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Proact to embed technical resources to support and bolster IT services at NHS Blood and Transplant

Leading independent data centre and cloud services provider Proact is set to help improve NHS Blood and Transplant's technical and IT delivery capabilities by providing augmented resources on a call-off basis. The public body will introduce skills from Proact into its IT function covering networking, security, public cloud and more.

NHS Blood and Transplant provides blood, diagnostic and therapeutic services to every NHS Trust in England, and organ donation and transplantation services across the UK. To support these potentially lifesaving services, the IT function is focusing on modernising its estate to provide a strong and stable platform for the operation of safety critical services.

In order to complete strategic and tactical initiatives, including building new services and streamlining existing technologies, NHS Blood and Transplant sought a technical services partner that could offer specific skills to complement those in its Technology Services team. Proact will offer engineering resource in areas including: networking, servers and virtualisation, SAN storage, Microsoft Azure, Microsoft Office 365 and security. By utilising Proact's advanced skills in these areas, including accredited resource for specific responsibilities, NHS Blood and Transplant can ensure that it is offering an enhanced experience to donors, patients, hospital customers and staff.

Cultural fit was a huge factor when NHS Blood and Transplant was choosing a partner. Proact's resource will harmoniously collaborate with staff and will report into the organisation's Technology Service Managers. Proact will also embed a Technical Account Manager who will offer an in-depth understanding of NHS Blood and Transplant's internal systems, processes, goals and cultural factors to identify the right Proact resource for each task.

Neil Hatfield, Head of Technology Services at NHS Blood and Transplant, says: "Our work is vitally important to the NHS and our work helps to save or dramatically improve the lives of thousands of people each year. The intention of the IT team is to deliver strong technical services to underpin this work. This means we need the right skills on-board to ensure quality and efficiency.

"We will work with Proact for the next two years on a call-off basis which means we can leverage their team's broad skillset, as and when we need it, as multiple projects develop. The aim is for their resource to work seamlessly with our internal staff and truly become part of our team."

Martin Thompson, Business Unit Director of Proact in the United Kingdom, says: "We have always strived to employ skilled experts across various data centre practices in order to support customers on their digital journeys. NHS Blood and Transplant's decision to work with us pays testament to the knowledge and experience we can offer across the likes of cloud, networking and security, and we look forward to supporting them with their upcoming technical projects and programmes."

For more information:

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PROACT

About Proact

Proact is Europe's leading independent data centre and cloud services provider. By delivering flexible, accessible and secure IT solutions and services, we help companies and authorities reduce risk and costs, whilst increasing agility, productivity and efficiency. We've completed over 5,000 successful projects around the world, have more than 3,500 customers and currently manage in excess of 100 petabytes of information in the cloud. We employ over 1,000 people in 14 countries across Europe and North America. Founded in 1994, our parent company, Proact IT Group AB (publ), listed on Nasdaq Stockholm in 1999 (under the symbol PACT). For further information about Proact's activities please visit us at www.proact.eu