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Carrier Transicold UK Announces Significant Parts Warranty Extension

WARRINGTON, United Kingdom, March 15, 2012 – Carrier Transicold UK is offering temperature controlled vehicle operators added peace of mind with an enhanced warranty on all Performance Parts™ supplied and fitted by its network of UK service partners. Carrier Transicold helps improve global transport and shipping temperature control with a complete line of equipment for refrigerated trucks, trailers and containers, and is a part of UTC Climate, Controls & Security, a unit of United Technologies Corp. (NYSE: UTX).

Effective immediately, all standard Performance Parts will be covered by a 12-month warranty, and major components, such as engines, compressors, generators and condensers, will be covered for a period of 24 months when fitted and serviced through a Carrier Transicold UK service partner.

Scott Dargan, operations director, Carrier Transicold UK, said, “We’ve extended the warranty coverage to reflect the confidence we have in our original equipment parts range, which we brand as Performance Parts. This covers more than 18,000 different lines, each produced to quality levels equal to or better than, the part originally supplied when the refrigeration unit was first manufactured.

“Critically, the warranty also covers labour and associated consumable items and is supported throughout our entire UK network. This means operators have the peace of mind in knowing that they won’t be left out-of-pocket in the unlikely event a part needs to be replaced during its warranty period.”

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Commenting on the importance of procuring original equipment specification parts for temperature controlled systems, Dargan explained, "If a component on a tractor unit fails, you can put another truck on the job and you're on your way. The minute a refrigeration unit stops because of a failed part, it can have an impact on cold chain integrity. This is one of the reasons why fitting genuine Carrier Transicold spare parts gives operators added confidence."

The new, extended warranty also applies to Carrier Transicold's extensive line-up of remanufactured components, enabling fleets to cost-effectively maintain their units. All remanufactured components are completely rebuilt by Carrier Transicold to the latest tolerances it sets for its refrigeration units. This ensures long-term quality, efficiency and reliability levels.

"In terms of form and function, nothing else comes close to Carrier Transicold's Performance Parts. With this class-leading warranty, we are ensuring that customers can get the complete package through the largest network of service partners in the UK," added Dargan.

For more information on Carrier Transicold UK, visit www.carriertransicold.eu

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About Carrier Transicold

Carrier Transicold helps improve transport and shipping temperature control with a complete line of equipment and services for refrigerated transport and cold chain visibility. For more than 40 years, Carrier Transicold has been an industry leader, providing customers around the world with the most advanced, energy efficient and environmentally sound container refrigeration systems and generator sets, direct-drive and diesel truck units and trailer refrigeration systems. Carrier Transicold is a part of UTC Climate, Controls & Security, a unit of United Technologies Corp., a leading provider to the aerospace and building systems industries worldwide. Visit www.transicold.carrier.com for more information.

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