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## CON EDISON SELECTS ERICSSON TO MANAGE INTERNAL NETWORK IN NEW YORK CITY

- First Ericsson managed services deal with public utility in the United States – milestone in strategic growth area
- Network used for internal dispatch of Con Edison technicians serving more than 3.3 million electric and 1.1 million gas customers in New York City and Westchester County
- 6 year agreement will help Con Edison enhance its internal network and improve operational efficiencies

Ericsson (NASDAQ: ERIC) has been selected by Consolidated Edison Company of New York (Con Edison) to provide managed services for its private Integrated Digital Enhanced Network (iDEN). Con Edison is a regulated utility providing electric, gas, and steam service in New York City and Westchester County, New York. The iDEN network is used for internal dispatch of Con Edison technicians serving more than 3.3 million electric and 1.1 million gas customers. This is Ericsson's first managed services deal with a public utility in the United States.

Ericsson will service 24 cell sites and one core network for Con Edison. Services include performance reporting, network monitoring, front and back office handling, field operations and third-party product management. Ericsson has been performing monitoring and maintenance for Con Edison since September 2009.

Wendell Little, IT Communications Operations Department Manager, Con Edison says: "Ericsson is the leader in network connectivity and it only made sense to utilize their services to help us enhance our internal network. We look forward to working with Ericsson as we continue to serve customers in New York City and Westchester County."

Con Edison is a subsidiary of Consolidated Edison, Inc. – one of the US' largest investor-owned energy companies.

Jean-Claude Geha, Head of Managed Services, Ericsson says: "There is enormous potential in public utility for connectivity to enhance services and customer relations. Con Edison is the first managed service public utility customer for Ericsson in the United States and marks a strategic win for Ericsson."

Ericsson has signed more than 300 managed services contracts in more than 100 countries and manages networks on behalf of operators that serve more than 1 billion subscribers worldwide.

# PRESS RELEASE

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## NOTES TO EDITORS

### About Con Edison

Consolidated Edison Company of New York (Con Edison), a regulated utility, provides electric service in New York City (except for a small area of Queens), and most of Westchester County. The company provides natural gas service in Manhattan, the Bronx, and parts of Queens and Westchester. Con Edison also owns and operates the world's largest district steam system, providing steam service in most of Manhattan. Con Edison is a subsidiary of Consolidated Edison, Inc. [NYSE: ED], one of the nation's largest investor-owned energy companies, with approximately \$12 billion in annual revenues and \$41 billion in assets.

[Managed Services press backgrounder](#)

Download high-resolution photos and broadcast-quality video at [www.ericsson.com/press](http://www.ericsson.com/press)

*Ericsson is the driving force behind the Networked Society – a world leader in communications technology and services. Our long-term relationships with every major telecom operator in the world allow people, businesses and societies to fulfill their potential and create a more sustainable future.*

*Our services, software and infrastructure – especially in mobility, broadband and the cloud – are enabling the telecom industry and other sectors to do better business, increase efficiency, improve the user experience and capture new opportunities.*

*With more than 110,000 professionals and customers in 180 countries, we combine global scale with technology and services leadership. We support networks that connect more than 2.5 billion subscribers. Forty percent of the world's mobile traffic is carried over Ericsson networks. And our investments in research and development ensure that our solutions – and our customers – stay in front.*

*Founded in 1876, Ericsson has its headquarters in Stockholm, Sweden. Net sales in 2013 were SEK 227.4 billion (USD 34.9 billion). Ericsson is listed on NASDAQ OMX stock exchange in Stockholm and the NASDAQ in New York.*

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