

Year-End Report 2014

Transcom WorldWide AB (publ) discloses the information provided herein pursuant to the Securities Market Act and/or the Financial Instruments Trading Act. The information was submitted for publication on February 5, 2015 at 08:00 AM CET.

”Transcom’s margins improved significantly in the fourth quarter, and also from a full-year perspective. We are now exiting the turnaround phase that we initiated at the end of 2011 in order to improve financial and operational stability. We now have a solid foundation from which to take the next steps, to grow and to improve profitability.”

Johan Eriksson, President and CEO of Transcom

KEY HIGHLIGHTS

- EBIT margin improved by 4.4 percentage points in Q4 2014, from 1.4% to 5.8%. The EBIT margin in Q4 2013 excludes a €21.1 million impairment charge
- Significant profitability improvements in the North America & Asia Pacific and North Europe regions
- Like-for-like revenue increase by 3.8% in Q4 2014, mainly driven by higher volumes in the North Europe and North America & Asia Pacific regions
- Re-domiciliation to Sweden, share class merger and reverse split completed in Q4 2014

Q4 2014 FINANCIAL HIGHLIGHTS

- **Revenue** €158.7 million (€160.2 million in Q4 2013). Adjusted for exchange rate impact and divested operations, revenue increased by 3.8%
- **Gross margin** 21.9%, a 1.8 percentage point increase compared to Q4 2013 (20.1%)
- **EBIT** €9.2 million (5.8%) compared to €-19.0* million in Q4 2013
- **EPS**** 14.5 Euro cents compared to -86.2 Euro cents* in Q4 2013.

YTD 2014 FINANCIAL HIGHLIGHTS

- **Revenue** €616.8 million (€653.2 million). Adjusted for exchange rate impact and divested and closed operations, revenue increased by 0.5%.
- **Gross margin** 20.7%, a 0.6 percentage point increase compared to 2013 (20.1%)
- **EBIT** €21.3 million (3.5%) compared to €-5.4* million in 2013
- **EPS**** 26.4 Euro cents compared to -71.3 Euro cents* in 2013.
- The Board proposes that no dividend be paid for 2014 fiscal year.

(€m)	2014 Q4	2013 Q4	Change Y-o-Y	2014 Jan-Dec	2013 Jan-Dec	Change Y-o-Y
Revenue	158.7	160.2	-0.9%	616.8	653.2	-5.6%
Gross profit	34.7	32.3	7.6%	127.6	131.1	-2.7%
EBITDA	11.2	4.6	143.2%	29.8	24.8	20.0%
EBIT*	9.2	-19.0	-	21.3	-5.4	-
Profit before tax	8.9	-20.2	-	18.8	-12.2	-
Net income	3.8	-22.4	-	6.9	-18.6	-
EPS (Euro cents)**	14.5	-86.2	-	26.4	-71.3	-
Cash flow from operating activities	16.8	11.2	50.3%	11.5	9.9	16.4%
Total weighted average outstanding number of shares before & after dilution ('000)**	26,030	26,030		26,030	26,030	

*EBIT including intangible asset impairment €-21.1 million Q4 2013

**EPS for 2013 has been adjusted to reflect the reverse split as if it had occurred 2013

Comments from the President and CEO

Transcom's margins improved significantly in the fourth quarter, and also from a full-year perspective. Performance in the North America & Asia Pacific and North Europe regions was particularly strong in Q4. We are now exiting the turnaround phase that we initiated at the end of 2011 in order to improve financial and operational stability. Transcom has a solid foundation from which to take the next steps in the company's development. As disclosed this morning, we have adopted a set of mid-term financial targets.

LIKE-FOR-LIKE REVENUE INCREASE IN Q4

On a like-for-like basis, adjusting for divestments, site closures and currency effects, revenue in Q4 2014 increased by €6.1 million (+3.8%) compared to 2013. The result was mainly driven by higher volumes in the North Europe and North America & Asia Pacific regions. However, all regions contributed to the revenue increase. From a full-year perspective, like-for-like revenue increased slightly, by 0.5% (€3.2 million).

SIGNIFICANT MARGIN IMPROVEMENT, BOTH IN Q4 2014 AND FY 2014

I am pleased with the significant margin improvement that we report today, both in the fourth quarter and from a full-year perspective. In Q4 2014, we improved our EBIT margin by 4.4 percentage points, to 5.8%.

Despite the challenges faced during 2014 by our Chilean operation in terms of unsatisfactory volumes and efficiency, Transcom's full-year EBIT margin improved to 3.5% in 2014 (2.4% in 2013). This was mainly driven by the considerable performance improvement delivered by our North America & Asia Pacific region. Margins in the North Europe and Central & South Europe regions also developed strongly in 2014.

TAKING THE NEXT STEP, AND ANNOUNCING FINANCIAL TARGETS

As disclosed this morning, Transcom has adopted a set of mid-term financial targets. We target like-for-like revenue growth of at least 5 percent per year, an EBIT margin of at least 5 percent, and a net debt/EBITDA ratio of maximum 1.0. Provided that the net debt/EBITDA target is met, Transcom would be in a financial position to start paying a dividend in 2016, i.e. for the 2015 financial year. The adoption of these targets marks the exit of Transcom from the turnaround phase that we initiated at the end of 2011 in order to improve financial and operational stability. We now have a solid foundation from which to take the next steps in our development, with a strong operational and financial momentum.

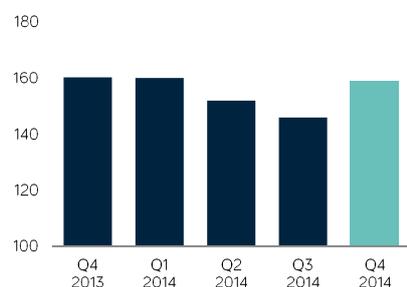
I am also pleased that the re-domiciliation to Sweden of Transcom's parent company was finalized in November 2014, given the benefits for the Group and our shareholders. General meetings of the shareholders will now be held in Sweden rather than in Luxembourg, facilitating shareholder participation. In addition, Transcom is no longer bound by dual legal systems, which lowers costs and simplifies the execution of corporate actions. Our listing structure is simpler and less costly, as we have abandoned the SDR system. Transcom now has one single class of listed ordinary shares, directly admitted to trading in the Mid Cap segment of the Nasdaq Stockholm exchange.

Transcom's fundamental objective is to create shareholder value through profitable growth. Our strategic priorities in order to achieve our goals are informed by our vision of being recognized as a global leader in customer experience: We aim to grow together with our clients, while also creating a more balanced industry and client portfolio; we will continuously improve our service offering, focusing on advanced, value-added services; we will seek to strengthen Transcom's global footprint, supporting the European core market; and we will make sure that we have a competitive operational platform.

Johan Eriksson, President and CEO of Transcom

Group Operating Review

Revenue



(€m)	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Revenue	158.7	160.2	616.8	653.2
Gross profit	34.7	32.3	127.6	131.1
Gross margin	21.9%	20.1%	20.7%	20.1%
EBIT*	9.2	2.2	21.3	15.7
EBIT margin*	5.8%	1.4%	3.5%	2.4%

*EBIT excluding intangible asset impairment €-21.1 million Q4 2013

Revenue development

FOURTH QUARTER

On a like-for-like basis, adjusting for divestments and currency effects, revenue in Q4 2014 increased by €6.1 million (+3.8%) compared to 2013. The result was mainly driven by higher volumes in the North Europe and North America & Asia Pacific regions. Site closures as well as the divestment of a number of Credit Management Services (CMS) units during the year had a €8.7 million negative effect on the revenue comparison vis-à-vis Q4 2013. Currency effects had a €1.1 million positive effect.

TWELVE MONTHS

Like-for-like revenue increased slightly in 2014, by 0.5% (€3.2 million). €31.7 million of the €36.4 million in reported revenue decrease is attributable to site closures and the divestment of a number of Credit Management Services (CMS) units during the year. Currency effects had a €7.9 million negative effect on revenue.

(€m)	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
North Europe	54.9	53.0	207.7	216.7
Central & South Europe	37.4	37.2	149.5	150.1
Iberia & Latam	32.4	31.7	124.1	130.9
North America & Asia Pacific	34.1	30.1	123.2	122.7
CMS	0.0	8.3	12.4	32.8
TOTAL REVENUE FOR THE PERIOD	158.7	160.2	616.8	653.2

Operating result

(€m)	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
North Europe	4.0	1.2	11.0	8.2
Central & South Europe	1.4	1.7	5.0	4.3
Iberia & Latam	1.6	0.4	1.1	3.1
North America & Asia Pacific	2.2	-1.4	4.3	-1.4
CMS	0.0	0.2	-0.1	1.5
EBIT FOR THE PERIOD*	9.2	2.2	21.3	15.7

*EBIT excluding intangible asset impairment €-21.1 million Q4 2013

FOURTH QUARTER

In Q4 2014, we improved our EBIT margin by 4.4 percentage points, to 5.8%. We saw a particularly strong development in the North America & Asia Pacific and the North Europe regions. EBIT in the Iberia & Latam region was positively impacted by €1.2 million due to the reversal of a personnel-related accrual.

EBIT BRIDGE (€m)	North Europe	Central & South Europe	Iberia & Latam	North America & Asia Pacific	Total CRM	CMS	Group
EBIT Q4 2013*	1.2	1.7	0.4	-1.4	1.9	0.2	2.2
One-off items that affected 2013 results	0.4	0.0	0.6	0.0	1.0	0.0	1.0
One-off items that affected 2014 results	0.0	0.0	1.2	0.0	1.2	0.0	1.2
CMS divestment	0.0	0.0	0.0	0.0	0.0	-0.2	-0.2
Cost savings	0.1	0.0	0.2	2.3	2.5	0.0	2.5
Volume & efficiency driven impacts	3.0	0.4	-0.2	0.7	3.8	0.0	3.8
Expansion investments	0.0	-0.3	0.0	-0.1	-0.4	0.0	-0.4
Other	-0.6	-0.4	-0.5	0.7	-0.9	0.0	-0.9
EBIT Q4 2014	4.0	1.4	1.6	2.2	9.2	0.0	9.2

*EBIT excluding intangible asset impairment €-21.1 million Q4 2013

TWELVE MONTHS

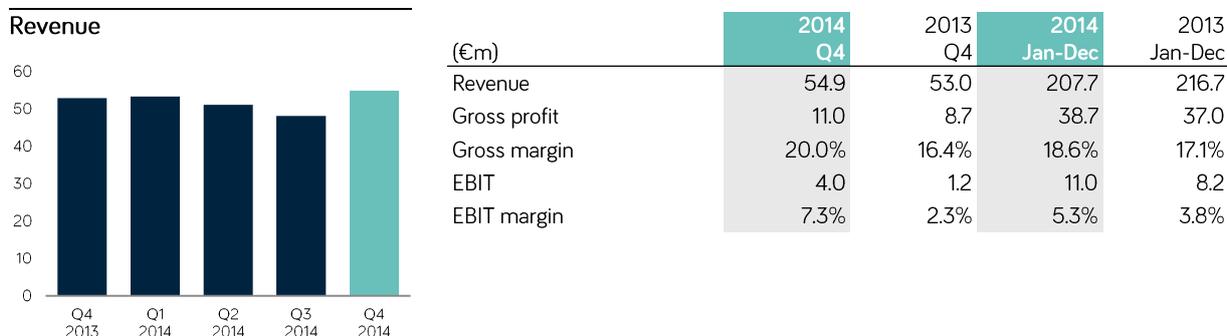
Transcom's full-year EBIT margin improved to 3.5% in 2014 (2.4% in 2013*). This was mainly driven by the considerable performance improvement delivered by our North America & Asia Pacific region. Margins in the North Europe and Central & South Europe regions also developed strongly in 2014.

EBIT BRIDGE (€m)	North Europe	Central & South Europe	Iberia & Latam	North America & Asia Pacific	Total CRM	CMS	Group
EBIT Jan-Dec 2013*	8.2	4.3	3.1	-1.4	14.2	1.5	15.7
One-off items that affected 2013 results	-3.1	-0.4	0.3	0.3	-2.9	0.0	-2.9
One-off items that affected 2014 results	0.2	-0.3	0.8	-0.4	0.3	0.0	0.3
CMS divestment	0.0	0.0	0.0	0.0	0.0	-1.6	-1.6
Cost savings	1.3	0.5	1.7	7.9	11.4	0.0	11.4
Volume & efficiency driven impacts	4.7	2.0	-2.4	-2.5	1.8	0.0	1.8
Expansion investments	0.0	-1.2	-1.8	-0.2	-3.3	0.0	-3.3
Other	-0.2	0.1	-0.5	0.6	0.0	0.0	0.0
EBIT Jan-Dec 2014	11.0	5.0	1.1	4.3	21.4	-0.1	21.3

*EBIT excluding intangible asset impairment €-21.1 million Q4 2013

Operating review by segment

North Europe



FOURTH QUARTER

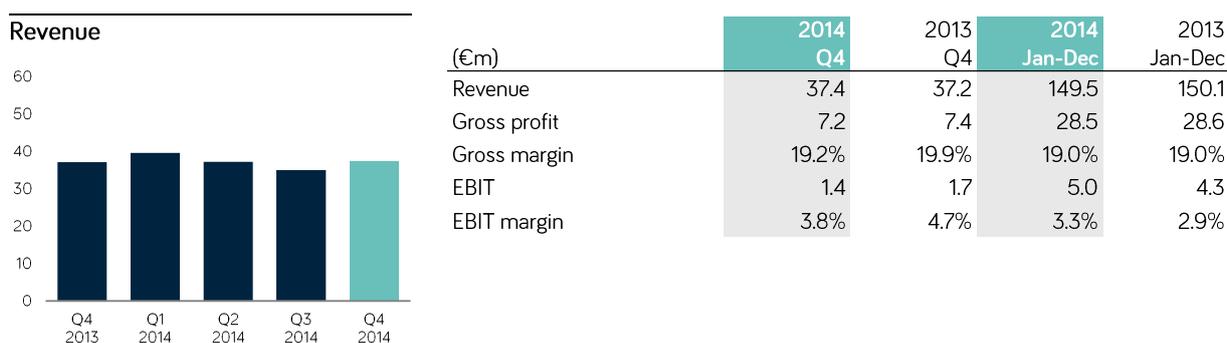
Revenue and EBIT increased as a result of higher business volumes in the region. Increased efficiency, primarily in Sweden and Norway, also had a positive impact on profitability. Foreign exchange effects negatively impacted revenue by €2.1 million.

TWELVE MONTHS

Revenue on a like-for-like basis fell slightly, by 0.2%. The greater part of the reported revenue decrease is due to foreign exchange effects (€-8.4 million) and to one-off effects in the collections business (€-2.9 million), as previously disclosed. The closure of the loss-making Danish CRM business in 2013 also had a negative impact on the revenue comparison, amounting to €1.0 million.

Higher business volumes and a performance improvement in the Netherlands had a positive effect on margins. Increased revenue in the Danish collections business also had a positive impact on margins, as had the closure of the loss-making Danish CRM business.

Central & South Europe



FOURTH QUARTER

Higher volumes in Germany more than compensated for lower volumes in Italy, Hungary and Croatia.

Improved efficiency in Italy mitigated the start-up costs related to the investments made in new sites in Hungary and Serbia, in order to expand near shore delivery capacity in Europe.

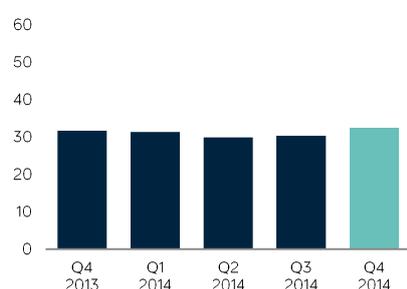
TWELVE MONTHS

Revenue fell slightly on a like-for-like basis, by 0.3%. Currency effects impacted the revenue comparison by €-0.2 million. Solid growth in Germany and Poland nearly compensated for the €2.6 million revenue decline associated with the deconsolidation of the loss-making former French subsidiary and the divestment of the Belgian operation.

The margin improvement is driven by growth and increased efficiency in Italy, Germany and Poland, and the deconsolidation of the loss-making former French subsidiary.

Iberia & Latam

Revenue



(€m)	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Revenue	32.4	31.7	124.1	130.9
Gross profit	6.8	6.2	21.6	25.2
Gross margin	21.1%	19.7%	17.4%	19.3%
EBIT	1.6	0.4	1.1	3.1
EBIT margin	5.0%	1.2%	0.9%	2.3%

FOURTH QUARTER

Revenue increased as a result of higher volumes in Peru, Portugal and Colombia. This more than compensated for the closure of Transcom's contact center in Valdivia, Chile, and further volume decreases at the remaining Chilean site in Concepcion. Volumes in Spain were also lower.

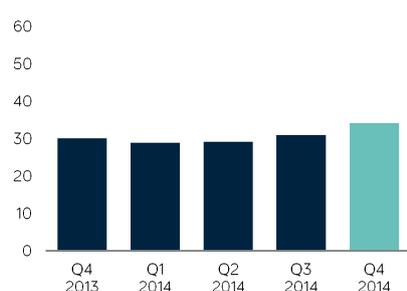
EBIT was positively impacted by €1.2 million as a result of the reversal of a personnel-related accrual. Volumes and efficiency in Latin America are still unsatisfactory. The Valdivia site in Chile was closed at the end of 2013 in response to falling volumes in the country. Since then, we have focused on addressing unsatisfactory efficiency levels at our remaining Chilean site in Concepcion. We are continuing to focus on improving performance and expect the Chilean operation to return to profitability within the next quarters.

TWELVE MONTHS

Lower volumes in Chile were the main driver of the revenue decline. To a lesser extent, revenue also decreased in Spain. Increased volumes at our new site in Cali, Colombia, and at the Lima site in Peru, as well as higher volumes in Portugal partly compensated. Foreign exchange movements impacted revenue negatively by €0.4 million. This volume decrease is the main reason for the margin decline in the region. The positive impact of the reversal of the personnel-related accrual described above was €0.7 million in 2014.

North America & Asia Pacific

Revenue



(€m)	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Revenue	34.1	30.1	123.2	122.7
Gross profit	9.8	7.0	34.4	30.4
Gross margin	28.7%	23.3%	27.9%	24.8%
EBIT	2.2	-1.4	4.3	-1.4
EBIT margin	6.4%	-4.6%	3.5%	-1.1%

FOURTH QUARTER

Revenue increased as a result of new client wins and higher business volumes with existing clients. Foreign exchange effects had a positive effect on the revenue comparison, amounting to approximately €3.2 million.

The improvement in profitability is due to increased efficiency and cost reductions. The North American operation is now profitable, and the positive development in Asia Pacific continues with higher margins and increased volumes.

TWELVE MONTHS

The positive revenue trend in Q4 partly counterbalanced lower volumes on some client accounts during the year, as well as the effect from the downsizing of our Canadian operation. We have also discontinued a number of smaller client accounts during the year. Revenue was positively impacted by foreign exchange effects, amounting to approximately €1.2 million.

Our focus on cost reduction and efficiency improvements had a positive effect on margins. New profitable business won, delivered from our centers in the Philippines, also contributed positively.

Group Financial Review

DEPRECIATION & AMORTIZATION

Depreciation in the quarter was €1.6 million (€1.8 million) and amortization of intangible assets was €0.4 million (€0.7 million). During January to December 2014 depreciation amounted to €6.2 million (€6.3 million) and amortization €2.2 million (€2.8 million).

SG&A

SG&A expenses were €24.8 million in the quarter compared to €29.0 million in Q4 2013. During January to December 2014 the SG&A expenses amounted to €101.9 million (€113.2 million) and includes one-off costs in Q2 2014 amounting to €1.1 million due to the re-domiciliation from Luxembourg to Sweden. The cost decrease during the year of €11.3 million is a result of Transcom's focus on margin improvements and reduction of complexity of the organization.

TAXES

In Q4 2014, tax expenses amounted to €5.2 million, compared to €2.2 million in Q4 2013. During 2014, tax expenses amounted to €11.9 million (€6.3 million). Reported tax consists of three main components: current tax, deferred tax and adjustment of tax audit provisions. The Group's reported tax referring to current tax is €2.5 million for Q4 2014 (€3.5 million), €8.6 million in Jan-Dec 2014 (€9.3 million). The effective tax rate differs from the statutory rate mainly due to losses for which no deferred tax assets can be recognized, but also due to prior year tax expenses resulting from tax audits and a change of deferred tax assets as a result of the disposal of the collections business. Management recognizes that the effective tax rate is currently high, and expects continued performance improvements to lower the tax rate to the level of the average statutory tax rates in the countries where the Group operates.

The Group is currently subject to six tax audits. During 2014, five new audits were opened, of which four remain open per December 31, 2014. In total three tax audits were closed in 2014 with immaterial or no reassessments. During 2014 Transcom received a tax audit re-assessment decision in one audit for financial year 2009. The assumptions, on which the re-assessment decision of 2009 was based, will impact the re-assessment of financial year 2008. Although Transcom does not agree with either re-assessment, Transcom has decided not to appeal the tax reassessment, but object against the penalties. Transcom does not expect any similar effect on 2010 and onwards due to offset against tax losses. Transcom reports a prior year tax cost in 2014 of €2.0 million related to the 2009 re-assessment and adjustment of the 2008 tax cost.

CASH FLOW

(€m)	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Cash flow from operating activities before changes in working capital	10.6	-0.6	17.7	13.9
Change in working capital	6.2	11.8	-6.2	-4.0
Cash flow from operating activities	16.8	11.2	11.5	9.9
Cash flow for the period	8.4	13.5	-22.0	16.6

Cash flow was positively affected by improved operating result, strong collections and disposal of businesses. Repayment of loans amounted to €39.1 million in the full year 2014 (€5.0 million in Q4 2014).

DEBT & FINANCING

(€m)	2014 Dec 31	2013 Dec 31
Gross debt	62.8	94.4
Net debt	24.6	36.2
Net debt /EBITDA	0.9	1.5
Equity	120.0	111.3
Cash and cash equivalents	38.2	58.4

In Q414, Transcom continued to reduce gross debt from €67.0 million previous quarter to €62.8 million. Net debt Q414 was €24.6 million compared to €38.4 million the previous quarter. At the end of Q4 2014, Net Debt/EBITDA was 0.9 compared to 1.5 at the end of Q4 2013. Transcom is well within its financial covenant thresholds.

RESULTS CONFERENCE CALL AND WEBCAST

Transcom will host a conference call at 10:30am CET (09:30am UK time) on Thursday, February 5, 2015. The conference call will be held in English and will also be available as webcast on Transcom's website, www.transcom.com.

To ensure that you are connected to the conference call, please dial in a few minutes before the start in order to register your attendance. No pass code is required.

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US: +1 855 753 2230

For a replay of the results conference call, please visit www.transcom.com to view the webcast of the event.

2015 ANNUAL GENERAL MEETING

The 2015 Annual General Meeting will take place at 14:00 CET on May 12, 2015 at Gjörwellsgatan 30, Stockholm, Sweden. Shareholders wishing to have matters considered at the Annual General Meeting should submit their proposals in writing to agm@transcom.com or to the Company Secretary, Transcom WorldWide AB, P.O. Box 34220, SE-100 26 Stockholm, Sweden, at least seven weeks before the Annual General Meeting, in order to ensure that the proposal may be included in the notice to the meeting. Further details on how and when to register will be published in advance of the Meeting.

A Nomination Committee of major shareholders in Transcom has been formed in accordance with the resolution of the 2014 Annual General Meeting. The Nomination Committee comprises Cristina Stenbeck representing Investment AB Kinnevik, Daniel Nyhrén representing Creades AB, and Arne Lööv representing The Fourth Swedish National Pension Fund (Fjärde AP-fonden). Cristina Stenbeck has been appointed Committee Chairman. Information about the work of the Nomination Committee can be found on Transcom's corporate website at www.transcom.com.

DIVIDEND

The Board proposes that no dividend be paid for 2014 fiscal year.

NOTICE OF FINANCIAL RESULTS

Transcom's report for the first quarter 2015 will be published on April 21, 2015. The 2014 annual report is expected to be published on April 21, 2015 and will be available on Transcom's website.

Johan Eriksson
5 February 2015

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Review report

This is a translation of the Swedish original.

Transcom WorldWide AB corporate identity number 556880-1277

Introduction

We have reviewed the condensed year-end report for Transcom WorldWide AB for the period January 1- December 31, 2014. The Board of Directors and the Managing Director are responsible for the preparation and presentation of this year-end report in accordance with IAS 34 and the Swedish Annual Accounts Act. Our responsibility is to express a conclusion on this year-end report based on our review.

Scope of review

We conducted our review in accordance with the International Standard on Review Engagements, ISRE 2410 Review of Interim Financial Statements Performed by the Independent Auditor of the Entity. A review consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing and other generally accepted auditing standards in Sweden. The procedures performed in a review do not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the year-end report is not prepared, in all material respects, in accordance with IAS 34 and the Swedish Annual Accounts Act regarding the Group, and in accordance with the Swedish Annual Accounts Act regarding the Parent Company.

Stockholm February 5, 2015
Ernst & Young AB

Erik Åström
AUTHORIZED PUBLIC ACCOUNTANT

TRANSCOM GROUP - CONDENSED CONSOLIDATED INCOME STATEMENT

(€ '000)	Notes	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Revenue	4	158,739	160,238	616,840	653,184
Cost of sales		-124,016	-127,966	-489,257	-522,086
Gross profit	4	34,723	32,272	127,583	131,098
Marketing expenses		-620	-1,314	-4,451	-5,963
Administrative expenses	10	-24,189	-27,688	-97,468	-107,255
Restructuring expenses		-41	-1,038	-515	-7,082
Intangible asset impairment		-	-21,125	-	-21,125
Gain/loss on disposal of operating unit	9	-215	-1,079	-1,498	5,128
Other operating income/expenses		-452	1,019	-2,325	-246
Operating profit/loss	4	9,206	-18,953	21,326	-5,445
Net financial items		-269	-1,270	-2,524	-6,790
Profit/loss before tax		8,937	-20,223	18,802	-12,235
Income tax expense		-5,159	-2,209	-11,934	-6,328
Profit/loss for the period attributable to equity holders of the parent		3,778	-22,432	6,868	-18,563
Earnings per share attributable to equity holders of the parent					
Earnings before and after dilution per Ordinary share, Euro cent per common share	10	14.5	-	26.4	-
Earnings before and after dilution per A class share, Euro cent per common share	10	-	-86.2	-	-71.3
Earnings before and after dilution per B class share, Euro cent per common share	10	-	-86.2	-	-71.3

TRANSCOM GROUP - CONDENSED CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

(€ '000)	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Profit/loss for the period	3,778	-22,432	6,868	-18,563
Other comprehensive income				
Exchange differences on translation of foreign operations	-279	-1,125	1,826	-3,198
Other comprehensive income not to be reclassified to profit or loss in subsequent periods:				
Actuarial profit/loss on post-employment benefit obligations	-322	-138	-322	-138
Income tax effect	58	75	58	75
Other comprehensive income not to be reclassified subsequently to profit or loss:	-264	-63	-264	-63
Other comprehensive income for the period, net of tax	-543	-1,188	1,562	-3,261
Total comprehensive income for the period, net of tax, attributable to equity holders of the parent	3,235	-23,620	8,430	-21,824

TRANSCOM GROUP - CONDENSED CONSOLIDATED STATEMENT OF FINANCIAL POSITION

(€ '000)	Notes	2014 Dec 31	2013 Dec 31
ASSETS			
Non-current assets			
Goodwill	9	101,824	111,119
Other intangible assets		4,211	5,215
Tangible assets		16,152	15,609
Deferred tax assets		2,137	4,784
Other receivables		1,534	1,143
	8	125,858	137,870
Current assets			
Trade receivables		91,935	98,557
Income tax receivables		2,483	4,823
Other receivables		24,586	26,039
Prepaid expenses and accrued income		20,645	19,966
Cash and cash equivalents		38,173	58,362
	8	177,822	207,747
TOTAL ASSETS		303,680	345,617
EQUITY AND LIABILITIES			
Equity attributable to equity holders of the parent			
		119,996	111,342
Non-current liabilities			
Interest bearing liabilities	5	47,635	16
Employee benefit obligations		3,235	2,635
Provisions		135	2,225
Deferred tax liabilities		1,464	2,680
Income tax payables		2,093	4,417
Other liabilities		0	73
	8	54,562	12,046
Current liabilities			
Interest bearing liabilities	5	15,119	94,425
Provisions		1,501	2,576
Trade payables		27,279	25,562
Income tax payables		8,304	9,809
Other liabilities		27,017	37,931
Accrued expenses and prepaid income		49,902	51,926
	8	129,122	222,229
Total liabilities		183,684	234,275
TOTAL EQUITY AND LIABILITIES		303,680	345,617

TRANSCOM GROUP - CONDENSED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

(€ '000)	Notes	Equity attributable to equity holders of the parent					Total equity
		Total number of shares ('000)	Number of shares held by the Group ('000)	Share capital	Other contributed capital	Other reserves and Retained earnings	
Balance, Dec 31, 2012		1,245,533	97	53,558	11,458	68,010	133,026
Profit/loss for the period		-	-	-	-	-18,563	-18,563
Other comprehensive income, net of tax		-	-	-	-	-3,261	-3,261
Share based payments		-	-	-	-	140	140
Balance, Dec 31, 2013		1,245,533	97	53,558	11,458	46,326	111,342
Profit/loss for the period		-	-	-	-	6,868	6,868
Other comprehensive income, net of tax		-	-	-	-	1,562	1,562
Merger	10	57,328	1,287	2,465	-2,465	-	0
Reverse split	10	-1,276,803	-1,356	-	-	-	-
Issue of C class shares	10	649	649	1,396	-	-1,396	0
Impact of change of nominal value	10	-	-	-1,335	-	1,335	0
Share based payments		-	-	-	-	224	224
Balance, Dec 31, 2014		26,707	677	56,084	8,993	54,919	119,996

TRANSCOM GROUP - CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS

(€ '000)	Notes	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Cash flow from operating activities					
Profit/loss before tax		8,936	-20,223	18,802	-12,235
Adjustments to reconcile profit before tax to net cash:					
Adjustments for non cash items		4,546	22,954	9,264	27,229
Net financial items		269	1,270	2,524	6,790
Income taxes paid		-3,122	-4,637	-12,883	-7,885
Cash flow from operating activities before changes in working capital		10,629	-636	17,707	13,899
Change in working capital		6,208	11,826	-6,173	-3,989
Cash flow from operating activities		16,837	11,190	11,534	9,910
Investments and disposals of tangible assets		-1,505	-2,560	-6,581	-8,274
Investments and disposals of intangible assets		-1,018	246	-1,653	-631
Disposals of business, net of cash	9	-	5,614	12,849	4,475
Other cash flow from investing activities		-204	-88	-162	-88
Cash flow from investing activities		-2,727	3,212	4,453	-4,518
Proceeds of borrowings		-	-	5,286	14,000
Repayments of loans	5	-4,982	-	-39,082	-
Payment of finance lease liabilities		-45	-147	-69	-147
Interest paid		-722	-767	-4,152	-2,630
Cash flow from financing activities		-5,749	-914	-38,017	11,223
Cash flow for the period		8,361	13,488	-22,030	16,615
Cash and cash equivalents at beginning of the period		28,645	44,914	58,362	42,600
Cash flow for the period		8,361	13,488	-22,030	16,615
Exchange rate differences in cash and cash equivalents		1,167	-40	1,841	-853
Cash and cash equivalents at end of the period		38,173	58,362	38,173	58,362

TRANSCOM WORLDWIDE AB (PUBL) - CONDENSED INCOME STATEMENT

(€ '000)	Notes	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Revenue	10	5,892	14,687	22,096	17,920
Cost of sales		-5,868	-13,731	-22,010	-17,767
Gross profit	10	24	956	86	153
Administrative expenses		-2,510	-	-9,592	-
Other income/expenses		-38	-	-67	219
Operating profit/loss	10	-2,524	1,181	-9,573	373
Net financial items		1,105	0	15,288	-1
Profit/loss before appropriations		-1,419	1,181	5,715	372
Appropriations		4,883	-	4,883	-
Profit/loss before tax		3,464	1,181	10,598	372
Income tax expense		-421	-73	-1,188	-73
Profit/loss for the period		3,043	1,108	9,410	299

TRANSCOM WORLDWIDE AB (PUBL) - CONDENSED STATEMENT OF COMPREHENSIVE INCOME

	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec
Profit/loss for the period	3,043	1,108	9,410	299
Total comprehensive income for the period	3,043	1,108	9,410	299

TRANSCOM WORLDWIDE AB (PUBL) - CONDENSED STATEMENT OF FINANCIAL POSITION

(€ '000)	Notes	2014 Dec 31	2013 Dec 31
ASSETS			
Non-current assets			
Intangible assets		3,495	-
Tangible assets		167	13
Investments in subsidiaries		92,779	-
Receivables from subsidiaries		29,588	-
Other receivables		243	-
		126,272	13
Current assets			
Current receivables		3,672	790
Receivables from subsidiaries		206,099	20,041
Cash and cash equivalents		7,206	-
		216,977	20,831
TOTAL ASSETS	10	343,249	20,844
EQUITY AND LIABILITIES			
Equity			
Restricted equity		56,084	55
Unrestricted equity		2,691	299
		58,775	354
Non-current liabilities			
Interest bearing liabilities		47,509	-
Liabilities to subsidiaries		43,731	-
		91,240	-
Current liabilities			
Interest bearing liabilities		11,600	-
Liabilities to subsidiaries		176,496	19,369
Other liabilities		5,137	1,121
		193,234	20,490
Total liabilities		284,474	20,490
TOTAL EQUITY AND LIABILITIES	10	343,249	20,844

Notes to the condensed financial statements

The accompanying notes are an integral part of the year-end condensed consolidated financial statements. Amounts in thousands of Euro, unless otherwise stated.

1. GENERAL

As per November 26, 2014 Transcom's re-domiciliation and merger between Transcom WorldWide S.A. and Transcom WorldWide AB (publ) was registered by the Swedish Companies Registration Office (the "SCRO"). Transcom WorldWide S.A. (previous parent company of the Group) was per that date dissolved and all of its assets and liabilities were transferred to its subsidiary Transcom WorldWide AB (publ) (the "Company"), the new parent company of the Group. The consolidation scope and the Group's activities remain unchanged.

Transcom WorldWide AB (publ) is a registered company domiciled in Stockholm, Sweden. The address of the Company's headquarter is Rålambsvägen 17, SE-112 59 Stockholm. Transcom WorldWide AB (publ) is, through the merger, the new parent company of the Transcom Group and is responsible for corporate management and administration of intra-group transactions as well as holding company and internal finance functions. The Company is listed on the NASDAQ Stockholm exchange. Effective from January 2, 2015, the Company is included in the Mid Cap segment. Transcom's share is listed on the Nasdaq Stockholm exchange under the ticker symbol TWW.

2. ACCOUNTING PRINCIPLES

The year-end report for the Group has been prepared accordance with IAS 34 Interim Financial Reporting and the Swedish Annual Accounts Act, and the interim report for the parent company has been prepared in accordance with the Swedish Annual Accounts Act and the recommendation RFR 2 Reporting for legal entities from the Swedish Financial Reporting Board. Application of IFRS complies with the accounting principles set out in the Group's annual financial statements as at December 31, 2013. There are no IFRSs or IFRIC interpretations that are effective for the first time for the financial year beginning January 1, 2014 that have had a material impact on the Group.

The Parent Company applies the same accounting principles as the Group except for the following exceptions. Shares in subsidiaries are recognized by the Parent Company at cost, including transaction costs less any impairment. Dividend received from subsidiaries is recognized as financial income. Group contributions received and paid are recognized as appropriations. In 2014 Cost of sales includes costs that have been recharged to other Group entities. The comparative figures have been changed accordingly, no impact on Operating profit/loss.

3. RISK MANAGEMENT

The Group's activities expose it to a variety of business and financial risks, market risk (including currency risk and interest rate risk), credit risk and liquidity risk. The Group's risk management and control framework is designed to support the identification, assessment, monitoring, management and control of risks that are significant to the achievement of the Group's business objectives. The condensed consolidated financial statements do not include all risk management information and disclosures required in the annual financial statements, and should be read in conjunction with the Group's annual financial statements as at December 31, 2013. There have been no changes in the risk management policy and procedures since year end or in any risk management policies.

4. SEGMENTAL INFORMATION

	North Europe	Central & South Europe	Iberia & Latam	North America & Asia Pacific	Total CRM	CMS	Group
2014 Jan-Dec							
Revenue from external customers	207,688	149,525	124,083	123,190	604,486	12,354	616,840
Gross profit	38,700	28,453	21,570	34,394	123,117	4,466	127,583
Operating profit/loss from segments	10,971	4,978	1,127	4,318	21,395	-69	21,326
2013 Jan-Dec							
Revenue from external customers	216,743	150,106	130,867	122,677	620,393	32,791	653,184
Gross profit	37,045	28,554	25,220	30,426	121,245	9,853	131,098
Operating profit/loss from segments	8,160	4,337	3,068	-1,408	14,157	1,523	15,680
Intangible asset impairment							-21,125
Operating profit/loss							-5,445

During 2014, the CMS business unit in Denmark, Sweden and Norway was integrated with Transcom's core CRM opera-

tions in the North Europe region and the CMS business in UK was integrated in the Central & South region. Segmental information year 2013 has been restated accordingly.

Revenue from two single customers and arising from sales by both the CRM and CMS segments amounted to €108,306 thousand during January to December 2014 (Jan-Dec 2013: €111,794 thousand) and €55,964 thousand (Jan-Dec 2013: €64,634 thousand) respectively.

5. BORROWINGS

Effective January 29, 2014 Transcom has a new agreement of the Group's Revolving Credit Facility. The agreement was reached with all existing lenders – SEB, DNB and Handelsbanken – covering a new €103.8 million three-year facility to replace the previous one. The new facility is composed of three tranches; the first being a €40 million term loan expiring on January 21, 2017; the second being a €55 million revolving credit facility expiring also on January 21, 2017; whilst the third was a term loan expiring on October 21, 2014 and is now closed. Similar to the previous facility, interest rates are based on IBOR and EURIBOR for Euro drawings plus margins. The Group is also committed under this agreement to maintain certain financial ratios within agreed limits. The loan is unsecured. From an accounting perspective, it was considered as a change in existing borrowing and not as a debt extinguishment.

In Q4 2014 total repayment of loans amounted to €5.0 million.

6. CONTINGENT LIABILITIES

The Group has contingent liabilities related to litigations and legal claims arising in the ordinary course of business. The integrated worldwide nature of Transcom's operations can give rise to complexity and delays in agreeing the Group's tax position and can lead to the Group occasionally facing tax audits which in some cases result in disputes with tax authorities. During these tax audits, local tax authorities may question or challenge the Group's tax positions. Disputes with tax authorities can lead to litigations in front of several courts resulting in lengthy legal proceedings."

As at December 31, 2014, there are six ongoing tax audits. Some of these tax inquiries have resulted in re-assessments, while others are still at an early stage and no re-assessments have yet been raised. The Group incurred a tax cost of €2.0 million in Q4 2014 relating to one of the audits.

As at December 31, 2014 the Group has provided €936 thousand (December 31, 2013: €2,375 thousand) in relation to tax risks for which management believes it is probable that there will be cash outflows. Furthermore, based on its analysis, its risk assessment as well as on-going tax audits in certain jurisdictions referred to above, management has estimated additional possible tax exposures of approximately €1,860 thousand (December 31, 2013: nil), which have not been provided for.

In addition to the above tax risks, the Group may be subject to other tax claims going forward for which the risk of future economic outflows is currently evaluated to be remote.

7. RELATED PARTY TRANSACTIONS

Related party transactions for the period are of the same character as the transactions described in the Group's consolidated financial statements as at December 31, 2013. The Group's sales revenue from the Tele2 companies amounted to €108,306 thousand during January to December 2014 (Jan-Dec 2013: €104,917 thousand). Expenses, mainly for telephone services and switch, paid to Tele2 group companies amounted to €1,545 thousand (Jan-Dec 2013: €1,566 thousand). The Group's receivables from and liabilities to Tele2 group companies per December 31, 2014 amounted to €16,421 thousand (Dec 31, 2013 €17,959 thousand) and €87 thousand (Dec 31, 2013: €123 thousand) respectively.

8. FINANCIAL INSTRUMENTS

Set out below is a comparison of the carrying amounts and fair values of financial instruments:

	Dec 31, 2014 Carrying amount	Dec 31, 2014 Fair value	Dec 31, 2013 Carrying amount	Dec 31, 2013 Fair value
Total non-current assets	1,534	1,534	1,143	1,143
Total current assets	167,676	167,676	195,578	195,578
Total financial assets	169,210	169,210	196,721	196,721
Total non-current liabilities	47,635	47,635	16	16
Total current liabilities	98,821	98,821	189,880	189,880
Total financial liabilities	146,456	146,456	189,896	189,896

9. DISPOSALS

	CMS Poland, Czech	CMS Austria
Consideration received	2,000	15,000
Total non-current assets	-286	-15,046
Total current assets	-1,566	-5,060
Total assets disposed	-1,852	-20,106
Total non-current liabilities	-	516
Total current liabilities	758	3,180
Total liabilities disposed	758	3,696
Currency effects	-144	29
Transaction costs	-162	-502
Net capital gain/loss	600	-1,883

In July 31, 2014, Transcom closed the divestment of its Austrian Credit Management Services operations (CMS Austria) to the private equity investor HANNOVER Finanz Group, for €15.0 million on a cash and debt free basis. In Q2 2014, when the agreement was signed, Transcom recorded an adjustment to fair value less costs to sell of €1.9 million classified as Gain/loss on disposal of operating unit. Total assets disposed included goodwill of €14.1 million. Net cash flow from disposal of CMS Austria amounted to €12,108 thousand.

In May, 2014 Transcom divested its Polish and Czech CMS business to Credit Express Group for €2.0 million on a cash and debt free basis (including an escrow balance of €0.6 million that was released 6 months after the closing upon fulfillment of contractual conditions). Net capital gain of €0.6 million was recorded in Q2 2014.

A post-settlement adjustment of the 2013 divestment of CMS Germany was recorded in Q4 2014 of €-215 thousand.

10. MERGER AND EQUITY

On November 26, 2014, Transcom's executed a re-domiciliation to Sweden from Luxembourg through a merger between the parent company Transcom WorldWide S.A. (RCS B59528) and its subsidiary Transcom WorldWide AB (publ) (org.no 556880-1277). Transcom Worldwide AB (publ) is per November 26, 2014 the new parent company of Transcom Group.

The merger has not had any impact on the assets or liabilities of the Group, and consequently not on the total equity, over and above from the merger costs (amounting to €1.1 million and reported in Q2 2014 in the caption Administrative expenses). However, the composition within equity has changed due to change in share capital and change of parent company. For information of the change of equity composition due to the merger, see the report Condensed Consolidated Statement of Equity.

Revenue and operating result of the former parent company included in the new parent company's income statement for the year up until merger date amounted to €133 thousand €-5,396 thousand respectively.

Assets and liabilities in the former parent company before the merger are stated in the table below.

Nov. 26, 2014	Transcom WorldWide S.A. before merger
Non-current assets	129,068
Current assets	211,806
Non-current liabilities	-104,191
Current liabilities	-179,100
Net assets	57,583

As merger consideration, Transcom Worldwide AB (publ) issued 1 new Ordinary share for each Class A Ordinary share issued by Transcom Worldwide S.A and 1.09 new Ordinary share for each Class B Preference share issued by Transcom Worldwide S.A. Transcom Worldwide AB (publ), had before the merger 1 279 070 Ordinary shares (nominal value 0.043EUR) which maintained as treasury shares by the Company after the merger.

Class A Ordinary shares, Transcom WorldWide S.A, before merger	622,767,823
Class B Preference shares, Transcom WorldWide S.A, before merger	622,764,910
Ordinary shares, Transcom WorldWide AB (publ), before merger	1,279,070
Ordinary shares, Transcom WorldWide AB (publ), after merger	1,302,860,600
Share capital, Transcom WorldWide AB (publ), before merger ('000)	55
Share capital, Transcom WorldWide S.A, before merger ('000)	53,558
Share capital after merger ('000)	56,023
Share capital, adjustment ('000)	2,410

During 10-12 December, 2014 Transcom WorldWide AB (publ) executed a 1:50 reverse split of the ordinary share of the Company following the re-domiciliation. At December 15, 2014 the Company issued and repurchased C class shares for future distribution for long-term incentive plans. In addition, a change of nominal value to €2.10 was made.

Number of shares after reverse split 1:50	26,057,212
Share capital ('000)	56,023
Nominal value	2.15
Issue of C class shares and change of nominal value	649,372
Share capital ('000)	56,084
Nominal value	2.10

EPS for 2013 has been adjusted to reflect the reverse split as if it had occurred 2013.

11. EVENTS AFTER THE REPORTING PERIOD

No events have taken place after the end of the interim period which require disclosure or amendment of these interim condensed financial statements.

Key ratios & five year summary

(€m)	2014 Q4	2013 Q4	2014 Jan-Dec	2013 Jan-Dec	2012 Jan-Dec	2011 Jan-Dec	2010 Jan-Dec
Revenue	158.7	160.2	616.8	653.2	605.6	554.1	589.1
Profit/loss before tax	8.9	-20.2	18.8	-12.2	-23.6	-32.0	-5.6
Net income	3.8	-22.4	6.9	-18.6	-30.6	-50.4	-8.1
Cash flow from operating activities	16.8	11.2	11.5	9.9	-12.4	27.5	29.1
Cash flow from operating activities per share (Euro cents)	65	43	44	38	-48	106	112
EPS (Euro cents)*	14.5	-86.2	26.4	-71.3	-117.4	-193.5	-31.0
Return on Equity	8.6%	-15.2%	8.6%	-15.2%	-23.0%	-29.5%	-4.6%
Operating margin	5.8%	-11.8%	3.5%	-0.8%	-2.9%	-5.1%	-1.1%
Equity ratio	39.5%	32.2%	39.5%	32.2%	37.1%	43.0%	-45.8%
Net debt/EBITDA	0.9	1.5	0.9	1.5	2.0	0.8	2.5

*EPS has been adjusted to reflect the reverse split as if it had occurred year 2010

FINANCIAL DEFINITIONS

Increases in revenues, EBIT and profit before tax refer to the percentage increase in each income statement item year-over-year.

Operating margin: the operating result as a percentage of revenue.

Gross debt: interest-bearing liabilities.

Net debt: interest-bearing liabilities less cash and cash equivalents.

Net debt/EBITDA: interest-bearing liabilities less cash and cash equivalents divided by EBITDA (rolling 12 months).

Return on Equity: Net income (rolling 12 months) divided by average equity.

Equity ratio: equity divided by total assets.

EBIT: operating profit/loss.

EBITDA: operating result where depreciation on fixed assets and amortization are added back.

North Europe region (CRM): inbound and outbound services delivered from Sweden, Norway, the Netherlands, Denmark, Estonia, Latvia and Lithuania.

Central & South Europe region (CRM): inbound, outbound delivered from Italy, Germany, Poland, Tunisia, Hungary, UK, Croatia and Serbia (France deconsolidated per March 1, 2013).

Iberia & Latam region (CRM): inbound, outbound services delivered from Spain, Portugal, Colombia, Peru and Chile.

North America and Asia region (CRM): inbound and outbound services delivered from the Philippines, USA and Canada.

CMS region: Credit Management Services in Austria (deconsolidated per July 31, 2014), Czech Republic and Poland (deconsolidated per May 28, 2014), Germany (deconsolidated per December 30, 2013).

ABOUT TRANSCOM

Transcom is a global customer experience specialist, providing customer care, sales, technical support and collections services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 54 contact centers across 23 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom's share is listed on the Nasdaq Stockholm Exchange under the ticker symbol TWW.