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FASTJET REAPS THE REWARDS OF CLOUD-BASED OPERATIONAL MANAGEMENT WITH CENTRIK

Fastjet, the low-cost major airline based in East and Southern Africa, has seen its operations transformed with the use of Centrik, the cloud-based operational management system from Total AOC.

With a fleet of five Airbus 319s, Fastjet operates from its hub at Dar es Salaam in Tanzania with flights to Uganda, Zimbabwe, Zambia and South Africa. It uses Centrik to manage all its operations, relieving pressure on management and allowing them to focus on growing and transforming the shape of African aviation.

David Thomas, Group Operations Director, Fastjet, says: “Centrik allows us to maximise the effective use of our time and lets us focus on service and growth, rather than admin. We need comprehensive, consistent and easy-to-use operational management, and Centrik delivers precisely that.”

Fastjet uses Centrik for a variety of management tasks, including administration of the Safety Management System, compliance, training and document management, including EFBs and electronic training. Individual versions manage the AOCs in Tanzania and Zimbabwe, while a group version provides central oversight – crucial, given that Fastjet seeks to maintain consistent high standards across the group.

Centrik also facilitates a variety of other benefits for the international airline. For instance, the risk reporting functionality enables rapid analysis of trends – something which has led to the development of specific training programmes to deal with particular risks.

Furthermore, because Centrik can be used to share crucial information with regulators, Fastjet is well-placed to handle any audits, as well as using the information to potentially apply for additional AOCs in the future.

Thomas says: “With Centrik, we have a tool which covers all the key functions we require and is fully customisable to our business. Like us, it’s competitive and cost-effective, and it helps us to revolutionise aviation in Africa.”

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Notes to editor:

[Total AOC](#) is a team of aviation experts who offer a full support service to private and commercial operators. Their services include setting up an AOC, writing manuals, providing training and acting as post holders.

Total AOC’s innovative cloud-based software, Centrik, allows clients to enjoy truly paperless AOC management and helps ensure regulatory compliance.



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