

ARTIFICIAL SOLUTIONS

Artificial Solutions and Deloitte Partner to Meet Demand for Conversational AI

Artificial Solutions®, the leading specialist in enterprise-strength Conversational AI, has signed a partnership agreement with Deloitte. The relationship will allow Deloitte technology professionals to use Artificial Solutions' award-winning, conversational AI platform, Teneo, to meet the demand for natural language applications in the Netherlands.

The two companies are already working together on a number of opportunities. The combination of Artificial Solutions advanced, conversational AI platform, Teneo®, and Deloitte's business transformation expertise will allow enterprises to take advantage of the wealth of information that conversational AI delivers as customers traverse through different departments and multiple touch points.

"Conversational AI offers a huge potential for businesses to build revenues and increase profit through greater understanding of their customers," says Theo Slaats, Partner in Deloitte Digital the Netherlands. "Working with Artificial Solutions allows us to develop multi-lingual, conversational AI applications that meet the demands of the modern enterprise with platform that is both adaptable and scalable."

Teneo allows enterprises to develop conversational AI applications that can be deployed through any digital channel of choice, in 35 languages, running on any platform or operating system. All data generated is owned by the enterprise and is available, unaggregated, to help drive real-time behavior and derive actionable insights.

The latest version of Teneo includes the tools required to maximize the potential value of the data, including capabilities to enable enterprises to comply with data privacy regulations such as GDPR. A flexible licensing model with options for on-premises or hosted in a private cloud ensures that Teneo can be adapted to meet an organization's demands.

"From improving customer service and driving online sales revenue, to new ways of differentiation using voice interfaces, the speed with which conversational AI is being embraced is breathtaking," says Lawrence Flynn, CEO of Artificial Solutions. "We're excited to be working with Deloitte in the Netherlands and look forward to expanding our reach within the region."

For more information:

Lawrence Flynn, CEO, Artificial Solutions

Tel: +44 (0)1635 523267

Email: lawrence.flynn@artificial-solutions.com

Artificial Solutions® is the leading specialist in enterprise-strength conversational AI, a form of Artificial Intelligence that allows people to communicate with applications, websites and devices in everyday, humanlike natural language via voice, text, touch or gesture input.

Designed for the global enterprise, Artificial Solutions' advanced conversational AI platform, Teneo®, allows business users and developers to collaborate on creating sophisticated, highly intelligent applications that run across 35 languages, multiple platforms and channels in record time. The ability to analyze and make use of the enormous quantities of conversational data is fully integrated within Teneo, delivering unprecedented levels of insight that reveal what customers are truly thinking.

Artificial Solutions' conversational AI technology makes it easy to implement a wide range of natural language applications such as virtual assistants, chatbots, speech-based conversational UIs for smart devices and more. It is already used daily by millions of people across hundreds of private and public sector deployments worldwide. For more information, please visit www.artificial-solutions.com.