

Transcom's subsidiary Transvoice is awarded agreement with the Stockholm County Council

Press release

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Transvoice, a wholly-owned Transcom subsidiary, has been awarded a renewed agreement with the Stockholm County Council concerning interpretation services by phone and in person. The value of the agreement amounts to approximately SEK 250-300 million over two years, which represents a slight revenue increase. At the end of the two-year period, the Stockholm County Council has an option to renew the agreement for a period of up to two years.

Transvoice has supplied interpretation services to the Stockholm County Council for more than twenty years, and is now once again entrusted with delivering services within the context of Sweden's largest interpretation assignment. This new agreement signifies an opportunity to further increase business volumes and revenues from the Stockholm County Council.

"We are very pleased that we are once again trusted to be the primary supplier to the Stockholm County Council. We are looking forward to continuing our beneficial cooperation during the coming agreement period", says Jonas Ahlstedt, CEO of Transvoice Sweden AB.

Transvoice is the market leader in Sweden for interpretation services. When a company or an organization interacts with a non-Swedish speaking client or customer, Transvoice's personnel contributes to overcoming the language barrier.

Transvoice completes thousands of interpretation and translation assignments every day for clients in the public and private sectors.

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About Transvoice

Transvoice is Sweden's oldest and largest interpretation and language services company. It has 120 employees, and a yearly turnover amounting to approximately SEK 250 million. Its network of over 4,000 interpreters, the company is the leader in interpretation and language services in Sweden. Transvoice was the first company in Sweden to offer interpretation services delivered from a call center environment by its own personnel. Transvoice is a wholly-owned subsidiary of Transcom.

About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 30,000 customer experience specialists at 54 contact centers across 23 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom WorldWide AB's share is listed on the Nasdaq Stockholm Exchange under the ticker symbol TWW.