

Press release
2025-09-05

Swedish Authority for Privacy Protection (IMY) dismisses claim that Truecaller breached GDPR

During 2022 and 2023, IMY received complaints from one individual accusing Truecaller for breaching GDPR. Earlier this year, IMY opened an investigation and asked Truecaller questions about Truecaller's data practices and data separation framework, which the company responded to. Today, IMY notified the company that they have determined that the investigation does not show that Truecaller has breached GDPR. Consequently, the case has been closed without any enforcement action or penalties imposed.

Truecaller has rigorous processes in place to be compliant with all relevant privacy regulations. Truecaller has not and will never compromise data privacy or data integrity in any way.

For more information, please contact:

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About Truecaller:

Truecaller (TRUE B) is the leading global platform for verifying contacts and blocking unwanted communication. We enable safe and relevant conversations between people and make it efficient for businesses to connect with consumers. Fraud and unwanted communication are endemic to digital economies, especially in emerging markets. We are on a mission to build trust in communication. Truecaller is an essential part of everyday communication for more than 450 million active users. Truecaller is listed on Nasdaq Stockholm since 8 October 2021. For more information please visit corporate.truecaller.com