

Transcom

Press release

April 15, 2025

Transcom Holding AB (publ): Group CFO resigns

After five years as Group CFO, Snejana Koleva has decided to pursue a new career opportunity outside of Transcom. Snejana will remain in her role until October, 2025.

“I want to thank Snejana for her significant contributions over the years. Snejana has played a pivotal role in shaping the company strategy and driven key initiatives to bring us to our current position. I wish her all the best going forward”, says Brian Johnson, President & CEO, Transcom.

“I’m extremely proud of what we have accomplished over the past five years, and having had the opportunity to work with such a talented and dedicated team. I am confident that our work has prepared Transcom for the future, and I look forward to following their continued success”, says Snejana Koleva, CFO, Transcom

Transcom is immediately starting a process to find Snejana Koleva’s successor.

For further information, please contact

Snejana Koleva, Chief Financial Officer

Phone: + 46 (0)70 508 3830, email: snejana.koleva@transcom.com

Helene Ruda, Head of Sustainability and Corporate Communications

Phone: +46 (0) 70 311 7560, email: helene.ruda@transcom.com

About Transcom

Transcom provides AI and digitally enhanced customer experience (CX) services to some of the world's most ambitious brands. More than 300 clients globally, including disruptive e-commerce players, category redefining fintechs, and technology legends rely on us for on-, off-, and nearshoring services. Transcom’s over 30,000 employees work in over 85 contact centers and work-at-home networks across 29 countries, creating brilliant experiences in customer care, sales, content moderation and backoffice services. We help our clients drive their brands forward, customer satisfaction up and operating costs down. For more information, visit www.transcom.com.