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### **Carrier Transicold European Service Centres Just a Finger Sweep Away with the New “Locator” Smart Phone App**

ROUEN, France, May 9, 2012 – Carrier Transicold Europe is enhancing the level of support available to customers with the launch of a new app for iPhone and Android™ smart phones. The app enables users to locate and contact the nearest service centre across Europe, the Middle East and Africa (EMEA), to help maintain cold chain protection for temperature-sensitive products. Carrier Transicold helps improve global transport and shipping temperature control with a complete line of equipment for refrigerated trucks, trailers and containers, and is a part of UTC Climate, Controls & Security, a unit of United Technologies Corp. (NYSE: UTX).

The application brings competitive and modern telecommunications technology to Carrier Transicold's extensive after-sales service offering, providing access to a map showing the nearest service partner, directions and opening hours.

With a broad range of skills covering refrigeration, engine and electrical expertise, approximately 1,700 Carrier Transicold technicians across 550 service centres and mobile units throughout Europe are able to help deliver maximum uptime and load integrity to customers.

To download the app:

- iPhone users, connect to the App Store and enter “Carrier Transicold” in the Search area or connect to  
<http://itunes.apple.com/gb/app/carrier-transicold-service/id513315561?mt=8> and select “Install”
- For Android, connect to Google Play and enter “Carrier Transicold” in the Search area or connect to



<https://play.google.com/store/apps/details?id=com.carriertransicoldeurope.locator>  
and select "Install"

For more information on Carrier Transicold and its products and services, visit  
[www.carriertransicold.eu](http://www.carriertransicold.eu)

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#### **About Carrier Transicold**

Carrier Transicold helps improve transport and shipping temperature control with a complete line of equipment and services for refrigerated transport and cold chain visibility. For more than 40 years, Carrier Transicold has been an industry leader, providing customers around the world with the most advanced, energy efficient and environmentally sound container refrigeration systems and generator sets, direct-drive and diesel truck units and trailer refrigeration systems. Carrier Transicold is a part of UTC Climate, Controls & Security, a unit of United Technologies Corp., a leading provider to the aerospace and building systems industries worldwide. Visit [www.transicold.carrier.com](http://www.transicold.carrier.com) for more information.

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