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Artificial Solutions to Steer Conversational AI Applications for Scania

Stockholm, Sweden, 26 November 2019 – Artificial Solutions® (SSME:ASAI), the leading specialist in enterprise-strength conversational AI, announced today that Scania, a major manufacturers of trucks and buses, will be using Teneo® to build a variety of intelligent conversational applications.

Teneo will be used by a central team within Scania to create highly intelligent conversational interfaces throughout the entire organization. Strong collaboration features within Teneo that support enterprise wide development will allow Scania's developers and business users alike to build advanced chatbot applications in multiple languages for a wide range of internal and external uses.

"Conversational AI is changing how people interact with technology by making it faster, easier and more efficient to complete even the most complex of tasks," says Jacob Pantzerhielm, Manager New Technology at Scania. "We chose to work with Artificial Solutions because of the humanlike conversational experience Teneo delivers, alongside excellent scaling and integration abilities."

Part of the Traton Group, a wholly owned subsidiary of the Volkswagen Group, Scania is a world-leading provider of transport solutions, including trucks and buses for heavy transport applications combined with an extensive product-related service offering.

Teneo is Artificial Solutions award-wining conversational AI application development platform. It enables enterprises to build highly conversational applications in more than 35 languages running over any device, service or operating system. Real-time data analytics allows organizations to increase personalization, automatically maintain the conversational system, and deliver actionable insight back to the business, while enabling compliance with privacy regulations such as GDPR.

"We welcome the opportunity to work with Scania and are excited about the projects they have planned," says Stuart Glyde, Sales Director Nordics at Artificial Solutions. "As conversational AI expands its role within enterprises so the need for integration into a wide spectrum of other technology such as robotic process automation increases. This in turn places more emphasis on being able to re-use conversational AI resources in order to maximize value, something Teneo enables with ease.

For more information:

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Artificial Solutions® is the leading specialist in enterprise-strength conversational AI, a form of Artificial Intelligence that allows people to communicate with applications, websites and devices in everyday, humanlike natural language via voice, text, touch or gesture input.

Designed for the global enterprise, Artificial Solutions' advanced conversational AI platform, Teneo®, allows business users and developers to collaborate on creating sophisticated, highly intelligent applications that run across 35 languages, multiple platforms and channels in record time. The ability to analyze and make use of the enormous quantities of conversational data is fully integrated within Teneo, delivering unprecedented levels of insight that reveal what customers are truly thinking.

Artificial Solutions' conversational AI technology makes it easy to implement a wide range of natural language applications such as virtual assistants, chatbots, speech-based conversational UIs for smart devices and more. It is already used daily by millions of people across hundreds of private and public sector deployments worldwide. For more information, please visit www.artificial-solutions.com.