
FRONTIER SELECTS ERICSSON AGILITY SUITE TO ENHANCE CUSTOMER EXPERIENCE

- Frontier improves their customer experience and operational efficiencies, achieves a future-proof, next-generation OSS architecture using Ericsson's software suite
- Components of Ericsson's market-leading OSS/BSS Agility Suite will be integrated with existing solutions, providing catalog-driven service fulfillment and automation
- Significant milestone in Ericsson's ongoing work to help operators become more agile and successfully differentiate in a competitive market

Frontier Communications has selected Ericsson (NASDAQ:ERIC) to provide and integrate a next-generation OSS (Operations Support System) architecture to improve Frontier's customer experience, capture new revenues and drive business efficiencies. Frontier will deploy Ericsson Order Care and Ericsson Catalog Manager solutions, part of the Ericsson OSS/BSS Agility Suite, to upgrade components of its back office support systems in Texas, Florida, and California.

The Ericsson unified OSS/BSS software suite was designed to deliver the agility operators need to meet changing consumer demands and maintain competitive edge.

Steve Gable, Executive Vice President and Chief Technology Officer, Frontier, says: "Frontier will continue to do what it takes to provide our customers with reliable, state-of-the-art communication systems. Partnering with Ericsson for their OSS/BSS Agility Suite will help to improve our infrastructure, support subscriber growth, and help to ensure that we continue to deliver top-quality, reliable services that our customers expect and deserve."

Angel Ruiz, Head of Ericsson North America, says: "Ericsson's Service Agility allows Frontier to create and deploy attractive service packages quickly, optimizing the user experience. By choosing Ericsson, Frontier will gain the latest advances in OSS software capabilities to achieve its business goals."

NOTES TO EDITORS

Download high-resolution photos and broadcast-quality video at www.ericsson.com/press

Ericsson is the driving force behind the Networked Society – a world leader in communications technology and services. Our long-term relationships with every major telecom operator in the world allow people, business and society to fulfill their potential and create a more sustainable future.

PRESS RELEASE
OCTOBER 29, 2015



Our services, software and infrastructure – especially in mobility, broadband and the cloud – are enabling the telecom industry and other sectors to do better business, increase efficiency, improve the user experience and capture new opportunities.

With approximately 115,000 professionals and customers in 180 countries, we combine global scale with technology and services leadership. We support networks that connect more than 2.5 billion subscribers. Forty percent of the world's mobile traffic is carried over Ericsson networks. And our investments in research and development ensure that our solutions – and our customers – stay in front.

Founded in 1876, Ericsson has its headquarters in Stockholm, Sweden. Net sales in 2014 were SEK 228.0 billion (USD 33.1 billion). Ericsson is listed on NASDAQ OMX stock exchange in Stockholm and the NASDAQ in New York.

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