For Immediate Release

CCSS Improves Visibility and Control of Message and Performance Monitoring on the IBM i With Latest Release
The new version of QSystem Monitor delivers improved dashboard for business monitoring, granular insights, and rapid investigation

Minneapolis, MN, September 24, 2013—CCSS, a division of Help/Systems that provides proactive system monitoring and message management for IBM i servers, has released the latest version of QSystem Monitor (QSM), its performance monitoring and reporting solution for IBM i server environments.

Customers with early access to QSM V13 have been quick to identify the real-world benefits these features bring to their IBM i networks. "The product is excellent," said Richard Belles, principal operating systems programmer at Fidelity Investments. "We can see this latest release of QSM bringing new value to our company in terms of capacity, system history, enhanced monitoring capabilities, and ease-of-use through the graphical user interface."

QSM V13 delivers a range of new features that allow users to apply proactive, real-time monitoring capabilities to new areas such as business application monitoring, and new system elements such QTEMP. Users can also make use of enhanced functionality that increases operational efficiency, such as one-click investigations.

Highlights of QSM V13 include:

Business Monitoring
- SQL interface allows users to monitor, manage, and report on any critical business application running on the IBM i.

QTEMP Monitoring
- Monitor the size and number of objects in QTEMP.

"Show Details" capability for Instant Drill-Down Information
- Immediate, one-click access and insight to potential issues available through the show details feature.

Other new features include thresholds that can be determined by calendar parameters, giving time-sensitivity to alerts, and a "drag & drop" feature on the GUI that allows users to instantly add new monitors via their data definition panel.

QSM V13 represents the latest developments to the CCSS system monitoring product suite. These developments answer the current and anticipated future challenges IBM i administrators experience as the complexity and demand placed on their environments continues to evolve.

New users can take advantage of these features by requesting a free trial of QSystem Monitor V13.

About CCSS
CCSS, a division of Help/Systems, offers flexible, affordable solutions to monitor performance and manage messages on Power Systems™ running IBM i, plus unparalleled preventative protection against threats to system performance and availability. CCSS has offices in the United States, United Kingdom, and Germany, with strong partnerships across the globe and a successful, worldwide agent network.

About Help/Systems
Help/Systems, LLC is a leading provider of systems management, security, and business intelligence solutions. Help/Systems software reduces data center costs by improving operational control and delivery of IT services. Founded in 1982, the company has 14 offices worldwide and more than 7,000 customers from small businesses to Fortune 100 companies. Based in Minneapolis, Minnesota, Help/Systems sells its solutions directly and through strategic partners worldwide.

Help/Systems brands include: Robot, SEQUEL Software, PowerTech, Skybot Software, Safestone, CCSS, InterMapper, and ShowCase. Learn more at www.helpsystems.com.

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