

Tecnotree

PRESS RELEASE

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Bmobile selects Tecnotree for BSS Transformation

Finland – January 29, 2020: Tecnotree, the global provider of IT solutions for the telecom industry, today announced that Bmobile, a leading telecom provider in Papua New Guinea and the Solomon Islands in the Asia Pacific, has selected Tecnotree for their Business support system (BSS) transformation project to improve customer experience, enhance revenue growth, reduce cost, and consolidate the BSS platforms across both the countries.

As part of this transformation initiative, Tecnotree will sunset the legacy monolithic BSS system running at PNG & SI and will deliver the market-tested platform based on BSS Switch – a solution that was introduced to the market earlier in 2019. The platform will enable Bmobile to simplify customer onboarding, provide a 360-degree customer view, launch bundled products via a unified product catalog, provide state-of-the-art self-care for subscribers, extend reach to remote locations via mobility support for dealers and POS agents, and allow converged billing. In addition, Tecnotree will also deliver mediation, provisioning, interconnect and roaming systems supporting advanced features and services including 4G/LTE. This transformation will not only help Bmobile to acquire new set of features but will also simplify business processes and daily operations along with CAPEX/OPEX reduction.

“We are pleased to partner with Bmobile in their business transformation journey aimed to provide an improved customer experience and increase their market share with our BSS Switch platform while decreasing operational expenses according to their go-to-market strategy. With 40 years of telecom experience, we at Tecnotree are committed to our customers’ success with best-in-class products and future-proof technology helping them to win in their markets. We truly believe that this will be a tremendous journey for both organizations that will help in creating market differentiation and will pave the way in their digital journey”, comments **Padma Ravichander, CEO, Tecnotree Corporation.**

“Bmobile is embarking on a BSS transformation program and we are delighted to entrust our BSS partner, Tecnotree, with the upgrade and transformation of our BSS platform. As Bmobile operates mobile networks in two Pacific countries, Papua New Guinea and the Solomon Islands, the transformation allows Bmobile to support both countries’ mobile operations with a single BSS platform enabling a reduction in operating costs. The transformation also allows Bmobile to further empower our customers to manage their own accounts and offer transparency to our customers thereby reducing the need to call our Customer Services resulting in improved customer experience” Shares **Athula Biyanwila, Group CEO, Bmobile PNG & SI.**

FURTHER INFORMATION:

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ABOUT TECNOTREE

Tecnotree is a global provider of telecom IT solutions for the management of products, customers and revenue. Tecnotree helps Communications Service Providers to transform their business towards a marketplace of digital services. Tecnotree empowers service providers to monetize service bundles, provide personalized user experiences and augment value throughout the customer lifecycle. With around 600 telecom experts, Tecnotree serves around 90 service providers in around 70 countries. Tecnotree is listed on the main list of NASDAQ Helsinki with the trading code TEM1V.