

Press release 17 October 2016

## Proact to deploy and manage infrastructure for crucial TrakCare solution for NHS Lanarkshire

Proact IT, Europe's leading independent datacentre and cloud services provider, will deliver and manage a new converged IT platform to NHS Lanarkshire. This innovative converged IT solution is built on FlexPod architecture, from Proact's managed cloud service portfolio, designed to underpin InterSystem's TrakCare application for a new national patient information system. The requirement for this programme was driven by a need to replace existing legacy equipment used in the delivery of Patient Management in Lanarkshire. The FlexPod infrastructure will be fully managed by Proact.

Healthcare organisations are making breakthroughs in patient care with TrakCare, a unified Patient Administration Application that facilitates coordinated care across hospitals throughout a region. Proact's FlexPod architecture is designed to work in unison with TrakCare, offering a highly resilient, robust and future-proof environment for NHS Lanarkshire. Proact will fully manage the infrastructure by providing a remote Service Management wrap for the storage, networks, hypervisor, physical servers and virtual machine operating systems.

Responsible for improving the health of more than 650,000 people, NHS Lanarkshire has chosen this new private cloud from Proact to host the upgraded Patient Administration Application and increase its service levels. NHS Lanarkshire has taken advantage of Proact's support programme, delivered from Proact's ISO27001 Network Operations Centre in Central Scotland, to provide a single point of contact for support, incident handling, change management, service improvement, reporting and upgrades/updates for the new private cloud used to host TrakCare.

Barry McCalister, Head of Applications at NHS Lanarkshire, said: "NHS Lanarkshire is looking forward to working with Proact on the Service Management and support of the infrastructure for TrakCare, our critical patient administration solution."

While NHS Lanarkshire works tirelessly to develop patient care in local areas, the Trust's IT team now works closely with Proact to enhance its IT delivery. In choosing Proact's ITIL based Service Management for the solution, NHS Lanarkshire's IT team is free to focus its attention on innovative projects that will enrich patient experience while Proact deliver 24x7 advanced monitoring and full remote management of NHS Lanarkshire's critical IT infrastructure for the Patient Management System.

"Proact is delighted to be working in partnership with NHS Lanarkshire to assist in delivering improved Patient Management using the latest converged infrastructure and virtualisation supported by Proact's Service Management solution and support, engineering and delivery teams," says Stephen Croke, Sales Director at Proact IT.

### For further information, please contact:

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### About Proact

Proact is Europe's leading independent datacentre and cloud services provider. Proact supplies business benefits by helping companies and authorities to reduce risk and costs, and above all to supply them with flexible, accessible and secure IT services.

# PROACT

Proact's cloud service operations manage 70 petabytes of information. Proact has completed more than 3,500 successful projects all over the world to date.

The Proact Group has more than 720 employees and operates in 15 countries in Europe and in the USA. Proact was founded in 1994, and its parent company Proact IT Group AB (publ) has been listed on Nasdaq Stockholm under the symbol PACT since 1999. For further information about Proact's activities please visit us at [www.proact.eu](http://www.proact.eu)