PRESS RELEASE 2026-11-18

Safeture to deliver Technology Services to Global Medical Assistance Provider Euro-Center

Safeture AB, a leading provider of technology for managing people-related risks, will enable selected technology services to Euro-Center, a company operating in medical and travel assistance and insurance claims handling. Euro-Center Holding is part of Munich Re, one of the world's leading insurance and reinsurance groups.

Under the cooperation, Safeture will act as a technology service provider to Euro-Center where its People Risk Management platform is relevant to Euro-Center's client solutions and operational needs. The companies may also identify and approach business opportunities together where their respective capabilities are complementary.

Euro-Center opened its first center in Mallorca in 1971 and has been part of Munich Re since 2009. Today, the company operates 3 assistance hubs and 11 regional offices, handles about 190,000 cases annually, and works with a network of more than 71,000 providers across all countries and territories. Its services include 24/7 medical and emergency assistance, travel assistance, claims handling and cost containment, and support for expatriates and corporate clients.

The cooperation combines Euro-Center's global medical assistance expertise and operational delivery capabilities with Safeture's technology in relevant use cases. Depending on a client's needs, Safeture's risk intelligence, location awareness and communication capabilities may complement Euro-Center's 24/7 medical assistance and case management services.

"Euro-Center is a highly established global medical and travel assistance provider with extensive operational reach and expertise. We are pleased that Safeture's technology can strengthen relevant Euro-Center solutions and that the companies can explore selected business opportunities where our respective services complement one another," says Magnus Hultman, CEO of Safeture.

"Fast, well-coordinated assistance starts with having the right information at the right time. Safeture's technology enhances Euro-Center's global medical and travel assistance capabilities and can add value to relevant client solutions. We look forward to working together and exploring business opportunities where our respective capabilities expand each other, while continuing to deliver our own services independently," says David Kraul, Managing Director of Euro-Center.

For additional information, visit safeture.com or contact: Magnus Hultman, CEO of Safeture +46 706 00 81 66
Magnus.hultman@safeture.com

About Safeture AB
Safeture is a Sweden-based SaaS company that provides a market-leading People Risk Management platform to help organizations protect their people anywhere in the world. By combining real-time risk intelligence, location awareness, and instant mass communication, Safeture enables faster response, stronger duty of care, and better decision-making for global operations. Trusted by medical assistance providers, security companies, insurers, and multinational organizations, Safeture supports travel, facility, and workforce safety through a scalable technology platform. Safeture AB is listed on Nasdaq First North Growth Market Stockholm (ticker: SFTR). Redeye Nordic Growth AB is the company's Certified Adviser.

About Euro-Center
Euro-Center is one of the world's leading companies in the fields of medical assistance, travel assistance and insurance claims handling. Since 2009, Euro-Center has been part of Munich Reinsurance Company, a multinational insurance group that is one of the world's leading reinsurers. With three assistance hubs and 11 regional offices, Euro-Center handles around 190,000 cases a year and works with a worldwide network of more than 70,000 providers. For more information, visit euro-center.com