

# ARTIFICIAL SOLUTIONS

## Artificial Solutions and Swisscom Announce Partnership

Stockholm, Sweden (3 June 2019) [Artificial Solutions](#)® (FNSE:ASA), the leading specialist in enterprise-strength Conversational AI, announced today that it has signed a partnership agreement with Switzerland's leading telecoms company, Swisscom, to create advanced natural language solutions for its employees, customers and enterprise clients.

Conversational AI is opening up vast possibilities for the enterprise and the award-winning conversational AI platform, Teneo® from Artificial Solutions is delivering the capabilities to enable it. The platform allows business users and developers to collaborate on creating sophisticated, highly intelligent applications over 35 languages, running across any communication channel. In addition, the ability to analyze and make use of the enormous quantities of conversational data is fully integrated within Teneo, delivering unprecedented levels of insight that help craft a unique and personalized customer experience.

"This makes Teneo one of the most exciting technologies around today," says Philippe Cuendet, VP Product Management Data, Analytics & AI at Swisscom.

Designed especially for enterprise use, the Teneo platform holds strong data-control capabilities which enable enterprises to meet compliance obligations with international data privacy regulation such as GDPR, and still derive significant value and business intelligence from their conversational AI data.

"We're delighted to be working together with Swisscom and look forward to expanding their use of conversational AI both within the Swisscom organization and to their end-users," says Lawrence Flynn, CEO of Artificial Solutions. "Conversational AI is changing how people interact with technology. By delivering intelligent, humanlike conversations, enterprises such as Swisscom can differentiate themselves in a crowded marketplace, while capitalizing on the benefits of conversational interfaces."

### About Swisscom

Swisscom, Switzerland's leading telecoms company and one of its leading IT companies, is headquartered in Ittigen, close to the capital city Berne. Outside Switzerland, Swisscom has a presence on the Italian market in the guise of Fastweb. About 20,000 employees generated sales of CHF 2'860 million to the end of the 1st Quarter 2019. It is 51% Confederation-owned and is one of Switzerland's most sustainable and innovative companies.

### For more information:

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Artificial Solutions® is the leading specialist in enterprise-strength conversational AI, a form of Artificial Intelligence that allows people to communicate with applications, websites and devices in everyday, humanlike natural language via voice, text, touch or gesture input.

Designed for the global enterprise, Artificial Solutions' advanced conversational AI platform, Teneo®, allows business users and developers to collaborate on creating sophisticated, highly intelligent applications that run across 35 languages, multiple platforms and channels in record time. The ability to analyze and make use of the enormous quantities of conversational data is fully integrated within Teneo, delivering unprecedented levels of insight that reveal what customers are truly thinking.

Artificial Solutions' conversational AI technology makes it easy to implement a wide range of natural language applications such as virtual assistants, chatbots, speech-based conversational UIs for smart devices and more. It is already used daily by millions of people across hundreds of private and public sector deployments worldwide. For more information, please visit [www.artificial-solutions.com](http://www.artificial-solutions.com).