

Transcom closes divestment of Polish Credit Management Services unit for EUR 0.9m

Press release

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For immediate release

Luxembourg, 16 May 2014 – Transcom today announced the divestment of its Polish Credit Management Services (CMS) unit to Credit Express Group B.V. for €0.9 million. The transaction was simultaneously signed and closed.

The divested CMS unit in Poland had a turnover of €1.8 million in 2013.

This transaction is in line with Transcom's strategy to focus on its core business – outsourced customer care solutions (CRM).

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About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 62 contact centers across 26 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom WorldWide S.A. Class A and Class B shares are listed on the NASDAQ OMX Stockholm Exchange under the symbols TWW SDB A and TWW SDB B.