PRESS RELEASE

Zensar Technologies Launches Enhanced End-to-End Suite of Multivendor Support Service Offerings

Provides cost-effective solutions for infrastructure maintenance, monitoring and management

Westborough, MA – November 21, 2013: Zensar Technologies, a leading software and infrastructure management services provider, today announced an end-to-end suite of Multivendor Support Service (MVS) Offerings, which will help enterprise customers accelerate how they monitor, identify and remedy issues in server, storage and networking environments.

"Zensar has expanded its suite of Multivendor Support Services beyond hardware break-fix to include infrastructure monitoring as well as the migration of IT infrastructure to hybrid cloud," said Vivek Gupta, Chief Executive, Zensar Global IM Services. "Today Zensar is able to provide MVS services with a global SLA and single point of contact across our client's entire infrastructure stack."

With the enhanced suite of offerings, Zensar is building on the strength of its more than 20 years of experience in MVS, and providing next-generation services to meet the needs of today's enterprises. Zensar MVS is available in over 140 countries worldwide with local language capabilities and 24x7 follow the sun support. Zensar's proven alternative offers flexible SLAs, performance-based service contracts and cost avoidance from increased uptime. As third-party maintenance (TPM) for servers, storage and networking equipment has gained an increased demand from end users, especially when equipment are post warranty, Zensar's enhanced MVS offerings are designed to address enterprise needs now and in the future, through a modular service package that offers a pay-as-you-grow infrastructure-on-demand model.

Zensar's Multivendor Support Service Offerings include a portfolio of services to provide enterprises with increasing value to their IT infrastructure:

- **Multivendor Support (MVS)** – Provides superior service delivery and a cost-effective alternative to the manufacturer, especially for systems no longer under OEM warranty. Hardware maintenance support includes call handling, on-site and remote technical support and parts replacement/upgrade.
- **Multivendor Support Plus Monitoring (MVS+)** – Includes the benefits of Multivendor Support in addition to Zensar's Remote Monitoring Service (RMS), providing cost avoidance through increased uptime and continuous improvements from proactive alerting to trending analysis to prevent IT problems from occurring.
- **Multivendor-as-a-Service (MVaaS)** – Provides maintenance and monitoring across hybrid data center environments through an infrastructure-on-demand model, including migration and integration to the cloud and technology refresh on or off premises.

Zensar partners with clients to holistically align IT programs and goals with enterprise strategy to deliver flexible solutions that drive business processes as well as improve the availability, reliability and performance of Data Center, Security and Compliance, and End User Computing infrastructure. Utilizing its multi-shore methodology Zensar delivers best-in-class IT services through its global delivery centers including

Westborough, MA; Slough, UK; Veenendaal, The Netherlands; Shanghai, China; Pune, India and Hyderabad, India.

About Zensar Technologies (www.zensar.com)

Zensar Technologies is among the top 13 software services providers from India. The world's first enterprise-wide SEI CMM Level 5 Company and now certified as a CMMI Level 3 Company, Zensar has industry expertise that spans Manufacturing, Retail, Healthcare, Banking Financial Services and Insurance. An RPG Group company, Zensar has 6,500+ employees with sales and operations presence across US, Canada, UK, Europe, Middle East, South Africa, Singapore, China, Australia and Japan. The Company delivers comprehensive services for mission-critical applications, enterprise applications, business intelligence, CRM, Business Process Management and in new technologies like Social Media, Mobility Analytics and Cloud (SMAC). Zensar also provides innovative Infrastructure Management solutions that enable leading companies worldwide to optimize, secure, manage and support their mission-critical infrastructure. Using its multi-shore capabilities, Zensar combines expert consulting, integration and support services with world-class customer service to help IT organizations reduce costs, increase efficiencies and manage risk better. The Company has developed tools and methodologies, including the proprietary Solution BluePrint (SBP), which enables its clients with innovative business solutions and a rapid 'go-to-market' capability. The Company supports Fortune 500 clients with software business solutions to simplify, optimize and accelerate their business helping them compete in the digital economy.

About RPG Enterprises (www.rpg.com)

RPG Enterprises is one of India's largest industrial conglomerates. With over 16 companies in its fold, the group has a strong presence in 8 business sectors. Established in 1979, RPG Enterprises is one of India's fastest growing business groups with a turnover touching Rs. 17,000 cr. The group has more than sixteen companies managing diverse business interests in the areas of Power, Tyre, Infrastructure, IT, Retail, Entertainment, Carbon Black and Specialty.

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Certain statements in this release concerning our future growth prospects are forward-looking statements which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.