



For Immediate Release

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Carrier Transicold Shines Spotlight on Service at CV Show

Stand 3D110, Hall 3, Commercial Vehicle Show, NEC, Birmingham, 14 – 16 April 2015

WARRINGTON, England, March 16, 2015 – Carrier Transicold UK will shine the spotlight on aftersales support at this year's Commercial Vehicle Show, highlighting a range of new services designed to improve customer efficiency and protect the cold chain. [*Carrier Transicold*](#), which operates in the UK as Carrier Transicold UK, helps improve global transport and shipping temperature control with a complete line of equipment for refrigerated trucks, trailers and containers, and is a part of UTC Building & Industrial Systems, a unit of United Technologies Corp. (NYSE: UTX).

The CV Show marks Carrier Transicold's first opportunity to present its new everCOLD™ and oneCALL™ services at a major UK exhibition, following their international launch at the IAA Show in Hanover in September 2014.

Carrier Transicold's everCOLD flexible maintenance package allows fleets to pay monthly, quarterly or annually with the advantage of fixed costs for the duration of the contract, regardless of how much maintenance is required. In addition to helping to reduce administration time, everCOLD includes all required maintenance and system leak checks carried out by certified engineers in accordance with the newly introduced

EU517/2014 F-Gas regulation. Plus, for the first time, it gives customers the flexibility to scale their fleet back by up to 10 per cent each year, to meet demand.

Also new to the show is Carrier Transicold's 24/7/365 oneCALL incident management service, which gives customers access to more than 600 service centres across 32 countries in Europe and Russia. The new service puts fleets just a single call away from support, with the reassurance of receiving telephone updates throughout the incident, plus the option of SMS, email and online case updates via Carrier's web tracker service.

"It's not uncommon for a reefer trailer to carry cargo worth many thousands of pounds – rising to millions with pharmaceuticals," said John Forster, sales director, Carrier Transicold UK. "Being able to provide outstanding aftersales support is of paramount importance to operators. It's only natural to put it under the spotlight at this year's CV Show."

The 100-square-metre stand will also feature Carrier Transicold's lightweight Vector™ 1350 unit – the most recent addition to the Vector family of temperature controlled trailer systems. The Vector 1350 unit has been built to maximise payload and reliability while minimising fuel consumption and system downtime, all within a lightweight design that carries 27 per cent less refrigerant than its predecessor, the Maxima.

Completing the stand will be an exclusive "innovation lab", where visitors can gain insight into the future of refrigerated transport. This will provide an opportunity to look at how Carrier Transicold is working in collaboration with customers to test new energy sources and refrigerants to further sustainability in the cold chain.

For more information on Carrier Transicold and its products and services, visit www.transicold.carrier.com or follow [@CarrierGreen](https://twitter.com/CarrierGreen) on Twitter.

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About Carrier Transicold

Carrier Transicold helps improve transport and shipping of temperature-controlled cargoes with a complete line of equipment and services for refrigerated transport and cold chain visibility. For more than 40 years, Carrier Transicold has been an industry leader, providing customers around the world with the most advanced, energy-efficient and environmentally sustainable container refrigeration systems and generator sets, direct-drive and diesel truck units, and trailer refrigeration systems. Carrier Transicold is a part of UTC Building & Industrial Systems, a unit of United Technologies Corp., a leading provider to the aerospace and building systems industries worldwide. For more information, visit www.transicold.carrier.com, or follow Carrier on Twitter: [@CarrierGreen](https://twitter.com/CarrierGreen).

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