



Sinch appoints Lindy Puttkammer as new Chief Human Resources Officer

Stockholm, Sweden – December 15, 2025 – Sinch AB (publ), today announced the appointment of Lindy Puttkammer as its new Chief Human Resources Officer (CHRO), reporting to CEO Laurinda Pang, effective January 1, 2026.

Since joining Sinch in 2024, Puttkammer has served as Head of HR Americas and, most recently, also led the company's global Compensation and Benefits function. Prior to Sinch, she spent more than a decade at Lumen Technologies, where she held several senior leadership roles including Vice President of Talent Acquisition and Vice President of Human Resources. She holds a Master of Education (M.Ed.) with a specialization in HR Studies from Colorado State University.

"It is always a special moment when we are able to promote an exceptional leader from within our own organization" said Laurinda Pang, CEO of Sinch. "Lindy's deep understanding of our culture and business, combined with her comprehensive expertise, makes her the ideal person to lead our HR department forward. I am confident that she will build on our success and continue to develop our global talent."

The appointment follows the announcement that the current CHRO, Christina Raaschou, will be leaving Sinch to take on a new professional challenge. She will remain in her role until the end of February 2026 to ensure a smooth handover.

"We are immensely grateful for Christina's leadership and the significant contributions she has made during her four years at Sinch. She has been a driving force in our success, particularly in the vital work of integrating our acquisitions. Her efforts have been crucial in shaping our people, our culture, and our company. We wish her all the best in her next chapter" said Laurinda Pang.

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About Sinch

Sinch's vision is to connect every business with every customer, everywhere in the world. With the industry's most trusted foundation for intelligent customer communications, Sinch powers over 900 million customer interactions annually for more than 190,000 customers across the globe. Leading global companies, including AI innovators, rely on Sinch to strengthen customer relationships and deliver seamless experiences across messaging, email, and voice. Profitable since its founding in 2008, Sinch generated net sales of USD 3 billion (SEK 28.7 billion) in 2024 and has over 4,000 employees in more than 60 countries, with headquarters in Stockholm. Sinch is listed on Nasdaq Stockholm (XSTO: SINCH). Visit us at sinch.com.