

TENEO AI: Invitation to presentation of Q2 report 2025

Teneo.ai (<u>SSME:TENEO</u>), the enterprise AI product provider for contact centers, will release the interim report for the second quarter of 2025 on Tuesday 19th of Aug at 07:30 am (CET).

The full report and a brief presentation will be available on: http://www.teneo.ai/investors/financial-information/financial-reports.

Conference Call – Details

Per Ottosson, CEO and Fredrik Törgren, CFO will present the financial results. The presentation will be held via Microsoft Teams, at 09:00 a.m. CET on the same day. Please connect using this <u>link</u>.

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For further information, please contact:

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About Teneo Al AB

Teneo.ai (<u>SSME:TENEO</u>) delivers the most advanced Agentic AI solutions for contact center automation—helping enterprises resolve customer inquiries faster, reduce wait times, and elevate service quality. Our AI Agents achieve up to **99% accuracy**, automate over **60% of interactions**, and enable up to **50% in operational cost savings**.

Trusted by global leaders like AT&T, HelloFresh, Swisscom, and Telefónica, the Teneo platform combines Conversational AI, Generative AI, and Large Language Models to drive measurable improvements in containment, first contact resolution (FCR), CSAT, NPS, and overall CX efficiency.

Teneo-powered AI Agents handle millions of conversations daily across voice and digital channels with enterprise-grade scalability and performance. Our patented technology integrates seamlessly with leading CCaaS and CX platforms—including Genesys, Five9, Microsoft, AWS, Google, and NICE—maximizing automation without disrupting existing workflows.

We make your AI Agents the smartest—delivering consistent, human-like experiences that accelerate growth and ROI.

Teneo.ai is listed on Nasdaq First North Growth Market in Stockholm with short name TENEO. Redeye is the Company's Certified Adviser.

Learn more at www.teneo.ai/investors.