a delivery model that allows SBU to quickly scale capacity to meet temporary needs.

"We are very pleased with receiving the trust of SBU to deliver IT as a Service, where Proact will manage operations and governance of the agency's entire IT environment. Leveraging Proact's private cloud platform, we will support the agency's roadmap for digitalisation, while providing significant operational flexibility," says Lena Eskilsson, Managing Director at Proact IT Sweden AB. Proact's managed services portfolio covers all aspects of IT operations, from infrastructure and application management to end user support. Service delivery is based on Proact's certified, secure data centres, combined with select public cloud services. Proact's service desk acts as a single point of contact for all support events.

"We see a positive trend for Proact's private cloud and managed services. There have been new business wins and several public entities have joined us through the coordinated framework agreement," adds Lena Eskilsson.

For more information please contact:

Lena Eskilsson, Managing Director, Proact IT Sweden AB, tel. +46 733 566 701,
lena.eskilsson@proact.se

Danny Duggal, Vice President, Commercial & Communications, Proact IT Group AB, tel. +46 733 566 843, danny.duggal@proact.eu

About Proact

Proact is Europe's leading independent data centre and cloud services provider. By delivering flexible, accessible and secure IT solutions and services, we help companies and authorities reduce risk and costs, whilst increasing agility, productivity and efficiency. We've completed over 5,000 successful projects around the world, have more than 3,500 customers and currently manage in excess of 100 petabytes of information in the cloud. We employ over 1,000 people in 13 countries across Europe and North America. Founded in 1994, our parent company, Proact IT Group AB (publ), was listed on Nasdaq Stockholm in 1999 (under the symbol PACT).

For more information about Proact, please visit www.proact.eu

About SBU

The Swedish Agency for Health Technology Assessment and Assessment of Social Services (SBU) is an independent national authority, tasked by the government with evaluating healthcare and social service interventions from a broad perspective, covering medical, economic, ethical and social aspects. SBU assessments are based on systematic reviews of published international research. www.sbu.se