

Press release
Stockholm, 2 March 2018

Continued high growth for AniCura in 2017

AniCura, one of Europe's leading providers of high-quality veterinary care for companion animals, showed continued high growth in 2017 and welcomed more than 800 new employees to the company.

Since its foundation in 2011, AniCura has grown rapidly and the number of patient visits and referrals have increased every year, leading to a high and steady organic growth. Customer satisfaction levels for 2017 remained high at index 83, and the vast majority of AniCura's customers would recommend AniCura to other pet owners.

During 2017, 30 new specialised animal hospitals joined AniCura, most residing outside the Nordic region. In total, 200 animal hospitals and clinics were part of AniCura at the end of 2017.

- Our profound focus on medical quality and employee development is a key differentiator in the market and continues to attract both new customers and talented employees. Our operational model with local decision-making close to the patient and customer also continues to be highly appreciated by all our stakeholders, says Peter Dahlberg, CEO AniCura.

Further investments in quality

In 2015, AniCura launched its proprietary quality development and improvement program QualiCura. During 2017 several improvements could be evidenced within areas such as infection control and the use of antibiotics. More than half of AniCura's clinics reduced their use of antibiotics during 2017.

Investments continued to be significant, with more than 20 new computed tomographies (CT), magnetic image resonance (MRI) scanners and the latest models of advanced ultrasounds installed at AniCura's clinics during 2017. In addition, a comprehensive program for continuing education (ACE, AniCura Continuing Education) was launched. Since 2011, total investments in education, research, equipment and premises amounts to more than SEK 1 billion.

- In the years to come, we expect to further accelerate our investments in quality and innovation and in our people, concludes Peter Dahlberg.

At the end of 2017, AniCura attended to two million companion animal patients across seven European countries and employed 4 000 veterinary professionals of which 1 200 were veterinarians. About a quarter of all vets at AniCura have or are underway to achieve national or international specialist degrees, including the accredited European specialist title Diplomate.

For further information, please contact

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About AniCura

AniCura is a family of well-known animal hospitals and clinics specialised in veterinary care for companion animals. Born out of the idea that sharing resources creates opportunities for better veterinary care, the company was established in 2011 as the first merger of companion animal hospitals in the Nordic region. Today, AniCura is a role model within specialised veterinary care and a valued partner for pet owners and referring veterinarians across Europe.

AniCura offers a wide range of high quality medical services covering preventive and basic health care as well as advanced diagnostics, internal medicine, intensive care, surgery and orthopaedics. AniCura also provides rehabilitation, physiotherapy and dietary advice and offers selected pet food and care products.

AniCura provides modern, high-quality veterinary care for pets at 200 European locations and creates peace of mind for pet owners through excellent access and patient safety. Every year, AniCura's 4 000 passionate veterinary professionals attend to more than two million companion animal patients. AniCura is a trusted training and referral body.

For information on how AniCura is working to shape the future of veterinary care, please visit our website www.anicuragroup.com