



For Immediate Release

HelpSystems Expands its Business Process Automation Offerings with Acquisition of Network Automation, Inc.

Adds Award-Winning Automation Software AutoMate® to Product Lineup

Minneapolis, MN, April 7, 2014—HelpSystems, a leading provider of systems management, security, and business intelligence software, today announced it has completed the acquisition of Network Automation Inc. (NAI) and its award-winning automation software platform, AutoMate. With this acquisition, HelpSystems offers one of the industry's most comprehensive IT and business process automation portfolios with virtual and cloud-based technology, as well as a broad set of application integrations.

For current HelpSystems customers, the AutoMate platform offers an intuitive drag-and-drop interface for non-programmers to manage cohesive, executable workflows across disparate applications and technologies.

"AutoMate's unique blend of intelligent technology, application integration, and ease of use helps us move our job scheduling offerings into the business process automation space," said Janet Dwyer, CEO of HelpSystems. "In turn, we plan to invest in the enhancement of AutoMate's functionality and integration with current HelpSystems products."

AutoMate customers will also benefit from HelpSystems' broad portfolio of systems management solutions, and the company's focus on customer satisfaction through world-class service and support.

"Network Automation experienced its best year in 2013 with a growth rate of over 20 percent," said Dustin Snell, CEO and Founder of Network Automation, Inc. "Now, with the resources and support of an organization like HelpSystems, the AutoMate platform can continue to lead the industry and become a global provider in the automation software space."

HelpSystems has a rich history of aggressive growth through acquisitions. With the acquisition of NAI—one of the fastest growing privately held automation software companies in the U.S.—HelpSystems now has a global customer base totaling over 9,000 organizations.

About HelpSystems

HelpSystems, LLC is a leading provider of systems and network management, security and compliance, and business intelligence solutions. HelpSystems software reduces data center costs by improving operational control and delivery of IT services. Founded in 1982, the company has 14 offices worldwide and more than 9,000 customers from small businesses to Fortune 100 companies. Based in Minneapolis, Minnesota, HelpSystems sells its solutions directly and through strategic partners worldwide. The company

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is backed by Summit Partners, a leading growth equity investor in the software sector with nearly \$15 billion of capital under management.

HelpSystems brands include: Robot, SEQUEL Software, PowerTech, Skybot Software, Bytware, Safestone, CCSS, InterMapper, ShowCase and AutoMate. Learn more at www.helpsystems.com.

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