

Ericsson selected by T-Mobile UK as managed services partner for field operations

Ericsson and T-Mobile UK, part of Deutsche Telekom, have signed a five-year managed services contract to modernize the T-Mobile UK network and provide managed services with a comprehensive range of professional services.

The strategically important contract includes modernization of T-Mobile's infrastructure, field operations and multi-vendor spare parts management. The contract came into effect on the 1st December 2007.

The five-year contract will enable T-Mobile UK to lower operational expenses whilst maintaining high quality levels, strengthen the company's platform for growth and improve the customer experience.

Ericsson will build on its existing UK managed service capability. Around 190 staff from T-Mobile will be transferred to Ericsson, further enhancing its service organization.

Emin Gürdenli, Networks Director, T-Mobile UK, said: "Ericsson are a long-term and trusted partner and we are very pleased to extend this relationship. This is an important step in the evolution of our network strategy which underpins T-Mobile's commitment to provide a superior service experience for our 17 million customers in the UK."

Jacqueline Hey, Managing Director, Ericsson UK, said: "We are very proud to be entrusted with the responsibility for the evolution and continuing field operations of the T-Mobile UK network. This further strengthens our partnership and creates a platform for extended collaboration and future benefits."

Prior to this new contract, Ericsson was already T-Mobile UK's 3G core transformation partner. T-Mobile is a global Ericsson customer, where Ericsson supports network operations in the UK, Germany, the Netherlands, Austria, Czech Republic and the US.

The contract is the second managed services contract Ericsson has concluded with a Deutsche Telekom company this year. It follows a contract for operation and maintenance of Deutsche Telekom's microwave network in Germany announced in August.

Ericsson is the largest telecom services company in the world with 28,000 services professionals in more than 140 countries. The company supports networks with more than 1 billion subscribers worldwide.

Ericsson is shaping the future of Mobile and Broadband Internet communications through its continuous technology leadership. Providing innovative solutions in more than 140 countries, Ericsson is helping to create the most powerful communication companies in the world.

Read more at <http://www.ericsson.com>

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About T-Mobile UK

T-Mobile is one of the world's largest mobile operators with more than 112 million customers worldwide and in the UK it is the network of choice for approaching 17 million customers, making it one of the largest networks.

T-Mobile has a range of innovative products and services such as Flext, a unique tariff with flexible pricing; U-Fix, a tariff that combines pay-as-you-go and a monthly contract and web'n'walk, which enables customers to surf websites on the move. T-Mobile's network coverage is among the best in the UK (over 99% of the UK population) with one of the lowest dropped call rates. It offers the largest worldwide Wi-Fi network, with over 1,000 HotSpots in business-friendly locations in the UK and 21,000 worldwide, and offers the fastest HSDPA network across the UK with speeds of up to 1.8mb per second.

For more information about T-Mobile UK, please visit www.t-mobile.co.uk

About Ericsson Managed Services

Ericsson has the telecom industry's most comprehensive managed services offering. It ranges from designing, building, operating and managing day-to-day operations of a customer's network, including end user services and business support systems, to hosting service applications and content, as well as providing network coverage and capacity on demand. As the undisputed leader in managed services, Ericsson has officially announced more than 100 managed services contracts with operators worldwide since 2002. In all current managed services contracts, excluding hosting, Ericsson is managing networks that together serve more than 160 million subscribers worldwide.