



Press Release

Claudia Hernandez

Director of Tunneling
Americas

14th July 2025



**DEFINING THE FUTURE
UNDERGROUND**

FOR IMMEDIATE RELEASE



Claudia Hernandez joins Normet as Director of Tunneling Americas, strengthening our approach across North and Latin America

Normet is proud to announce the appointment of Claudia Hernandez as Director of Tunneling Americas, further reinforcing our commitment to advancing tunnelling excellence across both North America and Latin America. Claudia brings extensive hands-on experience in underground mining and tunnelling, with a strong focus on advanced sprayed concrete processes and modern tunnel support systems.

With over 25 years of industry experience, Claudia has held key technical and leadership roles supporting some of the world's most complex underground projects. Her background in applied engineering, site operations, and tunnel support technologies ensures that she brings both practical and design insight to the challenges faced in today's tunnelling environments.

In her new role, Claudia will work closely with Normet's regional teams in the Americas and will be based in Toronto. Claudia will be supporting customers and contractors in optimising the design and application of sprayed concrete and ground support solutions. She will play a key role in transferring knowledge, enhancing project performance, and ensuring that innovative tunnelling techniques are effectively implemented across diverse ground conditions and project phases.

"I'm pleased to be joining Normet. I genuinely believe in our bright future. Normet's strong commitment to innovation, sustainability, and leading-edge technology is inspiring. The team works together with passion and maintains a strong focus on the underground industry. We share the same values; we care deeply about the industry, our people, our customers, and making a positive impact on the planet. I'm excited to be part of this journey." – Claudia Hernandez.

"Claudia's deep understanding of tunnelling processes and her track record in delivering technical excellence with both internal and external teams will be a major asset to Normet and our partners across the Americas," said Ross Dimmock Vice President of Tunneling for Normet. "Her appointment supports our strategic vision to drive tunnelling performance through strengthening and supporting our regional teams with world-class industry talent."

Claudia's addition further augments Normet's global capability to support the industry in realising the benefits of modern sprayed concrete processes, while promoting sustainable and productive underground construction solutions.



About Normet

Normet is a world-leading, innovative technology company. We define the future of underground operations in mining, tunnelling, and civil engineering projects, helping our partners increase safety, sustainability, and productivity throughout the lifecycle of their projects. Since 1962 we have developed our offerings to include a complete portfolio of mining and tunnelling solutions covering the core processes. Headquartered in Finland, we employ over 1,800 dedicated professionals in more than 50 locations in 30 countries around the world, committing to long-term, mutually beneficial partnerships that create value in our industry and society as a whole. Normet Group net sales totalled EUR 482 million in 2024. Get to know us better at www.normet.com.

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