

News Release



22 January 2016



BEST ACHIEVES ACCREDITATION TO INTERNATIONAL STANDARD

Training provider Building Engineering Services Training (BEST) – a subsidiary of the Building Engineering Services Association – has achieved accreditation to the matrix standard.

Matrix is the international quality standard for organisations that deliver training information, advice and guidance in support of individuals in relation to their career choices, learning programmes and work and life goals.

It consists of four elements that fit around an organisation's business themes. These are: leadership and management; resource; service delivery and continuous quality improvement.

In congratulating BEST on its success, BESA chief executive Paul McLaughlin pointed out that much of the assessment had been based on feedback from learners and employers.

"Accreditation is not just about getting written procedures right. It is also about effective engagement and interaction with customers.

"The BEST team should be proud to have secured independent evidence of its excellence in this important regard," Mr McLaughlin concluded.

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Notes to Editors:

Further information from Jack McDavid on 020 7313 4909 (jack.mcdavid@thebesa.com).

Picture captions:

BESA chief executive Paul McLaughlin: Effective engagement with customers.