



For Immediate Release

HelpSystems Makes Precise Message and Resource Monitoring Possible on IBM i

The latest enhancements to Robot/CONSOLE message and resource monitoring software help simplify job monitoring and add flexibility to notifications.

Minneapolis, MN, May 8, 2014—Robot, a division of HelpSystems and the systems management solution of choice for automating IBM i processes and applications, today announced new enhancements to the Robot/CONSOLE message and resource monitoring software. These enhancements improve the ease of setup and customization for job monitors and offer additional expected statuses for more precise monitoring.

In addition to simplifying the job monitor setup process, Robot continues to build on their tradition of managing by exception by allowing system administrators to focus their selection of jobs being monitored by specifying job type (interactive, batch, etc.), threshold, and run priority. The updated Robot/CONSOLE R05M29 also monitors for any job in a MSGW (message waiting) status and notifies administrators each iteration when a resource monitor is not in its expected status.

“We found that customers sometimes overlooked the initial message,” says Jody Dahl, Software Development Manager, HelpSystems. “Customers can now set up an option either at the resource monitor level or in the system defaults to ensure that important messages are not ignored.”

With an eye toward future upgrades, Robot is also laying solid foundations in the Robot/ALERT notification software. For Robot/CONSOLE customers escalating their messages to Robot/ALERT, the solution now supports a new option to connect to their SMTP server using SSL.

HelpSystems offers a [free, 30-day](#) trial of Robot/CONSOLE. The trial includes full product access and free support.

About Robot

[Robot](#), a division of HelpSystems, provides a complete line of automated systems management solutions for IBM i servers. For over 30 years, Robot has enabled IT to confidently run their systems unattended with powerful, fully integrated software and world-class support.

About HelpSystems

HelpSystems, LLC is a leading provider of systems and network management, security and compliance, and business intelligence solutions. HelpSystems software reduces data center costs by improving operational control and delivery of IT services. Founded in 1982, the company has 15 offices worldwide and more than 9,000 customers from small businesses to Fortune 100 companies. Based in Minneapolis,

Robot | SEQUEL Software | PowerTech | Skybot Software | Safestone | Bytware | ShowCase | InterMapper | CCSS



Minnesota, HelpSystems sells its solutions directly and through strategic partners worldwide.

HelpSystems brands include: Robot, SEQUEL Software, PowerTech, Skybot Software, Bytware, Safestone, CCSS, InterMapper, ShowCase. Learn more at www.helpsystems.com.

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