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Proact improves KMWE Group's availability with 24x7 support

KMWE Group, a leading supplier and partner for both the aerospace and high tech equipment industries, has chosen data centre and cloud service provider Proact to improve its IT availability. In order to support business operations, KMWE has chosen a round-the-clock monitoring service from Proact for selected infrastructure components, which will allow the company to deliver a faster, more reliable and scalable infrastructure environment.

Proact proposed a solution based on enterprise-class technology combined with 24x7 proactive management and support, via Proact's Managed Cloud Services. Thanks to real-time monitoring of the on-premise environment, KMWE can be reassured that potential problems are resolved before they become harmful and costly to the business, thus optimising availability and reducing risk. In addition to this management service, KMWE also selected Proact's Premium Support to provide incident alerts across the environment.

By choosing from Proact's proven portfolio of Managed Cloud Services, which have been helping companies deliver business agility for the last decade, KMWE no longer has to deploy resources to keep the infrastructure running. Instead, the organisation is able to focus on strategy and innovation, concentrating on strategic projects that can add value to the business. In addition, the continued growth of the organisation can easily be controlled due to the scalable features of the new solution.

Boris van den Reek, IT management at KMWE, says: "Proact was recommended to us by one of our other providers who had a lot of confidence in their capabilities. It became clear that Proact had great experience with similar sized organisations within our industry, which was a big plus. Proact offered us exactly what we were looking for: proactive and preventive management of our infrastructure environment."

Sander Dekker, Business Unit Director Europe West at Proact, says: "KMWE, a company which has technology as its core business, is a great match with our technical heart. It's great to add value to a company like this and we're looking forward to continuing our partnership."

Dekker continues: "Proact's Managed Cloud Services are all engineered to be secure, available and flexible and were therefore the perfect fit for KMWE's needs. We're looking forward to helping KMWE improve service levels while in-turn reducing cost and risk, and we ultimately aim to become an effective virtual extension of the internal IT department."

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About Proact

Proact is Europe's leading independent data centre and cloud services provider. By delivering flexible, accessible and secure IT solutions and services, we help companies and authorities reduce risk and costs, whilst increasing agility, productivity and efficiency. We've completed over 5,000 successful projects around the world, have more than 3,500 customers and currently manage in excess of 100 petabytes of information in the cloud. We employ over 800 people in 15 countries across Europe and North America. Founded in 1994, our parent company, Proact IT Group AB (publ), listed on Nasdaq Stockholm in 1999 (under the symbol PACT).

For further information about Proact's activities please visit us at www.proact.eu

About KMWE

KMWE Group is a supplier and partner for the High Tech Equipment and Aerospace industries. KMWE develops and supplies a wide variety of highly complex, functionally critical components and high-quality (cleanroom) assembled mechatronic modules to various demanding customers. No large volumes, but ingenious customization (high mix, low volume, high complexity). They also support clients in various projects and are increasingly responsible for the total product life cycle: design, engineering, prototyping and testing, production and aftercare. The head office is located in Eindhoven, also known as the Brainport region. Brainport is known as the technological heart

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of the High Tech Industry in the Netherlands and is one of the most innovative regions in Europe. Since its establishment in 1955, KMWE has grown into an international player with more than 550 motivated, well-trained employees. More information can be found at www.kmwe.com.