



For Immediate Release

HelpSystems Experts to Speak on Security, Compliance, and IT Automation at IBM User Group Conference

Security expert and CISM Robin Tatam and IT automation expert Paul Ratchford will lead educational sessions at NEUGC

Minneapolis, MN, March 26, 2015—HelpSystems, a leading provider of systems and network management, business intelligence, and security and compliance solutions, will exhibit at [NEUGC](#) (Northeast User Groups Conference) in Framingham, Massachusetts, March 30–April 1. NEUGC is the largest IBM i conference in New England and includes more than 70 educational sessions and in-depth seminars.

Robin Tatam, Director of Security Technologies, is a featured speaker who will share his IBM i security expertise in sessions throughout the conference.

Tuesday, March 31:

8:30–9:45 a.m.: Getting Started on the Road to Compliance
10:15–11:30 a.m.: How to Create Secure IBM i Applications
2:15–3:30 p.m.: How to Deploy IBM i User Profiles

Wednesday, April 1:

8:30–9:45 a.m.: IBM i Security: The Good, the Bad, and the Ugly
12:30–1:45 p.m.: Configuring and Using IBM i Auditing Features

Technical Services Manager Paul Ratchford will lead a session addressing systems management challenges on April 1:

3:45–5:00 p.m.: How to Identify Runaway Processes

HelpSystems will be at booth 3 of the Vendor Expo, where conference attendees can demo products and meet Tatam and Ratchford.

About HelpSystems

HelpSystems, LLC is a leading provider of systems and network management, business intelligence, and security and compliance solutions. HelpSystems software reduces data center costs by improving operational control and delivery of IT services. Founded in 1982, the company has 15 offices worldwide and more than 9,800 customers from small businesses to Fortune 100 companies. Based in Minneapolis,



Minnesota, HelpSystems sells its solutions directly and through strategic partners worldwide.

HelpSystems brands include: Robot, SEQUEL Software, PowerTech, Halcyon, Skybot, AutoMate, Safestone, Byware, ShowCase, InterMapper, CCSS, and RJS Software. Learn more at www.helpsystems.com.

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